

CUSTOMER FEEDBACK REPORT *for* Aspen Basement Company



8512 South Forrest St
Highlands Ranch , CO
80126
(303) 471-4355
www.abcdenver.com

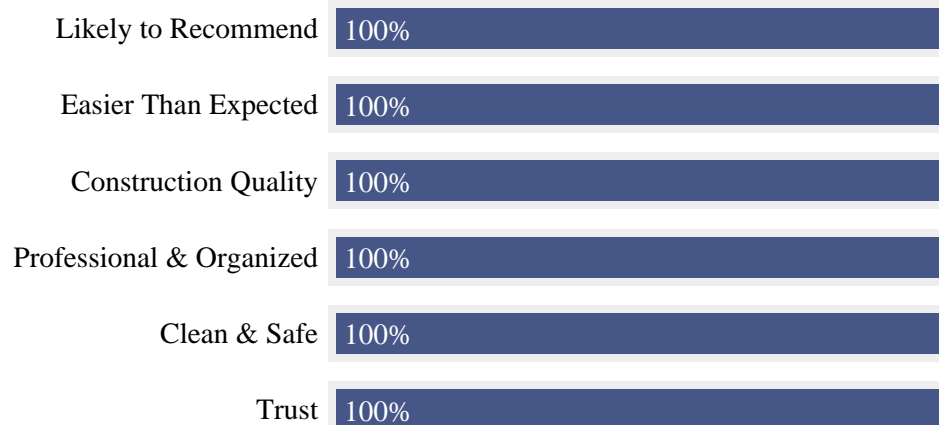
GUILDMEMBER SINCE 2007

As a GuildQuality Guildmember, Aspen Basement Company relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Aspen Basement Company in Highlands Ranch, CO; Castle Rock, CO; Littleton, CO; Aurora, CO; Lone Tree, CO; Centennial, CO; Denver, CO; Parker, CO; Superior, CO; Englewood, CO; and 3 other cities in Colorado.

Customer Feedback Summary

Of 76 customers surveyed, 70 responded



Recent Reviews & Published Comments

COMMENT Additional Comment Sep 04, 2010	They did a great job, I have nothing but good things to say about them.
COMMENT Additional Comment May 15, 2010	We were very impressed with Chris Beasley from day 1. He is true to his word. Our basement is beautiful.
COMMENT Additional Comment Apr 28, 2010	Chris B is incredibly organized, very detailed and easy to work with
COMMENT Additional Comment Apr 28, 2010	we were pleased with everything
COMMENT Additional Comment Jan 11, 2010	I was most satisfied with their timing. I was impressed they stayed right on schedule with a project this size.

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COMMENT

Additional Comment
Jan 08, 2010

Thanks to Chris, Bryant and Chris and Aspen Basement. My dream basement is now a reality. I hope you all know how much I appreciate all that you did to make this happen. I promise that we are still going to have a monster party and you guys will be on top of the VIP list. Thanks you so much!

COMMENT

Additional Comment
Jan 08, 2010

This company runs like a well oiled machine.

COMMENT

Additional Comment
Jan 08, 2010

They beat the schedule and had us up and running 10 days early so we could be ready for football season opening day.

COMMENT

Additional Comment
Jan 08, 2010

I am amazed at every feature of our basement. We wanted alot of special featrues and they exceeded all of our expectations.

COMMENT

Additional Comment
Jan 08, 2010

Try and find better. Good Luck!

COMMENT

Additional Comment
Sep 17, 2009

They were all excellent!

COMMENT

Additional Comment
Sep 07, 2009

I would invite Aspen Basement Company back to our home for any future project, at any time, without hesitation.

COMMENT

Additional Comment
Sep 07, 2009

While it was wonderful that they communicated well, finished early, and stayed on budget, ultimately the most satisfying part of this was the quality of the finished product, which we feel is outstanding.

COMMENT

Additional Comment
Jun 18, 2009

We were very pleased with them and they will be having more customers from our neighborhood.

COMMENT

Additional Comment
Jun 15, 2009

Great company to work with.

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COMMENT Additional Comment May 22, 2009	They exceeded my expectations on quality, and time line and communication.
COMMENT Additional Comment Dec 08, 2008	Finished project is beautiful and functional
COMMENT Additional Comment Dec 01, 2008	We love the way our basement came out! Everyone that has seen it, loves it. We would definitely recommend Aspen Basement to friends.
COMMENT Additional Comment Nov 21, 2008	They went above and beyond, it was a great experience.
COMMENT Additional Comment Nov 06, 2008	They did a great job! They are all professional and we love it! We will probably move our master bedroom down into the basement now!
COMMENT Additional Comment Nov 06, 2008	They were three weeks ahead of schedule! It was great!
COMMENT Additional Comment Sep 23, 2008	I just think they did an absolute great job. They kept in touch and let me know what was going on. I felt like they cared about making sure it was done right. They were very responsive. As soon as I sent an email or if I made a phone call, something was taken care of. The basement turned out wonderful. The people they recommended for flooring and granite were great so the people I had to work with were excellent.
COMMENT Additional Comment Apr 07, 2008	Overall the process and experience was very well orchestrated. Team was very proactive and helped build a design that exceeded our initial thoughts.
COMMENT Additional Comment Jan 09, 2008	They were very professional and kept the project on time. This is the second time we have worked with them.

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COMMENT

Additional Comment
Jan 03, 2008

Great job, we are very happy with the basement and wouldn't hesitate to recommend Aspen to our friends and neighbors. John & Renee

COMMENT

Additional Comment
Nov 25, 2007

We could not be happier with the finished basement. We love how everything turned out and ABC was great at resolving any issues in a timely manner. Everything was done on time and each trade did a great job. Overall we are thrilled and would be happy to recommend ABC to everyone.

COMMENT

Additional Comment
Nov 23, 2007

Overall, we are very happy with our basement. It is beautiful and all our friends loved it.

COMMENT

Additional Comment
Sep 22, 2007

Everyone was great!

COMMENT

Additional Comment
Sep 20, 2007

Our experience was very positive and smooth. It was great.

COMMENT

Additional Comment
Sep 20, 2007

I would highly recommend their services.

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