

# FEEDBACK REPORT *for* Window Depot - The Remodeling Group



## Customer Feedback Summary

*Of 20 surveys sent, 6 were responded to*



20350 Center Ridge Rd.  
Rocky River , OH 44116  
(440) 652-2900  
windowdepotcleveland.com

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Window Depot - The Remodeling Group relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Depot - The Remodeling Group in Rocky River, OH; Avon, OH; Lakewood, OH; Bay Village, OH; Cleveland, OH; Lagrange, OH; Medina, OH; Fairview Park, OH; Westlake, OH; Olmsted, OH; and 1 other city in Ohio.

## Recent Reviews & Published Comments

### COMMENT

Additional Comment  
May 03, 2017

It was clean when I got home.

### COMMENT

Additional Comment  
May 03, 2017

I would like to recognize Tony for his exceptional service.

### COMMENT

Additional Comment  
May 03, 2017

I was most satisfied with Tony for sure. He was very frank, honest and upfront. That's why we went with them in the first place.

### COMMENT

Additional Comment  
Apr 14, 2017

I would like to recognize the head installation guy.

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### COMMENT

Additional Comment  
Apr 14, 2017

I was most satisfied with the installation. The guys who came in were extremely knowledgeable, super friendly, and even when I had a question or thought there was a problem, they were patient and walked me through everything.

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### COMMENT

Additional Comment  
Apr 04, 2017

Jerry was great!

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### COMMENT

Additional Comment  
Apr 04, 2017

They completed it in a timely manner.

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### COMMENT

Additional Comment  
Apr 04, 2017

I have no complaints and everything went fine with the project.

### COMMENT

Additional Comment  
Mar 31, 2017

Matt and the installation crews gave exceptional service.

### COMMENT

Additional Comment  
Mar 31, 2017

I was most satisfied with the overall experience from pricing, to quality and the people. They are easy to do business with.

### COMMENT

Additional Comment  
Mar 31, 2017

Tony and Mark provided exceptional service.

### COMMENT

Additional Comment  
Mar 31, 2017

I was most satisfied with their professionalism and their trustworthiness.

### COMMENT

Additional Comment  
Mar 31, 2017

Yes, and they already signed a contract with them.

### REVIEW

Shanna K.  
Rocky River, OH  
Mar 31, 2017

I would highly recommend Window Depot for all your window needs. They were professional and trustworthy.

