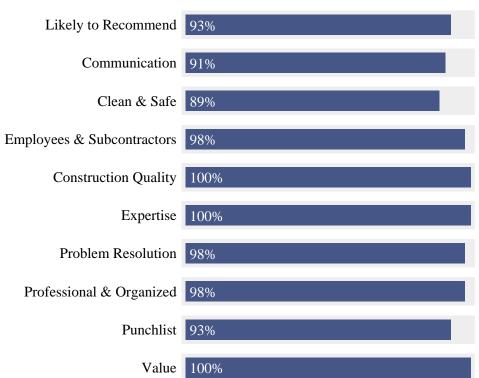
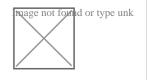
FEEDBACK REPORT for

## Watercrest Pools

## **Customer Feedback Summary**

Of 74 surveys sent, 45 were responded to





1103 KELLER PKWY #105 KELLER, TX 76248 (817) 431-8997 www.watercrestpools.com

#### **GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Watercrest Pools relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Watercrest Pools in Keller, TX; Dallas, TX; Colleyville, TX; Flower Mound, TX; Westlake, TX; Fort Worth, TX; Trophy Club, TX; Southlake, TX; N. Richland Hills, TX; Roanoke, TX; and 11 other cities in Texas.

### Recent Reviews & Published Comments

COMMENT

They were always responsive and the pool looks

Additional Comment

Mar 22, 2014

beautiful.

beautiful.

COMMENT

I was most satisfied with the end product.

Additional Comment

Mar 21, 2014 COMMENT

they all were great

Additional Comment

Mar 20, 2014

COMMENT

this is our 3rd pool and they always come thru

Additional Comment Mar 20, 2014





### FEEDBACK REPORT for

## Watercrest Pools

COMMENT

Additional Comment Mar 17, 2014 Value for price is exceptional. Staff was extremely responsive and courteous, they did what they said they would do when they said they would do it. All issues were resolved in a satisfactory and expedient manner.

COMMENT

Additional Comment Mar 17, 2014 This is the third pool Watercrest Pools has built for

COMMENT

Additional Comment Mar 17, 2014 I am very satisfied with the process of working with Watercrest Pools. They made multiple designs and incorporate what we want into them so we get the pool we wanted. They finish the work as expected and I am pleased with the final results.

COMMENT

Additional Comment Mar 17, 2014

I was most satisfied with the excellent quality of work and the end results of the project because everything looks great.

COMMENT

Additional Comment Mar 17, 2014

I heard about Watercrest Pools from my son, who also had a pleasant experience working with them.

COMMENT

Additional Comment Mar 14, 2014 I've referred Watercrest to several friends when they've talked about putting in a pool. Sam is a real stand-up guy and I trust him to do the right thing for my friends and family! We love our pool so far!

COMMENT

Additional Comment Mar 14, 2014 You guys are great and we're very glad to have chosen to work with you. A project as large scale as this could have been very traumatic and dragged on for a long time, but you guys got in, made it happen, gave us a great product, were professional and great to work with at every step, and we feel like we've gained some friends in the process.

rage not found or type unk

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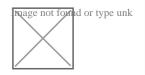


### FEEDBACK REPORT for

# Watercrest Pools

COMMENT

Additional Comment Mar 14, 2014 Expertise in design. Even though we didn't have great vision as to what our pool would look like, Sam came through with a product more beautiful than we had envisioned. Expertise, customer service, and communication from Brian was exceptional as well. Brian made the experience so much better than it could have been! Great communication and follow through from April, Rick, and Jeff. Loved Martin and his helper as they did great work and worked tirelessly. The whole process was also very efficient. It only took 5 or 5 1/2 weeks from dig to filling with water.



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