

FEEDBACK REPORT *for* Best Investments Siding and Windows



Customer Feedback Summary

Of 389 surveys sent, 214 were responded to

12314 FM 1960
Houston , TX 77336
(281) 324-2378

GUILDMEMBER SINCE 2010

As a GuildQuality Guildmember, Best Investments Siding and Windows relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Best Investments Siding and Windows in Houston, TX; Kingwood, TX; Humble, TX; Spring, TX; Katy, TX; Sugarland, TX; Crosby, TX; League City, TX; The Woodlands, TX; Conroe, TX; and 57 other cities in Texas.



Recent Reviews & Published Comments

REVIEW

Wendy L.
Kingwood, TX
Sep 30, 2020



We were very happy from start to finish with the work that they did.

REVIEW

Sheryl E.
HUMBLE, TX
Jul 22, 2020



They were the best company I've worked with. They were very professional and did great work in a timely manner. I would highly recommend them.

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REVIEW

LYNN T.
HOUSTON, TX
Feb 07, 2020



They are really good and I had a smooth experience.
It was pretty much stress free.

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REVIEW

Glenn T.
KINGWOOD, TX
Jan 29, 2020



I did a lot of research before selecting Best Investments for my siding project. They were very professional, clearly defined what they would do and what the cost would be. They delivered on this and the price quoted was what I paid. Their crew and project manager showed a lot of experience and remedied each problem and issue as they invariably come up in a project like this. I would definitely recommend them to my friends and family.

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REVIEW

Jeffrey T.
Jewett, TX
Nov 18, 2019



The best experience I have had with home remodeling.

REVIEW

Larry K.
Jersey Village, TX
Aug 20, 2019



The job they did was as expected and perfect.

REVIEW

Samford S.
Humble, TX
May 31, 2019



They did a good job.

REVIEW

Vickie K.
Spring, TX
Feb 14, 2019



They are very nice, professional and did a great job.

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REVIEW

Wilbert B.
Nacagdoches, TX
Feb 08, 2019



I was quite impressed with the superintendent on site. He made certain everything went well and the fact that I didn't have any negative comments about him, he did everything they said he was going to do. It has to start from the top, for the manager or owner to have someone on site like him. I was quite impressed with the whole organization.

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REVIEW

Randy T.
Liberty, TX
Dec 05, 2018



My wife and I were extremely pleased with the entire process of the re-siding / painting of our home. (from the initial sales call to the finished product). We felt like we had a brand new home on the exterior once the project was completed. Excellent work quality. Best Siding made this process very pleasant. Thank you Jerry and Victor.

REVIEW

Leonard S.
Crosby, TX
Nov 23, 2018



It all was good!

REVIEW

Al N.
Sugarland, TX
Sep 05, 2018



Victor H. who was the foreman for the siding replacement was excellent. He was the best contractor that I have ever worked with!

REVIEW

Shaun O.
Kingwood, TX
Jun 19, 2018



They did a fantastic job.

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REVIEW

Carl C.
Anahuac, TX
May 10, 2018
★★★★★

They were very thorough and professional. Keep the work area clean and were respectful to me and the property. Finished the job in a very timely manner and made a six year old home look brand new.

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REVIEW

Gary L.
Houston, TX
Apr 19, 2018
★★★★★

They were very professional, very nice, and made sure we were happy with everything. The construction foreman here was awesome.

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REVIEW

Ted M.
Crosby, TX
Oct 27, 2017
★★★★★

The job they did was accomplished very, very well!

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REVIEW

Tim B.
Spring, TX
Jun 14, 2017
★★★★★

Great quality job.

REVIEW

Bill G.
Kingwood, TX
Jun 11, 2017
★★★★★

I was pleased from street to finish with the siding replacement project. All of the workers were courteous and friendly. My questions were answered immediately and any request that we had was promptly deal with. I would highly recommend Best Investments if you are considering siding replacement.

REVIEW

Matthew J.
Kingwood, TX
May 09, 2017
★★★★★

I think they did a fantastic job in a timely manner. I greatly appreciate their service and would recommend them to any of my friends.

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REVIEW

Larry P.
Sugarland, TX
Feb 02, 2017



I could not be happier with Best Investments Siding and Windows. They have met or exceeded all of our expectations. The crew that they have working could not have been better. They were nice and friendly. I'm a photographer, and I wanted to do something nice for them before they left, so I did a portrait of them.

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REVIEW

Carol G.
Spring, TX
Nov 07, 2016



They were professional and did a great job. I am very happy with the work performed.

REVIEW

Mr B.
Spring, TX
Oct 31, 2016



We were very happy and they were very professional.

REVIEW

Amalia B.
The Woodland, TX
Sep 20, 2016



The attention of my salesman was outstanding. He explained what I didn't understand.

REVIEW

Loretta V.
Humble, TX
Jul 11, 2016



I'm pleased with the work, the material used was good quality, and the crews were skilled craftsmen.

REVIEW

Alicia K.
Crosby, TX
May 17, 2016



We are very pleased with the works Best investments siding and windows do e on my house. The workers were all professional, worked very hard and cleaned up daily. I will be recommending them to all my famy and friend.

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REVIEW

Jean-Pol G.
Kingwood, TX
May 04, 2016



I was extremely pleased with the staff, the professionalism, and the attention to detail. I am ecstatic about the work, and it was a great value.

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REVIEW

John M.
Houston, TX
Nov 06, 2015



Best Investments Siding and Windows was great to work with. They exceeded all my expectations and were reasonably priced. They did a great job.

GUILDMEMBER SINCE 2010

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REVIEW

Kathy L.
Houston, TX
Jan 15, 2015



The company presented themselves as being professional and experienced. They were unorganized, unprofessional, and did not respond to repeated attempts at contact on my part. Their construction teams were unorganized and they were unable to complete the work in a timely fashion.

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REVIEW

Nan T.
Houston, TX
Jan 15, 2015



I think they were delightful to work with. The person I dealt with was very professional.

COMMENT

Additional Comment
Nov 20, 2013

The salesman, John Hopkins provided excellence service. Also, the foreman was excellent.