# FEEDBACK REPORT for Window Depot - The Remodeling Group

### **Customer Feedback Summary**

Of 20 surveys sent, 6 were responded to





20350 Center Ridge Rd. Rocky River, OH 44116 (440) 652-2900 windowdepotcleveland.com

#### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Window Depot - The Remodeling Group relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Depot - The Remodeling Group in Rocky River, OH; Avon, OH; Lakewood, OH; Bay Village, OH; Cleveland, OH; Lagrange, OH; Medina, OH; Fairview Park, OH; Westlake, OH; Olmsted, OH; and 1 other city in Ohio.

#### Recent Reviews & Published Comments

COMMENT

COMMENT

It was clean when I got home.

Additional Comment May 03, 2017

COMMENT

Additional Comment

May 03, 2017

Additional Comment

May 03, 2017

COMMENT Additional Comment Apr 14, 2017

I would like to recognize Tony for his exceptional service.

I was most satisfied with Tony for sure. He was very frank, honest and upfront. That's why we went with them in the first place.

I would like to recognize the head installation guy.

GUILD QUALITY

## FEEDBACK REPORT for

# Window Depot - The Remodeling Group

COMMENT

Additional Comment Apr 14, 2017

I was most satisfied with the installation. The guys who came in were extremely knowledgeable, super friendly, and even when I had a question or thought there was a problem, they were patient and walked me through everything.

COMMENT

Jerry was great!

Additional Comment Apr 04, 2017

COMMENT They completed it in a timely manner.

**Additional Comment** Apr 04, 2017

COMMENT

Additional Comment Apr 04, 2017

I have no complaints and everything went fine with the project.

COMMENT

Additional Comment Mar 31, 2017

Matt and the installation crews gave exceptional service.

COMMENT

**Additional Comment** Mar 31, 2017

I was most satisfied with the overall experience from pricing, to quality and the people. They are easy to do business with.

COMMENT

COMMENT

Tony and Mark provided exceptional service.

their trustworthiness.

**Additional Comment** Mar 31, 2017

**Additional Comment** 

Mar 31, 2017

COMMENT

**Additional Comment** Mar 31, 2017

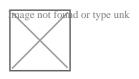
REVIEW Shanna K. Rocky River, OH Mar 31, 2017 \*\*\*\*

I would highly recommend Window Depot for all your window needs. They were professional and

I was most satisfied with their professionalism and

Yes, and they already signed a contract with them.

trustworthy.



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