Customer Feedback Summary

Of 137 surveys sent, 72 were responded to



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60 Towamencin Avenue Hatfield, PA 19440 (888) 944-6493 mhxdesigns.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, MHx Designs relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of MHx Designs in Doylestown, PA; Harleysville, PA; Ambler, PA; Chalfont, PA; North Wales, PA; Lansdale, PA; West Chester, PA; Malvern, PA; Chadds Ford, PA; Coopersburg, PA; and 53 other cities in Pennsylvania.

Recent Reviews & Published Comments

REVIEW

Diane E. Jan 30, 2023 The workmanship, craftsmanship, and the overall experience was beyond expectations.



REVIEW

Robert N. Maple Glen, PA Jan 09, 2023

REVIEW

Cornine S. Lansdale, PA Oct 28, 2022

REVIEW

Lisa C. Chalfont, PA Oct 11, 2022 Our experience with MHx was outstanding! MHx performed stucco remediation/new Hardy Plank Installation/New windows on our home. The entire process (from job quotation to completion) was extremely client friendly and price competitive. The MHx team was great to work with. Their finished work was meticulous. They communicated with us every day letting us better understand the build process and provided a text chain where we could get near instantaneous feedback. They didn't leave the job until all aspects of the job were complete and signed of by us.I would highly recommend MHx.....and would use them in the future without question!!!

Cannot say enough about how excellent the experience was!

MHX was fantastic to work with from the initial estimate discussion to the final finished product. We had a full stucco removal with mold remediation and New Siding. Our Sales Rep, Phil Dougherty was great to work with and answered any questions we had along the way. He was very patient and always got back to us in a timely fashion. We would gladly recommend MHX!



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REVIEW

Matthew M. Wayne, PA Sep 14, 2022

REVIEW

Tara P. schwenksville, PA Jul 14, 2022

REVIEW

Edward M. Spring House, PA Apr 05, 2022 I will highly recommend MHX design! They did a stucco remediation, replacement of all windows and doors at our house. The project manager, Sung is super responsible and communicative. Whenever we have any issues or concerns, Sung will always address it in a timely manner and follow up with it to make sure things are done correctly. Sung makes this very stressful project (large renovation), a much less stressful situation! MHX design delivers very high quality work. Since this is a very large project, MHX designs may not be cheapest, but they definitely deliver high quality workmanship! The job site is always clean and tidy at the end of the day. I will highly recommend MHX if you are planning to do stucco remediation for your home.

The biggest decision we've ever made for our home and we couldn't be happier that we went with MHX. Q, Mark & their team answered every question at every turn, provided options, solutions and constant communication. The service, professionalism and quality of work is unlike any company I've ever used. I would highly recommend to MHX to anyone for their home and will be using them in the future for any additional home remodeling projects.

The job MHX Design did was beyond our expectations, I would highly recommend them for any renovations you are considering, siding, doors, windows, roofing, etc. You will be pleased with their QUALITY OF WORK!



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REVIEW

Lisa G. North Wales, PA Jan 05, 2022

REVIEW

Jeff M. Lansdale, PA Nov 16, 2021

REVIEW

Tom J. Harleysville, PA Nov 02, 2021

REVIEW

Marian N. Malvern, PA Oct 07, 2021

REVIEW

Ekaterina K. Harleysville, PA Oct 05, 2021 We have been extremely impressed with the level of detail and quality of the work. All around great experience!

Everyone at MHx was extremely professional, and the team was very hard-working and completed the job ahead of schedule. We are very happy with the way everything turned out.

I would highly recommend them because they were outstanding in all areas. The workers are very professional and meticulous. When they left the job site at the end of each day they cleaned up. They were very courteous and a great group of people.

They provide first-rate service. They go above and beyond in terms of design, workmanship, and attention to detail. I highly recommend them.

Great company, impeccable craftsmanship, great attention to details, organized, always on time, would hire again without hesitation. Highly recommend.



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REVIEW

Chris B. Chalfont, PA Sep 29, 2021

REVIEW

Bruce L. Morrisville, PA Sep 02, 2021

REVIEW

Paul H. Eagleville, PA Aug 16, 2021 MHx Designs did an amazing job on our stucco remediation project. We chose Hardie siding as a result of reviewing our options and Q was super helpful in the design process. The project ran like a well oiled machine. All the crews were on time, spent all day doing their specific jobs and cleaned up before they left. Attention to detail was strong and we trusted their ability to remediate all issue areas we had. We have received so many compliments on the project and especially how well it was done. Highly recommend them to anyone and will use them again for future projects.

We were extremely pleased with MHx Designs in terms of quality of work, design, communication, project management, customer service, and overall price. No upselling or sales pitches, just a trustworthy and knowledgeable team doing honest work. We couldn't have asked for a better overall experience, and are thoroughly impressed with the final result.

I would highly recommend them. They are probably one of the best contractors I have worked with.



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REVIEW

Tom S. Richboro, PA Aug 06, 2021

REVIEW

Warren K. Gwynedd Valley, PA Mar 12, 2021

REVIEW

Alana K. Richboro, PA Feb 08, 2021

REVIEW

Keely M. Chalfont, PA Dec 01, 2020

REVIEW

Ekaterina K. HARLEYSVILLE, PA Nov 07, 2020 Outstanding experience with MHx from start to end. It was truly a pleasure working with Q, Mark and Claudio throughout the process. The professionalism and workmanship of the Stucco Remediation and Decking crews are beyond compare. Our high expectations based on reading customer reviews prior to signing the contract were greatly exceeded. I honestly cut off all other bids after my first meeting with Q. Nothing was impossible regarding the redecking portion of the project based on Claudio and Ulbaldo's expertize.

MHx Designs is a contractor you can trust in a world where there are so many contractors who not looking out for the interests of their customers. The commitment to quality and design was top notch, and the office and project teams were incredibly courteous throughout the process. I would highly recommend them if you are looking to replace your stucco with Hardie siding and installing new windows.

MHx Designs went above and beyond our expectations for the siding and roofing project on our house!

This is the BEST company we have ever worked with!! You will be extremely happy with the attention to detail and timely response you get from the company:)

Great company, very reliable.



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REVIEW

Charles B. Orefield, PA Oct 13, 2020

REVIEW

Sam N. Devon, PA Sep 30, 2020

REVIEW

Robert R. Doylestown, PA Sep 26, 2020

REVIEW Mike S.

Narberth, PA Jun 30, 2020 MHX Designs is positively the best James Hardie siding installer we could have found for replacing our 25 year old vinyl siding. Our house looks GREAT. They also installed new GAF Timberline shingles on the roof, added overhangs to all our previously flush gable ends, swapped positions of a large window and a sliding glass door to make our home more functional, added a stone chimney for our wood stove, added a portico roof over our back door, etc., etc.. All their workmanship is top-notch and we would confidently recommend MHX to anyone.

We had an excellent experience with MHx Designs. The stucco on our house was remediated and replaced with Hardie Planks in 4 weeks with minimal disruption to our day-to-day lives. The work crew and managers were professional and courteous. We would highly recommend MHx to anyone considering stucco replacement.

They were very attentive to achieve what I wanted to have done. They exceeded my expectations. The crew worked very hard to make everything perfect!

This was our second experience with MHx Designs -the first job was completed several years back. Once again, we were very satisfied with the workmanship, communication, and competitive pricing. The crews and owners are extremely courteous and helpful throughout the process. Highly recommended.



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REVIEW

Jeff G. North Wales, PA Jun 15, 2020

REVIEW

Rob F. Coopersburg, PA May 29, 2020

REVIEW

Stephen L. Ambler, PA Apr 30, 2020

REVIEW

Linda B. Maple Glen, PA Jan 16, 2020 I am very satisfied with my selection of MHx Designs for the removal of Stucco and replacement of siding on the entire house. Out of many quotes received, MHx Designs was the only company to take the time to meet with me and explain the different options available and walk me through the process step by step. They were very professional and safe working during the pandemic, and I would strongly recommend to anyone wanting similar work done.

Fantastic work, extremely happy. Our neighbors have stopped by and told us how great the house looks.

MHx Designs is a great company, they have great customer service and quality.

All MHx staff were professional and courteous. Andrew Kim's communication skills were excellent. He kept me informed on progress of work completion on a regular basis. Job site was safely maintained and clean-up was excellent. This was somewhat a unique project in working with the seller and buyer of the house. Buyers were very please with work performed. Reports were comprehensive and very helpful for reinspection and the settlement process.Would highly recommend



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REVIEW

Barbara D. Gilbertsville, PA Nov 09, 2019 My search consisted of finding a contractor who had the experience, knowledge and commitment in stucco remediation and window replacement. I went through a very stringent contractor selection process in stages and then narrowed it down to 3, then 2 who underwent an intense interrogation process. I chose MHx due to 1) the details provided with their quote 2) their ability to answer my 20+ documented questions (answered in detail), 3) their BBB rating, 4) their on line reviews and references (all excellent) and 5) my comfort level knowing this company could do the job and do it well. My project manager, Andrew Kim was ever so patient and always took the time to explain in detail EVERYTHING! An email or text message never went unanswered but more than that, he took the time to understand me. This went a long way with my trust in MHx but more importantly in Andrew as he always had my best interest in mind. The project finished on time, without issue and the workmanship is outstanding down to the finest of details which included James Hardie and Vinyl Siding, 29 New Windows and 2 new Skylights. I couldn't be more pleased with the end result and I highly recommend MHx. THANK YOU ANDREW AND MHx!!



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REVIEW

Jennifer S. Coopersburg, PA Oct 29, 2019 When we realized that we had a problem with our stucco, we researched a half dozen contractors as well as numerous options for remediation. We knew right away when we spoke to Andrew that we were dealing with an entirely different level of contractors/builders. MHX is a finely tuned operation, from the planning phase though execution to clean-up. We've been homeowners for over 30 years and have dealt with many projects and contractors in that time. We've usually encountered some sort of issue, controversy or disappointment. We can honestly say that we've never had such a positive experience as we did with MHX. We highly recommend them!



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