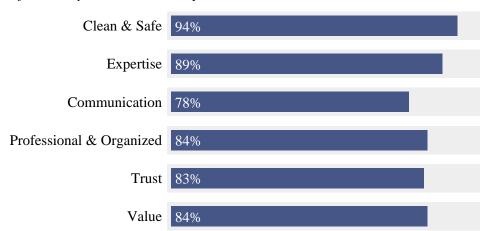
Westport Homes

Customer Feedback Summary

Of 30 surveys sent, 20 were responded to



1230 Ruston Pass Fort Wayne, IN 46825 (260) 490-4131 www.westport-home.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Westport Homes relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Westport Homes in Indianapolis, IN; Avon, IN; Plainfield, IN; New Palestine, IN; Greenwood, IN; and Noblesville, IN.

Recent Reviews & Published Comments

REVIEW

Julie F. Indianapolis, IN Dec 28, 2016

I have built five houses in my life, and I have never had an experience as pain free as building with Westport Home. We were especially happy the construction manager, Paul. He did a nice job. I was very very happy.

COMMENT

Additional Comment Dec 16, 2016

I was most satisfied with their salesperson, Mike Young. He has been the most helpful.

COMMENT

Additional Comment Dec 12, 2016 Overall, we like our home, we like the design layout, and we like the community we are in.

COMMENT

Additional Comment Dec 12, 2016 I was most satisfied with the workmanship and the finishes. They exceeded our expectations. The finishes were nicer than I thought they would be.

Additional Comment

Thru an old friend that lives in Prairie Lakes

Dec 07, 2016

COMMENT

Walk through projects done on time in good quality

Additional Comment Dec 06, 2016

and timely.

FEEDBACK REPORT for Westport Homes

COMMENT

COMMENT

Variety of floor plans

Additional Comment

Dec 05, 2016

I was most satisfied with the planning.

Additional Comment Dec 02, 2016

REVIEW James W. Plainfield, IN Dec 02, 2016 **** Mike was very beneficial in finalizing our decision on the home. He was very kind and thorough and he was able to put my mind at ease, I asked a lot of questions. I didn't feel like it was a gimmick at all. Throughout the building process they were easy to communicate with and at the end they were honest if there was ever

something wrong.

COMMENT

Additional Comment Dec 02, 2016

I was most satisfied in terms of the correction of mistakes.

REVIEW Dennis P. Avon, IN Dec 02, 2016 Very pleased with the quality and the overall value of the home.

**** COMMENT

Additional Comment Dec 01, 2016

Our realtor was very positive on Westport homes. She lives in a Westport home.

COMMENT

Additional Comment Dec 01, 2016

Everyone involved was concerned about quality of the final product.

COMMENT

Additional Comment Nov 30, 2016

IWe have been pleased thoroughly, and there are no shortcomings during the project.

COMMENT

Additional Comment Nov 30, 2016

Quality of workmanship and a positive and responsive to our questions.

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FEEDBACK REPORT for

Westport Homes

REVIEW

Ted D. Avon, IN Nov 30, 2016

devoted sales person and a knowledgeable and committed on-site superintendent. In both cases, the service was commendable.

COMMENT

COMMENT

REVIEW

Avon, IN Nov 30, 2016 ****

Thomas R.

Additional Comment Nov 30, 2016

Additional Comment Nov 30, 2016

Working with Nikki and Dave was a great experience!!

The people we worked with (Nikki & Dave) listened to our wants, needs and concerns and responded accordingly. We can't say enough about either one of them!

My wife and I enjoyed working with Nikki S. and Dave W. Both employees did an outstanding job!

We were fortunate to work with a professional and

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