

FEEDBACK REPORT *for*  
**Westport Homes**

1230 Ruston Pass  
Fort Wayne , IN 46825  
(260) 490-4131  
[www.westport-home.com](http://www.westport-home.com)

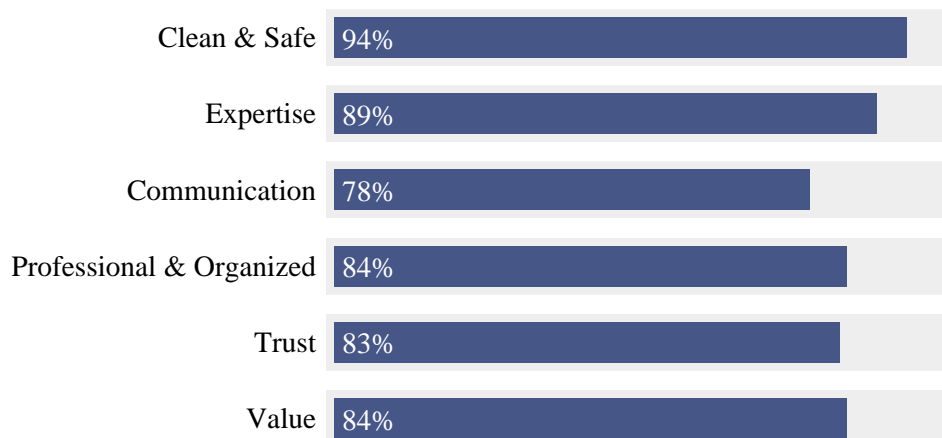
**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Westport Homes relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Westport Homes in Indianapolis, IN; Avon, IN; Plainfield, IN; New Palestine, IN; Greenwood, IN; and Noblesville, IN.

## Customer Feedback Summary

*Of 30 surveys sent, 20 were responded to*



## Recent Reviews & Published Comments

REVIEW

Julie F.  
Indianapolis, IN  
Dec 28, 2016



I have built five houses in my life, and I have never had an experience as pain free as building with Westport Home. We were especially happy the construction manager, Paul. He did a nice job. I was very very happy.

COMMENT

Additional Comment  
Dec 16, 2016

I was most satisfied with their salesperson, Mike Young. He has been the most helpful.

COMMENT

Additional Comment  
Dec 12, 2016

Overall, we like our home, we like the design layout, and we like the community we are in.

COMMENT

Additional Comment  
Dec 12, 2016

I was most satisfied with the workmanship and the finishes. They exceeded our expectations. The finishes were nicer than I thought they would be.

COMMENT

Additional Comment  
Dec 07, 2016

Thru an old friend that lives in Prairie Lakes

COMMENT

Additional Comment  
Dec 07, 2016

Walk through projects done on time in good quality and timely.

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COMMENT

Additional Comment  
Dec 06, 2016

Variety of floor plans

COMMENT

Additional Comment  
Dec 02, 2016

I was most satisfied with the planning.

REVIEW

James W.  
Plainfield, IN  
Dec 02, 2016



Mike was very beneficial in finalizing our decision on the home. He was very kind and thorough and he was able to put my mind at ease, I asked a lot of questions. I didn't feel like it was a gimmick at all. Throughout the building process they were easy to communicate with and at the end they were honest if there was ever something wrong.

COMMENT

Additional Comment  
Dec 02, 2016

I was most satisfied in terms of the correction of mistakes.

REVIEW

Dennis P.  
Avon, IN  
Dec 02, 2016



Very pleased with the quality and the overall value of the home.

COMMENT

Additional Comment  
Dec 02, 2016

Our realtor was very positive on Westport homes. She lives in a Westport home.

COMMENT

Additional Comment  
Dec 02, 2016

Everyone involved was concerned about quality of the final product.

COMMENT

Additional Comment  
Nov 30, 2016

IWe have been pleased thoroughly, and there are no shortcomings during the project.

COMMENT

Additional Comment  
Nov 30, 2016

Quality of workmanship and a positive and responsive to our questions.

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REVIEW

Ted D.  
Avon, IN  
Nov 30, 2016  
★★★★★

We were fortunate to work with a professional and devoted sales person and a knowledgeable and committed on-site superintendent. In both cases, the service was commendable.

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COMMENT

Additional Comment  
Nov 30, 2016

Working with Nikki and Dave was a great experience!!

COMMENT

Additional Comment  
Nov 30, 2016

The people we worked with (Nikki & Dave) listened to our wants, needs and concerns and responded accordingly. We can't say enough about either one of them!

REVIEW

Thomas R.  
Avon, IN  
Nov 30, 2016  
★★★★★

My wife and I enjoyed working with Nikki S. and Dave W. Both employees did an outstanding job!