

## FEEDBACK REPORT *for* Levi's 4 Floors



### REVIEW

Melissa R.  
Newark, OH  
Mar 10, 2016



I was completely satisfied with the carpet from Levi's 4 Floors. They were so helpful in choosing the right carpet by looking at my paint colors and getting me samples.

### REVIEW

Scott B.  
Westerville, OH  
Feb 27, 2016



I was satisfied that they very professional and did a nice job.

### REVIEW

Bruce V.  
Galena, OH  
Dec 22, 2015



Entire staff did an excellent job from start to finish

### REVIEW

Margie F.  
Westerville, OH  
Dec 21, 2015



My salesperson, Mike, was excellent. He was honest and timely. We had multiple contractors in our home at the same time. Levi's 4 Floors was by far the best. For this project we had Levi's install hardwood and carpet flooring. They did a great job. We plan on having Levi's install more carpet for us.

### REVIEW

Judy D.  
Westerville, OH  
Dec 19, 2015



Everything was fine except they didn't leave my carpet and I even gave them a nice TV.

### REVIEW

Joanne P.  
Blacklick, OH  
Dec 18, 2015



Excellent customer service. Pricing and quality are exceptional.

6329 Busch Blvd  
Columbus , OH 43229  
(614) 846-4441  
[www.levis4floors.com](http://www.levis4floors.com)

### GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Levi's 4 Floors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Levi's 4 Floors in Westerville, OH; Columbus, OH; Powell, OH; Dublin, OH; Lewis Center, OH; Blacklick, OH; New Albany, OH; Hilliard, OH; Gahanna, OH; Delaware, OH; and 30 other cities in Ohio.

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### REVIEW

Larry H.  
Columbus, OH  
Dec 17, 2015



We were a little concerned at first. We had dealt with another company for a number of years and suddenly they were out of business. But we found Levi's 4 Floors and the staff professional and very helpful. We now have a new store for our floors.

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### REVIEW

Amy C.  
Dublin, OH  
Nov 12, 2015



Great company to work with!

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### REVIEW

Kathy B.  
Dublin, OH  
Nov 05, 2015



Please feel free to publish my 5-star rating for Levi's 4 Floor service.

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### REVIEW

Lori T.  
Pataskla, OH  
Nov 03, 2015



Overall, we were happy with the service.

### REVIEW

Pete W.  
Dublin, OH  
Nov 02, 2015



The overall experience was pretty good.

### REVIEW

Kim B.  
Lewis Center, OH  
Nov 02, 2015



They were nice in terms of letting me take home samples and open to suggestions in ensuring I was getting a good product.

### REVIEW

Krista S.  
Westerville, OH  
Sep 09, 2015



I am very satisfied with Levi's 4 Floors quality flooring and excellent service. The sales staff and installation crew were both a pleasure to work with.

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### REVIEW

R B.  
Westerville, OH  
Sep 08, 2015  
★★★★★

I was very happy with everyone in the office. We had some concerns about our tile selection once we got the tile at the house. I had to go in to talk with the people at the office about it a few times. It was something that was 100 percent our responsibility, but they were extremely helpful and willing to do some things to help us out. I really appreciated that.

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### REVIEW

Jackie K.  
Dublin, OH  
Sep 04, 2015  
★★★★★

Anything I've called to ask about they go the extra mile to make it even better. They very much want the customer to be satisfied. I could have gotten it cheaper, to be honest, but I chose not to because of the way Levi's 4 Floors handles their customers. It is the bigger picture. They are the long term company. They don't sell you the carpet then disappear, they make sure you are satisfied for several years to come.

### REVIEW

Dan M.  
New Albany, OH  
Sep 04, 2015  
★★★★★

They provide outstanding service and go far beyond expectations.

### REVIEW

David M.  
Columbus, OH  
Sep 01, 2015  
★★★★★

They bent over backwards to help us and everything they did was quality. Jenny was a great salesperson, a great help, and a great benefit to Levi's!

### REVIEW

Tim L.  
Johnstown, OH  
Sep 01, 2015  
★★★★★

Overall my experience was very good. When I told them there was a problem, they came out right away and tried to fix it. They couldn't fix it, but Mr. Levi suggested giving it a month or two and it would straighten itself out or he would fix it. Other than that, they did a beautiful job.

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### REVIEW

Ray R.  
Westerville, OH  
Aug 28, 2015



Scott, our salesman, met our needs. The crew was timely and did a great job. They even vacuumed up after themselves when they were done with the installation.

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### REVIEW

Beth C.  
Westerville, OH  
Aug 28, 2015



We were quite pleased with the sales process, installation crews, quality of work, and product sold. This is the second time we've used Levi 4 Floors and both times were great experiences.

### GUILDMEMBER SINCE 2015

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### REVIEW

Richard C.  
Pickerington Rd, OH  
Aug 27, 2015



overall the installation was good. there were a couple finish items that really detracted (detracts) from the product.

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### REVIEW

Betsy P.  
Columbus, OH  
Aug 24, 2015



The entire experience was exceptional from start to finish. Mark made me feel confident with my tile selection, was right on time for the appointment at my house, and the installers stayed until 6:30 pm to get the job done in one day. I can't say enough good things!

### REVIEW

Julie S.  
Westerville, OH  
Aug 22, 2015



This is our second purchase of flooring in less than five months due to selling our house and buying a new one. Our last purchase was carpet, laminate and vinyl and this purchase was carpet only. We went to Levis on the recommendations of our neighbors, and I would not purchase elsewhere. Highly recommend!

### REVIEW

Carl R.  
Westerville, OH  
Aug 21, 2015



We're extremely happy with the entire process. Shortly after the installation, our dog chewed a pen and got ink in the middle of the living room carpet. The carpet cleaning professional did a remarkable job of getting out the stain. Highly recommended in all fronts.

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### REVIEW

John H.  
Powell, OH  
Aug 20, 2015



Price, quality, and service were outstanding. I have known the Levi's for years and they have always taken care of my carpet needs.

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### REVIEW

Don H.  
Pickerington, OH  
Aug 19, 2015



We are very pleased with the carpet we purchased. Everything went according to schedule and the work was completed earlier than anticipated. We feel that we received a quality product!

### GUILD MEMBER SINCE 2015

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### REVIEW

Diana R.  
New Albany, OH  
Aug 17, 2015



Super company to work with.

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### REVIEW

John G.  
Westerville, OH  
Aug 15, 2015



A great company to work with from our salesman, Mike Leffler, to the hardwood floor and carpet installation teams. All involved were first rate. We are very happy with our new hardwood flooring and carpeting.

Comment from Levi's 4 Floors

Thank you so much for the excellent review. We really appreciate you sharing the experience you had with Mike. It makes us very happy to know you are so satisfied. Please do not hesitate to call us if you ever need anything! Enjoy your new flooring!

### REVIEW

Jim W.  
Upper Arlington, OH  
Aug 15, 2015



OK