

# CUSTOMER FEEDBACK REPORT *for* Sentry Windows & Doors



## REVIEW

Bairos A.  
Cambridge, ON  
Aug 15, 2018



Brian my sales person was great to deal with. The staff was excellent. They were very receptive anytime I called in with questions. The install guys were fantastic, clean and on time. They also walked through the project with me. Brian also did a final walk through with me once everything was complete. I would recommend Sentry Windows & Doors to anyone.

Comment from Sentry Windows & Doors

Thank you so much for your Review. We are so happy that you were pleased with your experience at Sentry Windows.

## REVIEW

Wilkinson S.  
Cambridge, ON  
Aug 02, 2018



Excellent work in all regards, would definitely recommend!!

Comment from Sentry Windows & Doors

Thank you Scott!

## REVIEW

Scott H.  
Harrow, ON  
Jul 07, 2018



Totally happy with our new windows. Installation crew was professional and courteous

Comment from Sentry Windows & Doors

Scott, Thank you for your review. We apologize for the Sales Team not returning your calls promptly. I will make sure that this is addressed right away! Thank you for choosing Sentry!

3423 Walker Road  
Windsor , ON N8W3S2  
(519) 946-2200  
[www.sentrywindows.ca](http://www.sentrywindows.ca)

## GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Sentry Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Sentry Windows & Doors in Windsor, ON; Lasalle, ON; Belle River, ON; Kitchener, ON; Tecumseh, ON; Kingsville, ON; Essex, ON; Cambridge, ON; Lakeshore, ON; Chatham, ON; and 13 other cities in Ontario.

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## REVIEW

Chris S.  
Guelph, ON  
Jun 22, 2018



A pleasure to work with and very professional.

Comment from Sentry Windows & Doors

Thank you!

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## REVIEW

Jennifer C.  
Essex, ON  
Jun 19, 2018



Our experience with Sentry has been great for the replacement of 75 year old basement windows on a house we just purchased. The rebate was an excellent motivator! The crew that did tear out and installation were great and the new windows have made a big difference in lighting, air flow and appearance of our old house. Thanks Sentry!

Comment from Sentry Windows & Doors

We are so happy you are satisfied with your new windows.

## REVIEW

Morrissey F.  
Kitchener, ON  
Jun 07, 2018



I was very happy with the experience.

Comment from Sentry Windows & Doors

Thank you Fred! We are so glad you are pleased with Sentry!

## REVIEW

Hickmott M.  
Kingsville, ON  
Jun 05, 2018



good quality

Comment from Sentry Windows & Doors

Thank you for taking the time to review Sentry!

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## REVIEW

St R.  
Windsor, ON  
May 06, 2018



Ken is very helpful ,great person ,installers are professional

Comment from Sentry Windows & Doors

Thank you Richard!

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## REVIEW

Aczel A.  
Windsor, ON  
Apr 17, 2018



My overall experience has been great. They are professional. The product quality is good. Ken is very professional and I have really enjoyed working with him.

Comment from Sentry Windows & Doors

Thank you Alexandra!

## REVIEW

Suderman G.  
Chatham, ON  
Mar 25, 2018



Brand new door installed by professionals has more air leaks than the original door which was installed in 1964

## REVIEW

Musselman J.  
Windsor, ON  
Mar 22, 2018



I am very happy with the product and the service. My only concern is the paint.

## REVIEW

Stewart A.  
Windsor, ON  
Mar 22, 2018



They were very good and knowledgeable at what they did!

Comment from Sentry Windows & Doors

Thank you for your review!

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## REVIEW

Dinunzio D.  
Lasalle, ON  
Mar 22, 2018



They are a good company to work with. I am looking to get them to do the rest of the windows in my home.

Comment from Sentry Windows & Doors

Thank you for your review!

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## GUILDMEMBER SINCE 2018

## REVIEW

Spacinsky N.  
Windsor, ON  
Mar 21, 2018



Would recommend Sentry to any household looking for a quality product (windows), professionalism of their sales staff (Chris) and professional and well mannered installation crew

Comment from Sentry Windows & Doors

Thank you Neil.

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## REVIEW

Richert J.  
WINDSOR, ON  
Mar 20, 2018



Workers polite and respectful , nice window,, cleaned up well after

Comment from Sentry Windows & Doors

Thank you Janet.

## REVIEW

Piccinato P.  
Essex, ON  
Mar 20, 2018



The Installers were phenomenal and the owner was on top of any concerns I had.

Comment from Sentry Windows & Doors

Thank you Pam!