Customer Feedback Summary

Of 475 surveys sent, 287 were responded to



Recent Reviews & Published Comments

REVIEW David W. Westminster, CO Feb 24, 2020 Highly recommended for installing Hardie Board siding!!



1390 W. Evans Ave Unit D Denver, CO 80233 (720) 200-2700 coloradowindowsource.com

GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Colorado Window Source relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Colorado Window Source in Denver, CO; Littleton, CO; Centennial, CO; Highlands Ranch, CO; Aurora, CO; Boulder, CO; Parker, CO; Lakewood, CO; Golden, CO; Arvada, CO; and 54 other cities in Colorado, Wyoming and Georgia.



Colorado Window Source

REVIEW JENNY S. Englewood, CO Jan 12, 2020 We completely remodeled a house, and Colorado Window Source were the worst contractors we dealt with. They were friendly until we signed a contract and gave them a deposit. The guy who was supposed to measure our windows no showed.. twice. Taking time off work to meet someone who never shows gets old. I understand life happens but I expect communication. It took a month (with me calling often) to finally get the windows measured. Then it took another two months for the windows to show up (and constant follow up calls to make sure the windows were actually ordered). Most were installed fine, but one window was mis-measured by 4 inches! When I asked about the incorrect window measuring, Paulo was rude and unprofessional calling my house "janky" as the reason the window was off by 4 inches. Their solution was for me to hire a handyman to knock out our wall to accommodate their incorrect window size. Ha! Obviously they couldn't install the extra large window they ordered, but they took it with them, claimed they broke it, and said they'd expedite a reorder of the incorrect window. Which makes no sense when the window isn't the correct size! The installers left old windows and junk in my backyard. I've called many times requesting them to pick up the old windows. It's now four months later, I'm not expecting them to pick up their junk. I still haven't received that expedited reorder of the wrong window. I don't expect my money back for a window I never received. I should've believed the other negative reviews.



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REVIEW

A B. Littleton, CO Dec 29, 2019

REVIEW

Jesse C. Thornton, CO Feb 08, 2019

COMMENT

Additional Comment Feb 08, 2019

COMMENT Additional Comment

Feb 08, 2019

REVIEW

Connie A. Kiowa, CO Feb 07, 2019

COMMENT

Additional Comment Feb 07, 2019

COMMENT

Additional Comment Feb 07, 2019

COMMENT

Additional Comment Feb 07, 2019

COMMENT

Additional Comment Jan 31, 2019

COMMENT

Additional Comment Dec 13, 2018

Gedeon and his crew perform excellent JamesHardie concrete siding installation! Precise, efficient, clean and respectful. The company provides good value and good customer service. We would use them again!

The install crew is awesome but other then that the company has trouble with communication with each other about the job

The install crew is amazing and friendly

Geodon and his crew are very nice and respectful

We were very happy with Colorado Window Source. They were wonderful. We are very happy with our new windows.

We are the most satisfied with the end result. Our windows look beautiful.

Colorado Window Source did not fall short of my expectations.

The worker that installed our sliding glass door had great workmanship.

The subcontractors they used were fantastic

Yes, they were.



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COMMENT

Additional Comment Dec 13, 2018

I would like to recognize the salesman Victor. He was very knowledgeable and listened to me. I thought he was a very good salesman and really knows his product. He is a very knowledgeable person.

COMMENT

Additional Comment Dec 13, 2018

COMMENT

Additional Comment Dec 13, 2018

COMMENT

Additional Comment Dec 13, 2018

REVIEW

Bonnie G. Englewood, CO Dec 13, 2018

COMMENT

Additional Comment Nov 19, 2018

COMMENT

Additional Comment Nov 19, 2018

COMMENT

Additional Comment Nov 19, 2018

COMMENT

Additional Comment Nov 19, 2018 Right now I do not have anyone to recommend but I would highly recommend you guys.

5.

5.

I can say that I had my heart set on stucco and nobody could change my mind. They provided addresses for me and I went around and looked at other homes and after I saw the product that they sell I decided to go with the siding. I am very happy with the way my home looks. It really has curb appeal. I have gotten a lot of comments from neighbors and people going by commenting on the color. The neighbors have commented on how the quality looks.

I would like to recognize Victor for his exceptional service. He was very helpful.

I am satisfied with the overall experience. The job was done well.

I was most satisfied with the quality of product Colorado Window Source used and how the new siding looks.

I would like to recognize Leo for exceptional service.



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COMMENT

Additional Comment Nov 15, 2018

COMMENT

Additional Comment Nov 15, 2018

COMMENT

Additional Comment Nov 14, 2018

COMMENT

Additional Comment Nov 14, 2018

COMMENT

Additional Comment Nov 14, 2018

COMMENT

Additional Comment Nov 14, 2018

COMMENT

Additional Comment Nov 14, 2018

REVIEW

Rebecca V. Keenesburg, CO Nov 14, 2018

REVIEW

Megan L. Edgewater, CO Nov 13, 2018 I was most satisfied with communication with the work crew.

I would like to recognize Jose.

Not at this time- but I do tell everyone about CWS when ur come up in conversations!

Scott was also very kind ...

Jose and Tisha

N/a

Salesperson Tisha was great and the Crew was outstanding!

I am extraordinarily satisfied with my siding job. José and his crew where professional and went beyond to ensure my house was done to exceed my expectations. Office staff is friendly and professional as well.

What an amazing company and group of people to work with. From start to finish, our expectations were exceeded in all areas, and I would highly recommend them for both siding and window projects.



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