

# CUSTOMER FEEDBACK REPORT *for* City Wide Remodelers



## REVIEW

Patti P.  
Lees Summit, MO  
Mar 28, 2019



City Wide Remodelers delivered on their commitment to stay within budget, and they worked collaboratively with us to design a project that accommodated some existing old-home peculiarities. We had a good experience and would definitely hire City Wide again.

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Kansas City , MO 64114  
(816) 942-1993  
citywideremodelers.com

## REVIEW

Audrey W.  
Lees Summit , MO  
Feb 22, 2019



They have to depend on suppliers and the suppliers don't always follow instructions. Our bathroom counter top has sinks that were not what we specified or expected. We wanted under mount porcelain sinks, but now they are all in one material. We haven't decided if we are settling with that or getting it redone. We have worked with them for 20 years on lots of different projects.

## GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, City Wide Remodelers relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of City Wide Remodelers in Kansas City, MO; Lees Summit, MO; Prairie Village, KS; Overland Park, KS; Kansas City, KS; Liberty, MO; and Smithville, MO.

## REVIEW

Bill C.  
Kansas City , MO  
Jan 25, 2019



I was very pleased with CWR. They are still working for me and are happy to accommodate my payment schedule. I have also recommended them to a realtor who recommends them as well.