

CUSTOMER FEEDBACK REPORT *for* Premier Pools & Spas of Central Valley



REVIEW

Christine S.
Modesto, CA
Nov 12, 2021



\$60K pool with several problems including electrical mistakes that cannot be corrected. A site plan that many crews did not follow or read at all. A project manager who offered excuses and flat out lies instead of correcting or admitting mistakes. No accountability from project manager.

5057 Kiernan Ct. Suite D
Salida , CA 95368
(209) 600-4672

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Premier Pools & Spas of Central Valley relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Premier Pools & Spas of Central Valley in Manteca, CA; Modesto, CA; Tracy, CA; Galt, CA; Lodi, CA; Lathrop, CA; Stockton, CA; Turlock, CA; Ripon, CA; Merced, CA; and 21 other cities in California.

REVIEW

Eric L.
Manteca, CA
Sep 17, 2020



They did an amazing job and I would definitely refer them to anyone!

REVIEW

Rene L.
Lodi, CA
Jul 16, 2020



It was pretty much professional work.

REVIEW

Christine E.
Modesto, CA
Jun 01, 2020



They had excellent communication. They were very professional and reliable. Overall there was excellent quality of workmanship and service.

REVIEW

Jeff S.
Merced, CA
Apr 07, 2020



Outstanding job, from concept to completion!

REVIEW

Donald V.
Lodi, CA
Mar 20, 2020



Everything was great from beginning to end. They were all good people and professional. I am satisfied with how they dealt with everything.

REVIEW

Luciano T.
Hughson, CA
Mar 17, 2020



Drew and Chad were wonderful overseers and I am very pleased with our pool.

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REVIEW

Kristal F.
Stockton, CA
Mar 17, 2020



It was a good experience. For the most part we had good work crews. They were easy to work with.

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REVIEW

Duane C.
Galt, CA
Mar 17, 2020



The whole experience from start to finish and top to bottom was very pleasant. The contractors, excavators, office staff, supervisors and the general manager were all great! I am very satisfied!

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REVIEW

Marlon B.
Stockton, CA
Mar 17, 2020



I would recommend them to anyone. You get what you pay for and they have a great quality product.

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REVIEW

Juan S.
Stockton, CA
Mar 16, 2020



I am really satisfied with the experience and how everything was conducted and done.

REVIEW

Ramiro A.
Tracy, CA
Mar 12, 2020



It was a very good experience. They provided excellent workmanship.

REVIEW

Arvin Y.
Stockton, CA
Mar 12, 2020



Premier Pools should make sure their contractors are professional and knowledgeable about the pool, so there is not an experience like this again.

REVIEW

Lisa M.
Riverbank, CA
Jan 28, 2020



We really enjoyed working with the team. They were always upfront with any expectations. As an anxious customer, the timeline was never fast enough. Other than that, everything else was met.

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REVIEW

Alfiche H.
Stockton, CA
Jan 23, 2020



This was the Salida branch.

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REVIEW

Jenny R.
Valley Springs, CA
Jan 07, 2020



The supervisor, project manager, and office staff were excellent. They returned phone calls and were on top of it.

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REVIEW

Callie C.
Lodi, CA
Nov 20, 2019



We are thrilled with the design of our pool and with the execution. We are happy with the professionalism of the people we worked with at Premier Pools & Spas of Central Valley.

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REVIEW

Edna E.
Stkn, CA
Nov 06, 2019



Everything is satisfying.

REVIEW

Carmen R.
Manteca, CA
Oct 24, 2019



The way that they manage their projects is stressful and unprofessional. It was very hard for me to get in touch with the project manager and salesman and when I finally did, they did not address my concerns. Our finished product was also not what we had ordered which was frustrating.

REVIEW

Marco M.
Lodi, CA
Oct 14, 2019



The workers were really good and Luis was really good. The office did not communicate real well. One time they called me at 8 o'clock the night before to let me know that they were going to come and do the electrical. It would have been better if it was a more reasonable time than at nighttime like that.

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REVIEW

Ana V.
Manteca, CA
Sep 20, 2019



Everything was exceptional. The quality and workmanship are awesome and I have no complaints. We got our money's worth. Our kids love it.

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REVIEW

Robin E.
Galt, CA
Jun 19, 2019



They did a great job.

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REVIEW

Lydia D.
Patterson, CA
Jun 12, 2019



It was a very excellent and easy process. We absolutely love our pool and our design.

REVIEW

Kimm B.
Valley Spgs, CA
Jun 12, 2019



Premier Pools was a great choice for us for building a pool. I had another pool company install a pool several years ago and they were not nearly as friendly and professional. Premier Pools did what they said and stayed in contact.

REVIEW

Wagdy D.
Ripon, CA
May 19, 2019



Premier Pools & Spas of Sacramento Crews were professional and performed their work

REVIEW

Richard K.
Galt, CA
May 07, 2019



Drew was an excellent supervisor and the rest of the individuals from Premier Pools and Spas themselves were very courteous, professional and friendly. They completed the job in a professional manner.

REVIEW

Currie R.
Turlock, CA
Apr 23, 2018



They were extremely professional and the work, was done on time. They were very easy work with.

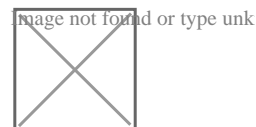
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REVIEW

Peterson D.
Tracy, CA
Apr 23, 2018



They did excellent work and the quality seems, really good on it!



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