

FEEDBACK REPORT *for* **Aquos Pools**



COMMENT

Additional Comment
Apr 16, 2019

I was most satisfied with the quality and the timing of how fast they did everything.

COMMENT

Additional Comment
Apr 16, 2019

I've already recommended them and they're actually doing work with Aquos Pools right now.

REVIEW

ERLE D.

Apr 16, 2019



The service was excellent and everything was on schedule.

COMMENT

Additional Comment
Apr 09, 2019

Thank you for our beautiful pool. Our backyard looks amazing and now we are so happy to spend our time outside swimming with friends and family!

COMMENT

Additional Comment
Apr 09, 2019

The customer service and communication with all involved in the project

REVIEW

VICKI S.

Apr 09, 2019



A+ Service and Quality! Its a family business that works well with each other and provides excellent customer service! Great teamwork and very professional.

COMMENT

Additional Comment
Apr 09, 2019

Joni was fantastic to work with in the beginning stages. Cliff was awesome on the back end with showing us how the equipment worked and how to best keep our pool looking great. George was super helpful and professional during the entire project. There was a pipe that was broken during the install and he was quick to get the parts to repair it. All in all, a great company.

1422 grove ave
Manteca , CA 95337
(209) 239-0077
www.aquospools.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Aquos Pools relies on our customer surveying to help them deliver an exceptional customer experience.

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COMMENT

Additional Comment
Apr 09, 2019

The actual design process was great and it was really cool to see the start to finish process with all of the steps. The communication is huge with a project like this. We were comfortable and at ease with the whole thing because we knew the timeline and what to expect next.

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COMMENT

Additional Comment
Apr 09, 2019

Yes, I've given them your info already actually.

REVIEW

CATHLEEN R.
Apr 09, 2019



They were easy to work with from the beginning and very patient. They made changes as we asked them to and helped guide us in our decision making process. The work crew was professional and we were impressed with how efficiently they worked. They communicated with us every step of the way, so we knew what to expect next.

COMMENT

Additional Comment
Apr 09, 2019

They kept to all the time lines. Most importantly, the pool is gorgeous!

REVIEW

JOY W.
Apr 09, 2019



Excellent family owned business. Their crew are true craftsmen. They are friendly and professional with decades of experience.

COMMENT

Additional Comment
Apr 08, 2019

It was all really good.

COMMENT

Additional Comment
Apr 08, 2019

I was most satisfied with the design and the initial consult. He certainly listened to everything and came back with more than I anticipated. They were good.

COMMENT

Additional Comment
Apr 06, 2019

They were good.

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COMMENT

Additional Comment
Apr 06, 2019

Greg the designer and Harold provided exceptional service. It actually is Harold's son and the son in law, too--they were just so helpful.

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COMMENT

Additional Comment
Apr 06, 2019

They're really good at giving us advance notice of the steps and timeframes it would take for each step of construction. I'm really just satisfied with the completion and how the pool turned out. We just love it. There was one other thing too: the original salesperson who helped us design the pool--he was just fabulous. He knew exactly what he was talking about and did the initial design how we envisioned it. Then he sat down in revision to talk with us on how to change it. He was really good at his job.

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REVIEW

Curtis & Brooke T.
Apr 06, 2019



We were very satisfied with the outcome of the pool. It's beautiful; the workmanship is high quality, and we enjoyed the process of watching the construction, the development, and the final stages. We're extremely happy with Aquos Pools--fully.

COMMENT

Additional Comment
Apr 05, 2019

I would like to recognize the guy that handled the pool at the beginning. The cement people that they referred me to were awesome. I would also like to recognize the ladies that answered my calls and made sure my appointments and everything was set up.

COMMENT

Additional Comment
Apr 05, 2019

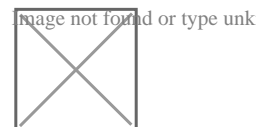
They were very patient with me and answered all of my questions. They always answered the phone and helped me out.

COMMENT

Additional Comment
Apr 05, 2019

Not at this time, but I still have their sign out so people will know who did it.

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REVIEW

BRENDA B.

Apr 05, 2019



Besides being professional, I felt comfortable. They are family oriented, and I really like that.

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COMMENT

Additional Comment

Apr 03, 2019

The whole team was very good. Harold made the right recommendations and was very available. Ashley was very easy to communicate to and kept me updated regularly. Shawn the construction manager was very easy to work with and made the construction simple.

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COMMENT

Additional Comment

Apr 03, 2019

The value for the materials and finishes I received were well recommended and were very aesthetically pleasing. The simplicity of the maintenance is well beyond my expectations. I have saved hours upon hours having a pool as opposed to the lawn care that I used to do.

REVIEW

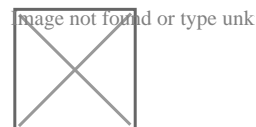
ROBERT C.

Apr 03, 2019



Having researched several companies to build my pool I decided to have Aquos Pools build my pool. Since the first interaction the company was prompt and communicated with me effectively. The options were presented to me and not pushed at all. In fact, they found the best design for my budget and allowed me to change and upgrade to different finishes along the way. I am completely satisfied with how my pool and backyard has ended up that I extended my living space three-fold with how it was designed. I get compliments on our pool and my kids friends love to come over and they have such a safe place to build memories and enjoy the outdoors. I can't believe I didn't do this long before. The whole process was effortless and easy, and the investment was well worth it.

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COMMENT

Additional Comment
Apr 03, 2019

They do do great work and the price was competetive.

COMMENT

Additional Comment
Apr 03, 2019

If I ever move and need a pool..Aqous is my first choice

COMMENT

Additional Comment
Apr 03, 2019

Shcedules and time excellent

COMMENT

Additional Comment
Apr 03, 2019

Done before the date!!!!

COMMENT

Additional Comment
Apr 03, 2019

I had a great time with the whole family at Aquos

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