

# FEEDBACK REPORT *for* Quality Home Products of Texas



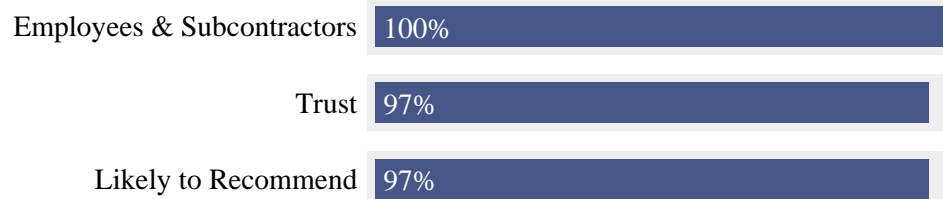
11055 Neeshaw  
Houston , TX 77065  
(713) 481-5688

## GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Quality Home Products of Texas relies on our customer surveying to help them deliver an exceptional customer experience.

## Customer Feedback Summary

*Of 16,609 surveys sent, 10,398 were responded to*



## Recent Reviews & Published Comments

### REVIEW

MIKE K.  
HUMBLE, TX  
Jun 17, 2020



Love my new water system as it is everything I could have asked for and more.

### REVIEW

LLOYD L.  
ALVIN, TX  
Jun 17, 2020



Perfect; savings on water, pipes, and appliances is guaranteed over the long run.

### REVIEW

MONICA C.  
CONROE, TX  
Jun 15, 2020



The quality of the water is great! I love it! It really makes a difference in my quality of life.

### REVIEW

MICHAEL H.  
SPRING, TX  
Jun 14, 2020



I love my water now! Quality product and exceptional staff. My installation was flawless from beginning to end. Wonderful employees!

### REVIEW

GREGORY B  
ROSHARON, TX  
Jun 11, 2020



I was very satisfied throughout the whole process. Everyone did a wonderful job.

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### REVIEW

Thomas C.  
TOMBALL, TX  
Jun 09, 2020



Quality Home Products delivers an excellent product.  
We have noticed a big difference.

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### REVIEW

Michelle R.  
RICHMOND, TX  
Jun 08, 2020



I am very satisfied with the installation and everyone involved. They were very knowledgeable and helpful and I am very happy with them.

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### REVIEW

D.P.A.  
HOUSTON, TX  
Jun 08, 2020



The standard and quality of workmanship was very excellent as well as the product itself.

### REVIEW

COLLINS G.  
HOUSTON, TX  
Jun 08, 2020



I used Quality Home Products because I was not pressured into buying and given an honest evaluation of the market, risks, and benefits. The install was clean and most importantly, functional.

### REVIEW

MARCO C.  
CYPRESS, TX  
Jun 08, 2020



Excellent sales representative and installer

### REVIEW

Charles A.  
KATY, TX  
Jun 08, 2020



They met all commitments. They are a company I will definitely use in them in the future again!

### REVIEW

Ronald B.  
SUGARLAND, TX  
Jun 08, 2020



It was an outstanding service. I really enjoyed the professionalism of the sales tech and the install team.

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### REVIEW

WERGELAND T.  
CONROE, TX  
Jun 08, 2020



We have been using Quality Home Products of Texas for 11 years now and appreciate their level of workmanship and customer service. They are willing to go above and beyond to serve their customers!

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### REVIEW

DELIA U.  
HOUSTON, TX  
Jun 05, 2020



I was very impressed with the service and attention to detail provided by the employees of Quality Home Products of Texas. They were very attentive, thorough, and detailed. I am pleased not only with the product but with the quality of the company.

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### REVIEW

DANIEL D.  
NEW CANEY, TX  
Jun 04, 2020



Both the sales rep and the installers were excellent.

### REVIEW

RUBEN S.  
HUMBLE, TX  
Jun 04, 2020



David Chinn is a very professional salesman and Lupe Trevino did an outstanding job on the installation of the system. I am very please with the sale and the service. Thank you

### REVIEW

CRISTOBAL B.  
KATY, TX  
Jun 03, 2020



All good from the start to the end of installation

### REVIEW

KIMBERLY J.  
HOUSTON, TX  
Jun 02, 2020



We had a very pleasant experience with the QHP team across the board. Every person involved in the purchase and installation of our system was very courteous, knowledgeable and professional. Additionally, we have had regular follow up from the team to make sure our system is in good working order and that we are satisfied customers.

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**Quality Home Products of Texas**



REVIEW

SANDRA S.  
SPRING, TX  
May 29, 2020



They did a great job.

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REVIEW

TOMMY A.  
BAYTOWN, TX  
May 29, 2020



Only reason I gave some 3's was because of miscommunication on the installation. Everything was great!

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REVIEW

GEORGIA D.  
HOUSTON, TX  
May 29, 2020



It was an overall great service!

REVIEW

M.N.L.  
HOUSTON, TX  
May 28, 2020



They have a fast and efficient response time.

REVIEW

DANIEL E.  
CYPRESS, TX  
May 27, 2020



We are so happy and relieved to know we have clean water in our home

REVIEW

BONNIE D.  
SPRING, TX  
May 27, 2020



I would highly recommend them.

REVIEW

LYNETTE W.  
HOUSTON, TX  
May 26, 2020



We are very happy with the service and the products.  
I love my water!

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### REVIEW

JEFFREY H.  
WILLIS, TX  
May 26, 2020



They were totally professional from beginning to end. I couldn't have asked for a better technician, Josh was amazing!

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### REVIEW

BARBARA M.  
RICHMOND, TX  
May 26, 2020



The two gentlemen that I met with ere efficient, knowledgeable, and courteous. I am well pleased with the new home addition.

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### REVIEW

M.K.C.  
CYPRESS, TX  
May 23, 2020



I very much enjoyed the whole experience. Lee Holden was a professional salesman, but not pushy at all. I didn't feel pressured to buy anything. My wife and I are very much enjoying our new water softening system. Although the cost was fairly high, I believe the value is much higher. I strongly recommend Lee Holden and Quality Home Products of Texas.

### REVIEW

MARIA S.  
PEARLAND, TX  
May 23, 2020



We were very satisfied with overall quality and performance of the product.

### REVIEW

ALVIN D.  
HOUSTON, TX  
May 22, 2020



Overall pleased with the level of service received all parties involved from appointment to installation were kind and courteous.