# Customer Feedback Summary

Of 50 surveys sent, 30 were responded to



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3000 Gulf Breeze Parkway Gulf Breeze , FL 32563 (850) 934-0470 www.adamshomes.com

# **GUILDMEMBER SINCE 2013**

As a GuildQuality Guildmember, Adams Homes relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Adams Homes in West Melbourne, FL; Sebastian, FL; Melbourne, FL; Daytona, FL; Titusville, FL; Eustis, FL; and Orlando, FL.

# Recent Reviews & Published Comments

COMMENT

Additional Comment Aug 03, 2013

COMMENT Additional Comment Jul 30, 2013

COMMENT Additional Comment Jul 30, 2013

# COMMENT

Additional Comment Jul 25, 2013 I was satisfied overall.

We are satisfied with everything, but mostly with the way the house was built.

I have lived in Palm Coast, Florida and have always liked the brick homes. We gave Adams Homes a chance and don't regret it.

I was just satisfied with the construction in general.



#### COMMENT

Additional Comment Jul 25, 2013

#### COMMENT

Additional Comment Jul 25, 2013

#### COMMENT

Additional Comment Jul 23, 2013

#### COMMENT

Additional Comment Jul 23, 2013

## COMMENT

Additional Comment Jul 22, 2013

## COMMENT

Additional Comment Jul 22, 2013

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Additional Comment Jul 22, 2013

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Additional Comment Jul 22, 2013

#### COMMENT

Additional Comment Jul 18, 2013

#### COMMENT

Additional Comment Jul 16, 2013

#### COMMENT

Additional Comment Jul 13, 2013

# COMMENT

Additional Comment Jul 12, 2013 I am pleased with the exterior craftsmanship.

The salesman was good and very helpful. Adams Homes did a nice quick job.

They are professional people.

They have been very good.

I liked that they were on time with everything like they said.

Anita Buckman was wonderful. I couldn't of asked for a better person. She is top of the line. Everyone that I dealt with was good.

I haven't had any problems.

I was most satisfied with all of the areas by Adams Homes. They were wonderful.

I was most satisfied with the final job. They built what they said they would build on time.

Customer service has been great so far.

All who we dealt with were courteous and professional.

Our house was already built. We bought the model home and everything was perfect.



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#### COMMENT

Additional Comment Jul 12, 2013 I enjoyed dealing with the Adams Homes staff. They were very professional, courteous, and helpful. I also like the quality of the workmanship of the home. We were very happy with that.

# COMMENT

Additional Comment Jul 11, 2013

## COMMENT

Additional Comment Jul 10, 2013

COMMENT Additional Comment

Jul 10, 2013

COMMENT

Additional Comment Jul 10, 2013

# COMMENT

Additional Comment Jul 10, 2013

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Additional Comment Jul 10, 2013

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Additional Comment Jul 10, 2013

were very happy with that. I was most satisfied with the overall experience because everything turned out the way we wanted. Everything with the people that we worked with was great. they were professional and helpful. Any issues that we saw they were able to correct in a timely manner and made sure that we fully satisfied with the

I think they do a good job. They're a first class company.

I didn't have any problems.

job that they did.

They exceeded my expectations.

My Sales Associate was very good.

I would recommend them to anyone looking.

I would recommend Adams Homes in a heartbeat. They are great builders. The prices are reasonable. We went forward with it, and we got a beautiful, spacious home for a great price. It looks nice because it has the brick facing on the outside, making the exterior maintenance-free. I am very happy.



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COMMENT

Additional Comment Jul 10, 2013

#### COMMENT

Additional Comment Jul 10, 2013

#### COMMENT

Additional Comment Jul 10, 2013

#### COMMENT

Additional Comment Jul 05, 2013

## COMMENT

Additional Comment Jul 05, 2013

#### COMMENT

Additional Comment Jul 05, 2013 I don't think they fell short in any area.

I was most satisfied with the communication. I was dealing with Andrea, and she was fantastic. I was very well pleased.

I was looking to build a house, and I was around the area. I knew there was a model there, but I never went in. My son and I decided to go in, and we were very pleased with the price. We started to talk, and that is how we got involved.

I was most satisfied with the selling and the financing.

I am very happy with Adams Homes overall.

I didn't have any issues.



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