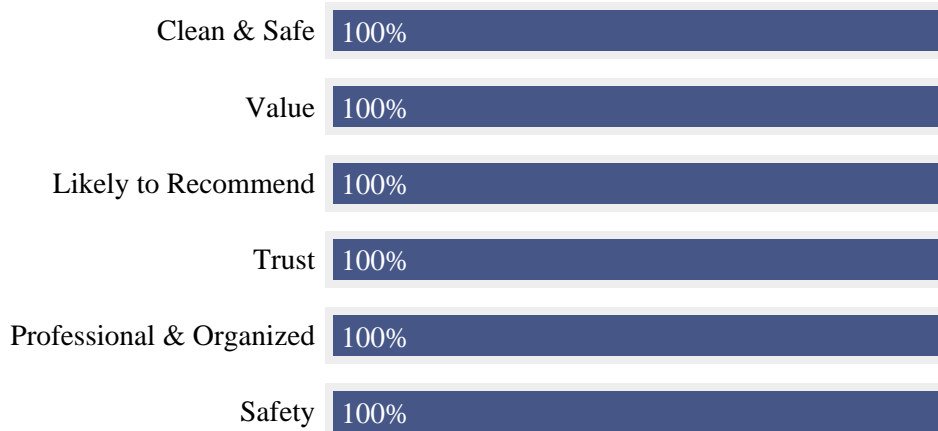


# FEEDBACK REPORT *for* Berggren Pool and Spa Services

## Customer Feedback Summary

*Of 30 surveys sent, 18 were responded to*



630 Valley Mall Pkwy. #348  
East Wenatchee , WA  
98802  
(509) 699-6985

### GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Berggren Pool and Spa Services relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Berggren Pool and Spa Services in Wenatchee, WA; East Wenatchee, WA; Chelan, WA; Cashmere, WA; Newcastle, WA; Ephrata, WA; Sammamish, WA; Rock Island, WA; Manson, WA; Monitor, WA; and 4 other cities in Washington.

## Recent Reviews & Published Comments

### REVIEW

Mike and Margaret W.  
Chelan Falls, WA  
Aug 07, 2021



We are not in the habit of writing reviews but in this case we feel we must! Michael Berggren and his crew (Mitch, Alexis, Luis) are talented, timely, efficient, honest and do what they say they will do!! We have built four homes, three with pools, so we have dealt with several contractors and subcontractors. Without a doubt they are at the top of the list when considering cost, quality and timelines. We highly recommend Berggren pools and spa for your next project. Dr. Michael and Margaret Wagner

### REVIEW

Shawn L.  
East Wenatchee, WA  
Aug 29, 2018



Mike is the most knowledgeable and professional pool and spa specialist in Central Washington. Goes out of his way to help, and educate pool and spa owners. Always reliable, prompt, and courteous.

## FEEDBACK REPORT *for* Berggren Pool and Spa Services

### REVIEW

Brian B.  
East Wenatchee, WA  
Aug 18, 2018



Excellent company! We have not had any problems, even when it involved an emergency!

### REVIEW

Dennis K.  
Bellevue, WA  
Aug 17, 2018



We own a second home with a pool. We trust Michael and his staff to enter our house and care for our pool and spa completely because we've now known Michael for years and he is one of the best business people we've had work on our home. He is ALWAYS responsive and on time. He regularly does more than his assignment and frequently doesn't charge for the extra effort. I own a business and I can tell you that this is a responsible, responsive, and skilled business person who just happens to run a pool and spa service company. I really think he'd be good at whatever he tried, but he's aces on pool care. I unilaterally offered to write a letter of recommendation last month before getting this survey simply because this company deserves to be recognized and to succeed.

### REVIEW

Evan H.  
East Wenatchee, WA  
Aug 16, 2018



Prompt, reliable, professional and effective pool service. Mike and his team always thoroughly explain what is going on with my pool and make clear recommendations.

### REVIEW

T.F.G.  
Wenatchee, WA  
Aug 16, 2018



Mike and his crew are a top notch company. He always is polite and prompt. When we need him again, we won't hesitate to call. A++

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