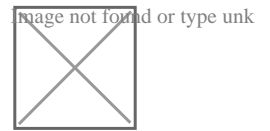
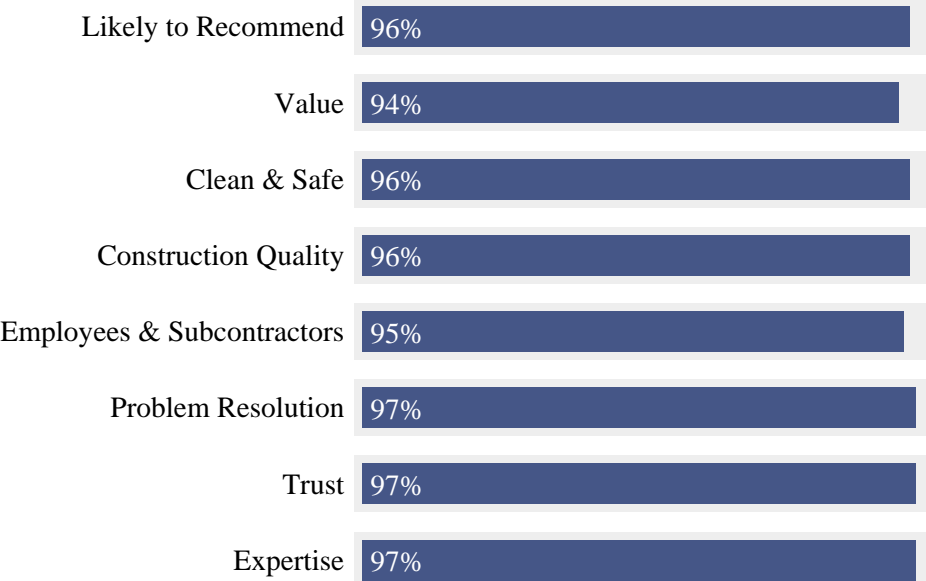


CUSTOMER FEEDBACK REPORT *for*
Blue Ribbon Residential Construction Company



Customer Feedback Summary

Of 200 customers surveyed, 142 responded



5605 Chapel Hill Rd, Suite 108
Raleigh, NC 27607
(919) 852-3700

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Blue Ribbon Residential Construction Company relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Blue Ribbon Residential Construction Company in Raleigh, NC; Cary, NC; Apex, NC; Holly Springs, NC; Durham, NC; Wake Forest, NC; Fuquay-varina, NC; Morrisville, NC; Willow Springs, NC; Raleigh., NC; and 5 other cities in North Carolina and North Dakota.

Recent Reviews & Published Comments

REVIEW

Chris P.
cary, NC
Feb 09, 2020
★★★★★

Highly recommend Blue ribbon. John and his crews are professional and do great work. They worked with us the entire process to make sure we were happy. Worth the extra to have the job done right and have a team that cares for you as a client.

CUSTOMER FEEDBACK REPORT *for*
**Blue Ribbon Residential Construction
Company**



REVIEW

Mike K.
Fuquay-Varina, NC
Aug 01, 2018



While the sub-contractors Blue Ribbon uses are excellent in their job, we were very impressed and appreciative of our project manager, Rusty. He kept us in the loop the whole project as to timing of trades and any problems that arose or might arise. Moreover, we came to value his opinion for choices such as stain and paint colors, and many other things. He was also very innovative and creative during the construction process, and presented us with options for things we were requesting be done. Additionally, John Devlin, our initial contact, was very easy to work with on designing our project and helping us understand what to expect. His thoroughness prepared us so there were no surprises.

REVIEW

J.G.J.
Raleigh, NC
Jul 27, 2018



Blue Ribbon not only earned our highest rating, they've also earned our future business for our next phase of remodeling.

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CUSTOMER FEEDBACK REPORT *for* Blue Ribbon Residential Construction Company



REVIEW

Bunn G.
Raleigh, NC
Jul 27, 2018



Blue Ribbon Construction Company does not sugar coat anything. They will tell you upfront if you are at the high end of choices, middle of the road, or lower end. John came in we gave him our idea's, he took that and worked up a few possibilities , we worked through them until we had what found what we liked, based on those choices John and Kathy then put together material choices, and then we had the big meeting in my home with those who would be performing various tasks. At this point I have been Very Satisfied with the process. Give me a couple of months, and I'll let you know how the Construction team performed, and my thoughts on the final product. I Highly Recommend Blue Ribbon Residential Construction, to everyone.

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REVIEW

Karen P.
Raleigh, NC
Jun 26, 2018



I now have a lovely sun room, laundry and 1/2 bath.

COMMENT

Additional Comment
Jun 20, 2018

Chris (project manager)

COMMENT

Additional Comment
Jun 20, 2018

Everyone that worked on our renovation was exceptional.

REVIEW

Mike K.
Fuquay-Varina, NC
Mar 13, 2018



All personnel working for or with Blue Ribbon Construction have been extremely helpful throughout the design process. We have only good things to say about their personnel and the process they use.

CUSTOMER FEEDBACK REPORT *for* Blue Ribbon Residential Construction Company



REVIEW

Sherry K.
Raleigh, NC
Jan 28, 2018



All in all, the kitchen remodel project went smoothly and with little interruption to our daily routine. We love our new kitchen and we would highly recommend Blue Ribbon Construction to others.

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REVIEW

L.M.B.
Dec 28, 2017



We are almost compete on the remodel of the lower floor of our home. Taking on a project this size was quite daunting but we felt in good hands from the our first meeting with John. Blue Ribbon navigated us through the process offering professional and practical guidance from the initial selection of finishes and materials to the more complex structural decisions. On a project of this size it meant we had numerous trade professionals working in our home so it was reassuring to have the expertise of our Project Manager, Chevy to keep things on track and running smoothly. As with any remodel of an older home we hit a few bumps in the road with unexpected issues. These were all handled efficiently and with consideration to minimise impact to our budget and the timeline of the project. We did run over our anticipated completion time but we feel this was with the best of intention to ensure quality of work was not in any way compromised. There a are many construction companies to choose from. We did our homework with lots of research and are so happy with our choice of Blue Ribbon Construction. We will return to them when we are ready to tackle other areas of our home.

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CUSTOMER FEEDBACK REPORT *for* Blue Ribbon Residential Construction Company



REVIEW

Steve S.
Cary, NC
Dec 21, 2017



It was a great experience from beginning to end.
Everything surpassed my expectations.

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REVIEW

Dave A.
Cary, NC
Nov 30, 2017



Blue Ribbon is professional, courteous, thorough and
determined to get it done in a way that satisfies the
customer.

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Ribbon Residential Construction
Company relies on our customer
surveying to help them deliver an
exceptional customer experience.

REVIEW

Curtis W.
Cary, NC
Nov 30, 2017



Working with Blue Ribbon Residential Construction
Company was is an amazing process. They made the
process very simple, explained everything to us in
great detail. The 3D renderings and the explanation of
the work-flow as to the product was very precise and
spot on. And to top it all off, the project was
completed on time and in budget. That is why we
have no hesitation in recommending Blue Ribbon
Residential Construction Company.

We have surveyed customers on
behalf of Blue Ribbon Residential
Construction Company in Raleigh,
NC; Cary, NC; Apex, NC; Holly
Springs, NC; Durham, NC; Wake
Forest, NC; Fuquay-varina, NC;
Morrisville, NC; Willow Springs, NC;
Raleigh., NC; and 5 other cities in
North Carolina and North Dakota.

CUSTOMER FEEDBACK REPORT *for*
**Blue Ribbon Residential Construction
Company**



REVIEW

M.M.L.
Raleigh, NC
Sep 15, 2014
★★★★★

Working with Blue Ribbon Construction on our porch/deck project was an excellent experience. They met, and in many cases exceeded our expectations. The subcontractors were very good, very professional, and responsive to all questions and comments. The project tracking software being used by Blue Ribbon Construction allows the customer to watch the schedule, and also monitor change orders. With this capability there was never any question about who was responsible for changes, and modifications. Their construction contract clearly spelled out what was to be invoiced and when. This made cost tracking very easy and eliminated any possible disputes. During the project both the framing and electrical subcontractors made several excellent suggestions for changes that enhanced the overall look of the final porch/deck construction. Friends who have stopped by since the project was finished have been very complimentary about the final outcome. We have no doubt that the project has added considerable value to our house. We would not hesitate to use Blue Ribbon Construction for future projects.

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REVIEW

M.M.M.
Raleigh, NC
Sep 15, 2014
★★★★★

Working with Blue Ribbon made our kitchen remodel project easy to go through. They were professional, kept the site clean and were always on time. We were very happy with the end result.

CUSTOMER FEEDBACK REPORT *for* Blue Ribbon Residential Construction Company



REVIEW

Mrs B.
Holly Springs, NC
Nov 07, 2012



John was extremely professional, he's excellent at the advanced budgeting and following that budget. They offered creative alternatives in terms of design. His staff is very trustworthy. They kept us informed all the time.

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REVIEW

M.M.J.
Apex, NC
Nov 04, 2012



The Blue Ribbon team was very professional and delivered on our project as designed. They were very accommodating to our busy family schedule and to our concerns about our pets during the entire construction process(2 dogs and 3 indoor cats). In addition all the subcontractors were excellent.

GUILDMEMBER SINCE 2017

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REVIEW

M.M.M.
Apex, NC
Nov 04, 2012



I would highly recommend Blue Ribbon Construction for any remodel. They are experts in the field and took the time to review the structure and our wishlist and came up with a design that met our needs, stayed within our budget, and communicated effectively through the process. We are extremely pleased with the finished project.

COMMENT

Additional Comment
Nov 04, 2012

Blue ribbon exceeded our expectations and completed the project ahead of schedule.

REVIEW

M.M.S.
Cary, NC
Nov 03, 2012



We have used Blue Ribbon for several projects over the past decade, and we will always call John when we want something done. There's nobody we trust more to get the job done right.

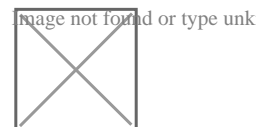
REVIEW

M.M.N.
Raleigh, NC
Nov 02, 2012



Our overall experience with Blue Ribbon was very positive. We have thoroughly enjoyed the addition that they did for us. We would work with them again as soon as we have enough money.

CUSTOMER FEEDBACK REPORT *for* Blue Ribbon Residential Construction Company



REVIEW

Ms K.
Raleigh, NC
Nov 01, 2012
★★★★★

I had a very happy experience with Blue Ribbon Residential Construction Company. From the design stage to project completion, they were wonderful - very helpful in offering suggestions and alternatives, always on the mark with time and money estimates, and all workmanship was top notch. I will definitely hire Blue Ribbon for my next home renovation project!

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REVIEW

M.M.R.
Holly Springs, NC
Oct 30, 2012
★★★★★

Great company to work with. They are polite and courteous. They kept the work areas as clean as possible. They were in daily contact with us to address any concerns we had.

REVIEW

M.M.D.
Raleigh, NC
Oct 30, 2012
★★★★★

John and his staff were highly professional and accessible during our renovations. Their willingness to work with us to solve the minor problems that popped up showed that they were interested in producing a quality product to our satisfaction.

COMMENT

Additional Comment
May 05, 2011

I love my new kitchen. They did a good job on the hardwood floors in my dining area and my little foyer and it is a beautiful screened in porch off the back of my house through the den so I have been pleased.

COMMENT

Additional Comment
Feb 24, 2011

John was excellent. His design ideas, timeliness, and attention was wonderful.

COMMENT

Additional Comment
Feb 22, 2011

The quality of the product and the owner was easy to work with.

COMMENT

Additional Comment
Feb 21, 2011

John Sperath was extremely helpful in working with us to achieve our design goals

COMMENT

Additional Comment
Feb 21, 2011

Responsiveness, construction quality, respected our property, friendliness