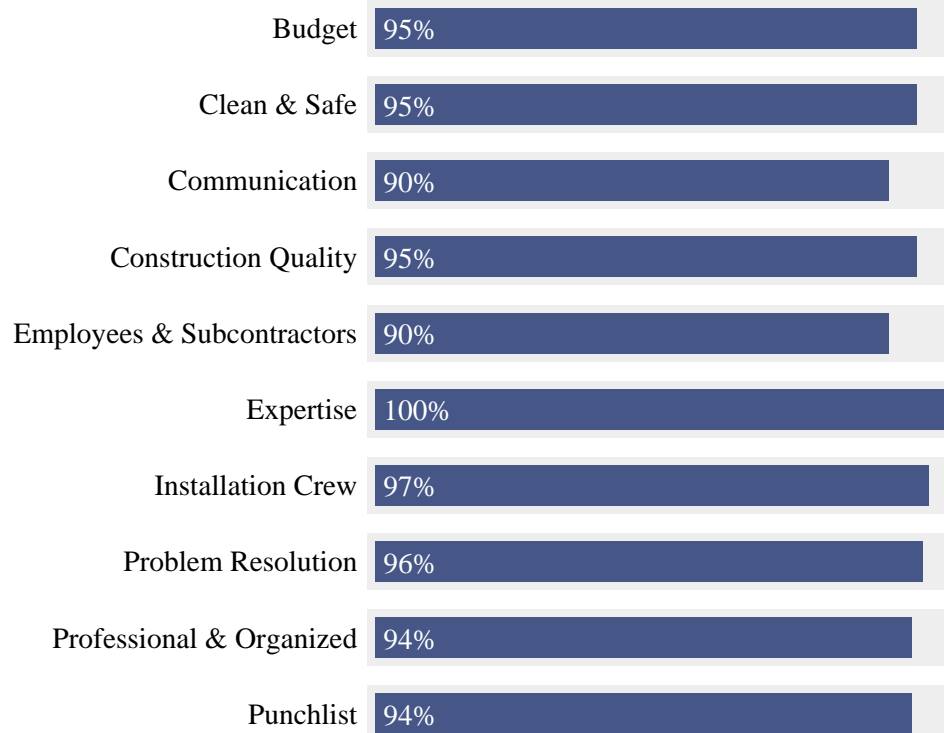


FEEDBACK REPORT *for* TriStar Quality Roofing / TriStar Repair & Construction



Customer Feedback Summary

Of 196 surveys sent, 86 were responded to



2126 JAMES STREET
Denton , TX 76205
(940) 368-1900
www.tristarrepair.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, TriStar Quality Roofing / TriStar Repair & Construction relies on our customer surveying to help them deliver an exceptional customer experience.

Recent Reviews & Published Comments

REVIEW

Mike K.
Copper Canyon, TX
Nov 12, 2018



We are beyond pleased with this company! First rate!!!

REVIEW

Tim A.
Denton, TX
Mar 29, 2018



I am very satisfied with the whole process and would recommend them.

FEEDBACK REPORT *for*

TriStar Quality Roofing / TriStar Repair & Construction



REVIEW

Simon T.
Denton, TX
Mar 28, 2018



Great company, really easy to work with, I have referred them several times.

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REVIEW

Trey S.
Corinth, TX
Mar 14, 2018



Working with Chris Rodgers was great. Troy Ballenger was wonderful to work with as well and we already have recommended TriStar Quality Roofing to family & friends.

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REVIEW

Bruce C.
Highland Village, TX
Mar 07, 2018



It is very disappointing that there is a lack of communication with the nonroof related projects that were also damaged in the hail.

COMMENT

Additional Comment
Feb 28, 2018

I am extremely satisfied. I have recommended them already and I will continue to do so.

COMMENT

Additional Comment
Feb 27, 2018

I was most satisfied with their ability to handle the job. I basically make one call and they take care of it.

REVIEW

Chris R.
Denton, TX
Feb 27, 2018



I find TriStar to be very professional, thorough, competitive, and they have always done a good job for me for many years.

COMMENT

Additional Comment
Feb 26, 2018

You guys have gained a customer for life.

REVIEW

Bud B.
Denton, TX
Feb 23, 2018



They did a really good job and I am satisfied.

COMMENT

Additional Comment
Feb 21, 2018

Dustin Barker was fantastic. Followed through every time and communicated thoroughly.

FEEDBACK REPORT *for*

TriStar Quality Roofing / TriStar Repair & Construction



REVIEW

Mike L.
Denton, TX
Feb 21, 2018
★★★★★

The service provided by TriStar was excellent. Matt and the crew were great in understanding what needed to be done to repair our roof with a quote that was right on target and completed on time. My wife and I have been very satisfied with the workmanship. Kira Lee at the office is top notch about making sure all the business details and insurance documentation is complete and finalized. TriStar is a local Denton company, we liked working with a group that knows our community.

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REVIEW

Dianna A.
Sanger, TX
Feb 21, 2018
★★★★★

This company is definitely a five-star business from start to finish. I had an exceptionally good experience and highly recommend them.

REVIEW

Charles P.
Lantana, TX
Feb 21, 2018
★★★★★

I was blown away that they took a picture with a drone besides just getting on the roof. I was amazed that they know so much about roofs. They were so professional. It was the best experience I have ever had besides shooting a 62 in golf.

REVIEW

Karen G.
Corinth, TX
Feb 21, 2018
★★★★★

Dustin handled every aspect of our hail damage claim, from shingles to fencing to garage door. The work was well done and Dustin was always available to answer questions and efficiently handle any issues. We would definitely use TriStar Quality Roofing for any future work.

REVIEW

Vanissa S.
McKinney, TX
Feb 20, 2018
★★★★★

TriStar Quality Roofing has excellent communication, clean job site, were knowledgeable and very timely.

FEEDBACK REPORT *for*

TriStar Quality Roofing / TriStar Repair & Construction



REVIEW

Gi H.

Lantana, TX

Feb 20, 2018



Clay and Kira went above and beyond when it comes to professional service. I have been kept up to date on my roofing repair progress, and they went out of their way to visit me periodically to personally let me know what they will do prior to fixing anything. I feel very fortunate to be their customer; and I hope to continue to do business with them for any of my housing problems! Thank you very much.

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REVIEW

Stephanie L.

Argyle , TX

Feb 19, 2018



We were very happy with the whole process. The quality is outstanding.

REVIEW

Lance L.

Corinth, TX

Feb 14, 2018



They are very easy to work with and I would definitely use them again!

REVIEW

Stan M.

Denton, TX

Feb 13, 2018



Best contractor in Denton!! They take care of all the insurance paperwork, and their work is first-rate all the way. I could not be more pleased with their workmanship and professionalism!

REVIEW

David C.

Lantana, TX

Feb 13, 2018



Chris Rodgers with TriStar was great to work with. He's very knowledgeable, helpful, personable. The staff/crew who did the work was also very nice and did good workmanship. We would definitely use them again and highly recommend them.

REVIEW

Jack S.

Denton, TX

Nov 05, 2016



Very professional. Did excellent work. A very good value for the money.

FEEDBACK REPORT *for*

TriStar Quality Roofing / TriStar Repair & Construction



REVIEW

Zack D.
Corinth, TX
Aug 19, 2016



TriStar was great. I used them for painting and installing carpet in my new house. They were on time, courteous, and overall a great experience. I plan on working with them again in the future.

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COMMENT

Additional Comment
Jul 27, 2016

The people...you hire a team of individuals who are a joy to have in my home. Thank you for the quality of workers that you hire. I am especially grateful to Casey, Clay, Lupe (and his team), Mickey, Sam, and Mike.

GUILDMEMBER SINCE 2016

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COMMENT

Additional Comment
Jul 27, 2016

I used you all on a prior project in Frisco at a rental property last year. I contacted 3 companies for bids last year who I had found online. After meeting Casey, I was confident that he would get the job done (and he did).

REVIEW

Jenny H.
Flower Mound, TX
Jul 27, 2016



This is my second home to use TriStar to remodel. The entire team is a joy to work with, from the project manager, the electrician, the plumber, the painters. They ALL went over and above to get their job done. Communication was incredible. I cannot say enough about the team at TriStar, and I am anxious to have them back in my home for another project very soon.

REVIEW

Eric D.
Lewisville, TX
Jul 27, 2016



Thank you, Troy!

REVIEW

Bill H.
Providence, TX
Jul 23, 2016



What I most appreciated was the pleasant attitude that I encountered daily. They always advised me of extras as I requested them. They were helpful in the design phase as to what made sense and what would be a waste of money.

FEEDBACK REPORT *for*
**TriStar Quality Roofing / TriStar Repair &
Construction**



COMMENT

Additional Comment
Jun 25, 2016

Professional job, all completed quickly and it looks great!

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COMMENT

Additional Comment
Jun 25, 2016

Recommended, word of mouth.

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