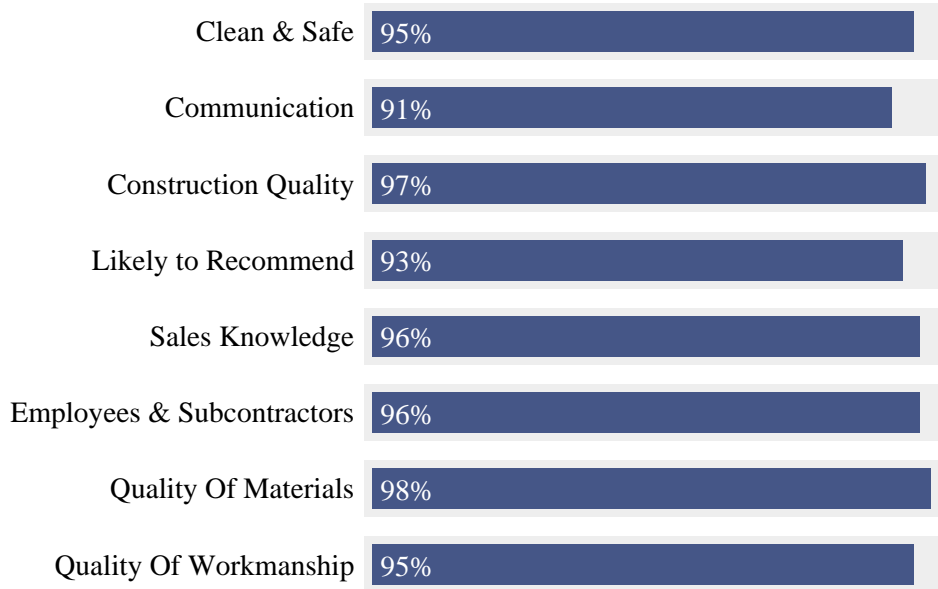


Customer Feedback Summary

Of 62,644 surveys sent, 33,136 were responded to



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Recent Reviews & Published Comments

COMMENT

Additional Comment
Oct 04, 2022

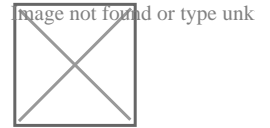
Men on job were competent and hard working. They clearly had experience working with the product before. Project manager kept us up to speed on progress. Our concerns were always promptly addressed.

COMMENT

Additional Comment
Jan 12, 2021

The professionalism, patient, and understanding. Also the quality of their work is top notch

FEEDBACK REPORT *for*
CCN



COMMENT
Additional Comment
Jul 23, 2020

I was most satisfied with the craftsmanship, communication, and their willingness to address concerns in a timely manner. They were very open to taking any questions or concerns we might have had. Before work started they were great at working with us to pick out everything we wanted. They gave us as much time as we needed to make the choices on what we wanted. In the end the choices we made ended up looking exceptional. The color and style look great, we are very happy.

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COMMENT
Additional Comment
Jun 17, 2020

They did not fall short anywhere. On a scale from 1 to 10, I would give them a 100. Quality in all aspects was out of this world!!!!

COMMENT
Additional Comment
Jun 16, 2020

Konor Dexter was excellent. He worked very hard. He is a great and bright young man. He was a pleasure to work with. I would also like to recognize Izzie. She did a good job.

COMMENT
Additional Comment
Jun 16, 2020

They paid attention to detail. I was also satisfied with the quality of the work.

COMMENT
Additional Comment
Jun 16, 2020

They were highly recommended.

COMMENT
Additional Comment
Jun 11, 2020

If anyone needs masonry or chimney work, I will highly recommend G.F. Sprague.

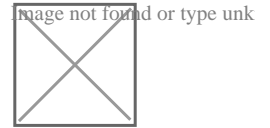
COMMENT
Additional Comment
Jun 11, 2020

I have to recognize Mark for his exceptional service. There were a couple of people in the office as well. Everyone was very professional and very knowledgable, but it all started with Mark.

COMMENT
Additional Comment
Jun 11, 2020

He was very professional and excellent in providing all the information that was needed.

FEEDBACK REPORT *for*
CCN



COMMENT
Additional Comment
Jun 11, 2020

I was most satisfied with the work. It looks good. Their timelines and cleanliness were also satisfactory, and I appreciated that all questions were answered.

COMMENT
Additional Comment
Jun 11, 2020

I chose G.F. Sprague because of Mark. He was very professional and explained everything that we needed. From prior experience with other contractors, I was pleased with the information Mark provided. The work was done on a timely basis and pricing was fair. The reviews on G.F. Sprague were a big factor, but it mainly had to do with how Mark met with us and gave the proposal and contract. He was very professional and everything was done when he said it would.

COMMENT
Additional Comment
Jun 11, 2020

Steve took a lot of time with me to go over the drawings. I really appreciate his good work. Paul was the installer and he was on time and cleaned up. He was also a pleaser to talk to. I think the world of both of them.

COMMENT
Additional Comment
Jun 11, 2020

My roof does not leak and I am so thrilled about that.

COMMENT
Additional Comment
Jun 11, 2020

I do not have a leak anymore so I would love to give them a five.

COMMENT
Additional Comment
Jun 11, 2020

This was the second time that G.F. Sprague came to work for me. I had prior work and it was a difficult leaking problem that went very well.

COMMENT
Additional Comment
Jun 11, 2020

Able to solve old gutter drainage problems.

COMMENT
Additional Comment
Jun 11, 2020

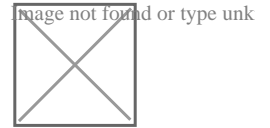
Prior favorable experience with the company.

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FEEDBACK REPORT *for*
CCN



COMMENT
Additional Comment
Jun 11, 2020

Excellent overall!

COMMENT
Additional Comment
Jun 11, 2020

Very professional. They put customers satisfaction first. From Joe the salesman to the installer. Happy with the job and whole experience. They have followed up with phone call to make sure everything's ok.would use them again.

COMMENT
Additional Comment
Jun 10, 2020

I was most satisfied with the communication.

COMMENT
Additional Comment
Jun 10, 2020

They kept me involved with everything

COMMENT
Additional Comment
Jun 10, 2020

They replaced my pool cage a few months ago.they did such a good job I had them come back and screen in my front entrance way.

COMMENT
Additional Comment
Jun 07, 2020

We would highly recommend Absolute Aluminum to anyone looking for a quality job. Thank you!

COMMENT
Additional Comment
Jun 07, 2020

The quality of the Larson doors is exceptional. Everyone I worked with from my quote to installation completion was knowledgeable, helpful, professional and polite.

COMMENT
Additional Comment
Jun 05, 2020

I was most satisfied with the installers. They did a good job. They were polite and neat. Everything went well. I had some questions and they sent a sales manager and other people out and they were able to answer my questions.

COMMENT
Additional Comment
Jun 04, 2020

Lance, the rep, was great. Installation went smoothly and efficiently. My compliments to the installers! They were good workers!

COMMENT
Additional Comment
Jun 03, 2020

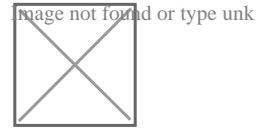
Speed and quality

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FEEDBACK REPORT *for*
CCN



COMMENT

Additional Comment
Jun 03, 2020

I was most satisfied with the support from Nick in sales and the installation project manager, Eddie. They were a tremendous help. I was satisfied with the support form the owner as well.

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COMMENT

Additional Comment
Jun 03, 2020

I was most satisfied with the quality. I am very pleased with the installation and the quality of the materials.

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