Aspen Basement Company

Customer Feedback Summary

Of 76 surveys sent, 70 were responded to





COMMENT

Additional Comment Sep 04, 2010

COMMENT

Additional Comment

May 15, 2010

COMMENT

Additional Comment Apr 28, 2010

Additional Comment

Apr 28, 2010

COMMENT

COMMENT

Additional Comment Jan 11, 2010

They did a great job, I have nothing but good things to say about them.

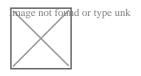
We were very impressed with Chris Beasley from day 1. He is true to his word. Our basement is beautiful.

Chris B is incredibly organized, very detailed and

easy to work with

we were pleased wih everything

I was most satisfied with their timing. I was impressed they stayed right on schedule with a project this size.



8512 South Forrest St Highlands Ranch, CO 80126 (303) 471-4355 www.abcdenver.com

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As a GuildQuality Guildmember, Aspen Basement Company relies on our customer surveying to help them deliver an exceptional customer experience.



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COMMENT

COMMENT

Additional Comment Jan 08, 2010

Thanks to Chris, Bryant and Chris and Aspen Basement. My dream basement is now a reality. I hope you all know how much I appreciate all that you did to make this happen. I promise that we are still going to have a monster party and you guys will be on top of the VIP list. Thanks you so much!

This company runs like a well oiled machine.

Additional Comment

Jan 08, 2010

Additional Comment

They beat the schedule and had us up and running 10

Jan 08, 2010 opening day.

COMMENT

Additional Comment Jan 08, 2010

I am amazed at every feature of our basement. We wanted alot of speciail featrues and they exceeded all of our expectations.

days early so we could be ready for football season

COMMENT

Additional Comment Jan 08, 2010

They were all excellent!

Try and find better. Good Luck!

Additional Comment

Sep 17, 2009

COMMENT

COMMENT

Additional Comment Sep 07, 2009

I would invite Aspen Basement Company back to our home for any future project, at any time, without hesitation.

COMMENT

Additional Comment Sep 07, 2009

While it was wonderful that they communicated well, finished early, and stayed on budget, ultimately the most satisfying part of this was the quality of the finished product, which we feel is outstanding.

COMMENT

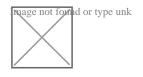
Additional Comment Jun 18, 2009

We were very pleased with them and they will be having more customers from our neighborhood.

COMMENT

Additional Comment Jun 15, 2009

Great company to work with.



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COMMENT

Additional Comment May 22, 2009 They exceeded my expectations on quality, and time line and communication.

COMMENT

Additional Comment Dec 08, 2008

Finished project is beautiful and functional

COMMENT

Additional Comment Dec 01, 2008 We love the way our basement came out! Everyone that has seen it, loves it. We would definitely recommend Aspen Basement to friends.

COMMENT

Additional Comment Nov 21, 2008 They went above and beyond, it was a great experience.

COMMENT

Additional Comment Nov 06, 2008 They did a great job! They are all professional and we love it! We will probably move our master bedroom down into the basement now!

COMMENT

Additional Comment Nov 06, 2008 They were three weeks ahead of schedule! It was great!

COMMENT

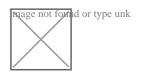
Additional Comment Sep 23, 2008 I just think they did an absolute great job. They kept in touch and let me know what was going on. I felt like they cared about making sure it was done right. They were very responsive. As soon as I sent an email or if I made a phone call, something was taken care of. The basement turned out wonderful. The people they recommended for flooring and granite were great so the people I had to work with were excellent.

COMMENT

Additional Comment Apr 07, 2008 Overall the process and experience was very well orchestrated. Team was very proactive and helped build a design that exceeded our initial thoughts.

COMMENT

Additional Comment Jan 09, 2008 They were very professional and kept the project on time. This is the second time we have worked with them.



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COMMENT

Additional Comment Jan 03, 2008 Great job, we are very happy with the basement and wouldn't hesitate to recommend Aspen to our friends and neighbors. John & Renee

COMMENT

Additional Comment Nov 25, 2007 We could not be happier with the finshed basement. We love how everything turned out and ABC was great at resolving any issues in a timely manner. Everything was done on time and each trade did a great job. Overall we are thrilled and would be happy to recommend ABC to everyone.

COMMENT

Additional Comment Nov 23, 2007 Overall, we are very happy with our basement. It is beautiful and all our friends loved it.

COMMENT

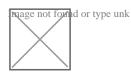
Additional Comment Sep 22, 2007 Everyone was great!

COMMENT

Additional Comment Sep 20, 2007 Our experience was very positive and smooth. It was great.

COMMENT

Additional Comment Sep 20, 2007 I would highly reccommend their services.



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