# Alliance Roofing

# Customer Feedback Summary

Of 32 surveys sent, 23 were responded to

Communication	95%
Likely to Recommend	96%
Professional & Organized	95%
Sales Knowledge	94%

## Recent Reviews & Published Comments

#### REVIEW

S.K.A. Acworth, GA Feb 22, 2018

### REVIEW

Melvin H. Powder Springs, GA Feb 21, 2018

COMMENT

Additional Comment Feb 20, 2018

COMMENT

Additional Comment Feb 14, 2018

COMMENT

Additional Comment Feb 14, 2018

COMMENT

Additional Comment Feb 13, 2018

COMMENT

Additional Comment Feb 13, 2018 Alliance Roofing and John Lamb are very good at what they do! Very knowledgeable in their field! Very easy to communicate and to work with! I would recommend them to anyone!

Alliance roofing does great work. Very terrific job!!

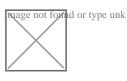
Customer service and prompt response. Excellent in both categories.

Everyone we met with from the salesman to the installer was great!

The whole job from the beginning to the end.

Matthew

The roof installation was completed in one day and good communication was maintained during the entire process.



P.O. Box 1286 Austell , GA 30168 (404) 932-5260 www.allianceroofing.us

### **GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, Alliance Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Alliance Roofing in Marietta, GA; Douglasville, GA; Atlanta, GA; Smyrna, GA; Kennesaw, GA; Acworth, GA; Mableton, GA; Powder Springs, GA; Doraville, GA; Conyers, GA; and 6 other cities in Georgia.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.allianceroofing.us for more about Alliance Roofing.



# FEEDBACK REPORT for Alliance Roofing

#### COMMENT

Clean up....very good

### Feb 10, 2018

COMMENT Additional Comment Feb 09, 2018

Additional Comment

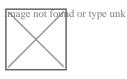
#### COMMENT

Additional Comment Feb 07, 2018

### Jean up....very good

They did a good job.

The work was done in a timely fashion, the estimate was fair, and I trust them. I'm sure the work is excellent quality.



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