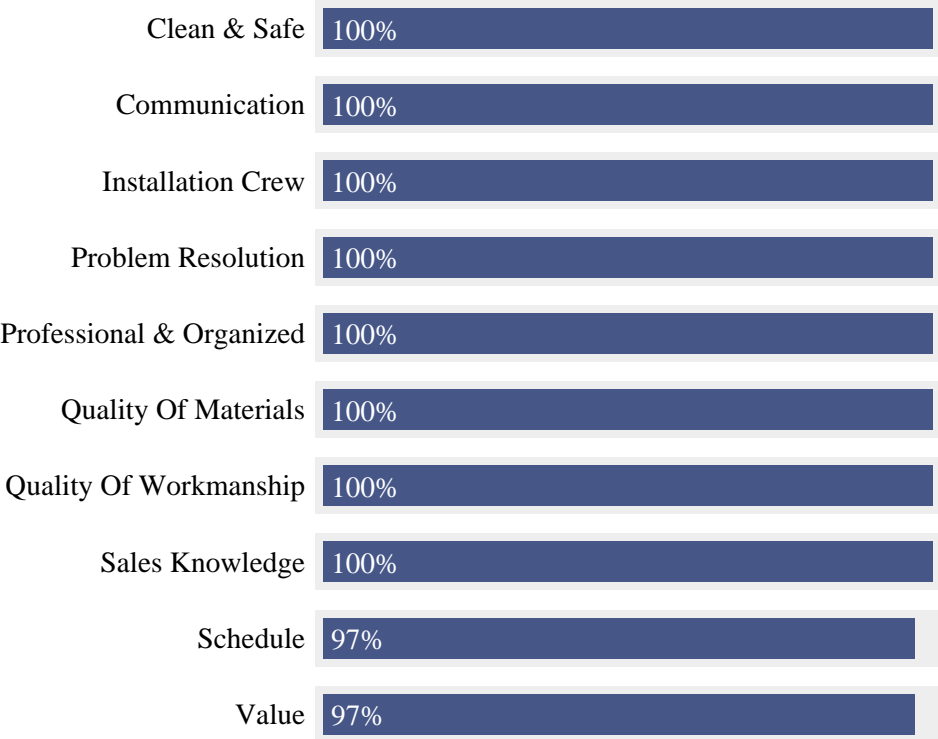


RayJans Windows and Doors



Customer Feedback Summary

Of 50 surveys sent, 29 were responded to



840 Campbell
Cornwall , ON K6H 6L7
(613) 932-1571

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, RayJans Windows and Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of RayJans Windows and Doors in Cornwall, ON; Long Sault, ON; Toronto, ON; Lancaster, ON; Alexandria, ON; St. Andrews West, ON; Bainsville, ON; Martintown, ON; Concord, ON; and Williamstown, ON.

Recent Reviews & Published Comments

COMMENT
Additional Comment
Apr 17, 2018
Everyone was great.

COMMENT
Additional Comment
Apr 17, 2018
I would like to recognize Brian Jans.

FEEDBACK REPORT *for*

RayJans Windows and Doors



COMMENT

Additional Comment
Apr 17, 2018

I was most satisfied with their responsiveness to resolve issues to our satisfaction. They took ownership of problems, and took care of them. I could never get angry because they were very quick to fix it. They were very open and honest the whole way. I really appreciate that and am very happy with their service. They are pleasant to deal with.

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REVIEW

Steven C.
Cornwall, ON
Apr 17, 2018



The staff is fantastic to deal with. They have excellent service, and they back up their products.

COMMENT

Additional Comment
Apr 17, 2018

I was most satisfied with the quality of the job.

REVIEW

Louise L.
Cornwall, ON
Apr 17, 2018



Thanks for the great job.

REVIEW

Ken D.
Cornwall, ON
Apr 17, 2018



The company has been extremely helpful. The men who did the job were very congenial. I had no problems whatsoever and I am very happy. I have saved a lot of money on hydro this year.

REVIEW

Holly S.
Toronto, ON
Apr 12, 2018



I am very happy with the service and product, everything was perfect.

COMMENT

Additional Comment
Apr 11, 2018

I was most satisfied with the service.

COMMENT

Additional Comment
Apr 11, 2018

I'd like to recognize the installation crew.

RayJans Windows and Doors



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COMMENT

Additional Comment
Apr 11, 2018

I was very satisfied and they did an excellent job. I would use them again if the price was compatible. I was amazed by the installation. They did an amazing job and I'm very satisfied.

REVIEW

Maureen S.
Long Sault, ON
Apr 04, 2018



They provided great, friendly service and they were knowledgeable. We just love our new windows.

COMMENT

Additional Comment
Mar 29, 2018

I'll go with them whenever I have a need to replace other windows.

COMMENT

Additional Comment
Mar 29, 2018

We're very, very satisfied with the company itself.

COMMENT

Additional Comment
Mar 29, 2018

It was done quickly and on time, when they said it would be done. The windows are very aesthetic. They look nice. It does the work, for sure.

COMMENT

Additional Comment
Mar 29, 2018

When people asked where I had my windows done and replaced, I said RayJans right away. I just had one more replaced a couple of weeks ago.

REVIEW

Dianne M.
Cornwall, ON
Mar 29, 2018



The work was well done, done professionally, on time, and at cost. I would definitely use them again.

REVIEW

I.H.C.
Cornwall, ON
Mar 29, 2018



Super crew. Very easy to deal with. Very professional.

FEEDBACK REPORT *for*

RayJans Windows and Doors



REVIEW

Larry W.
St. Andrews West,
ON
Mar 29, 2018



We were more than happy with everything that they did, cleaning up and everything.

840 Campbell
Cornwall , ON K6H 6L7
(613) 932-1571

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REVIEW

Marc H.
Alexandria, ON
Mar 29, 2018



I was very satisfied that the customer service was great.