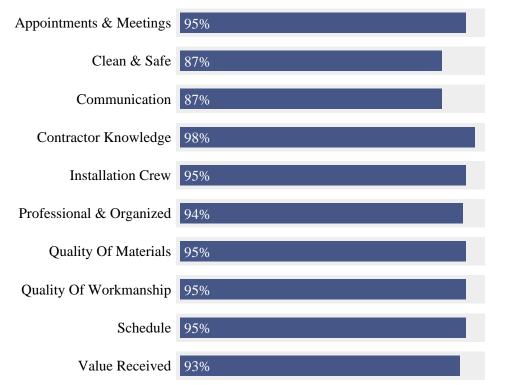
# Customer Feedback Summary

Of 102 surveys sent, 63 were responded to





64 Main St Queensbury , NY 12804 (518) 309-2786 www.apexsolarpower.com

## **GUILDMEMBER SINCE 2018**

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We have surveyed customers on behalf of Apex Solar Power in Saranac Lake, NY; Queensbury, NY; Lake Placid, NY; Albany, NY; Schenectady, NY; Argyle, NY; S Glens Falls, NY; North River, NY; Gansevoort, NY; Fort Edward, NY; and 54 other cities in New York, Vermont, Massachusetts, Connecticut, New Jersey, and 1 other state.

# Recent Reviews & Published Comments

### REVIEW

Andy P. Lake Placid, NY Sep 23, 2021

### REVIEW

Roger N. Albany, NY Aug 10, 2020 They did an outstanding job on a neighbor's house, which is why I chose them. Mine was outstanding as well. Now another friend is hiring them as well.

Excellent product! Excellent service!





#### REVIEW

Manish P. Warwick, NY Sep 02, 2019

#### REVIEW

Maureen D. Adirondack, NY Aug 02, 2019

#### REVIEW

Aaron H. Howes Cave, NY Jul 17, 2019

#### REVIEW

Richard T. Macedon, NY Jul 15, 2019

# REVIEW

Chris B. Caledonia, NY Feb 14, 2019

#### COMMENT

Additional Comment Feb 05, 2019

### COMMENT Additional Comment Feb 04, 2019

They did a good job overall. The only issue I had was the picking up of nails from the driveway/lawn. They came on a Mon and Tues and couldn't return until Friday due to weather. I found multiple (20+) nails on my driveway and lawn on Wednesday. They should have done a full cleanup if they knew they would not return for a few days.

Overall, we are happy with the work that was done. It took a little longer than we expected, but in the end, we are happy with the work.

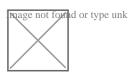
It's a nice roof

Top tier organization except for the aforementioned roofing nail issue.

They were friendly and I believe they did a great job. I am the third member of my family to use them for a solar project and no one has been sorry for that choice yet. My brother had a panel go bad. They sent someone out to swap it out quickly. We get to turn our system on for the first time today after work and we're excited!

I was most satisfied with the installation and the electricians, they were pretty knowledgable.

Outstanding, local company



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#### COMMENT

Additional Comment Feb 04, 2019

#### COMMENT

Additional Comment Feb 04, 2019

# COMMENT

Additional Comment Feb 04, 2019

### COMMENT

Additional Comment Feb 04, 2019

#### REVIEW

Mike F. Valatie, NY Feb 04, 2019

#### COMMENT

Additional Comment Feb 04, 2019 I would like to recognize the president and CEO.

I was most satisfied with the personal interaction with all members of the staff.

I was most satisfied with the whole thing

I was most satisfied with the customer service, and they lived up to everything they said they would.

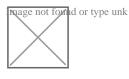
Apex Solar Power did a great job, and I am looking forward to lowering my power bill.

I am most satisfied with the installation. They were efficient.

The guy who was overseeing the installation was very professional

I was most satisfied with the installation. The team was very professional.

I was most satisfied with the quality of their workmanship.



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#### REVIEW

Peter L. Gloucester, MA Feb 02, 2019

#### REVIEW

Linda F. Jay, NY Jan 19, 2019

### REVIEW

Miguel D. Springfield, MA Aug 11, 2018

# REVIEW

Tim T. Queensbury, NY Aug 04, 2018

#### REVIEW

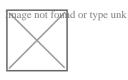
Alex H. Albany, NY Aug 03, 2018 Apex exceeded my expectations in all aspects of the project. The office staff was excellent at managing the finance/regulatory stuff, keeping me informed as they took care of almost all the details. The project manager kept me updated frequently and installation went smoothly. The only hickup was an extended wait to get the final meter installed to start generating power but this was due to local utility issues.

Proffessional and friendly.

Customer service was top notch. We are excited to green!

I'm a retired contractor, and I was very happy with their work.

Apex is a phenomenal team to work with, hands down thrilled with my decision to go with them. All my expectations were beat. They took good care in all steps of the process and made process as easy on me in the meantime. Quality product from experts that will match your needs and exceed expectations.



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#### REVIEW

REVIEW

Cullen C.

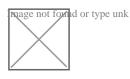
Plattsburgh, NY

May 07, 2018

\*\*\*\*\*

Gen M. Saranac Lake, NY Jul 23, 2018 My new roof installed by Apex Solar Power's Roofing Division looks great! The local sales representative was knowledgeable and pleasant to work with. The roofing installation team did a professional job of removing the old roof, making needed repairs, installing the new Owens Corning Roofing System and cleaning up the worksite.

I am very happy with all of the work. Apex Solar Power is a great company to work with.



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