

# FEEDBACK REPORT *for* Level Creek Construction



## Customer Feedback Summary

*Of 67 surveys sent, 38 were responded to*



2698 Brickton North Dr  
Buford , GA 30518  
(678) 714-7273  
[www.levelcreekcs.com](http://www.levelcreekcs.com)

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Level Creek Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Level Creek Construction in Atlanta, GA; Cumming, GA; Buford, GA; Dacula, GA; Suwanee, GA; Stone Mountain, GA; Loganville, GA; Gainesville, GA; Flowery Branch, GA; Sugar Hill, GA; and 19 other cities in Georgia.

## Recent Reviews & Published Comments

### REVIEW

Johnathon V.  
Atlanta, GA  
Dec 27, 2016



Initial estimate was quick and accurate. Their staff is very nice and easy to work with. They kept their schedule and even finished a few days ahead of schedule. I highly recommend them.

### REVIEW

Monica D.  
Atlanta, GA  
Nov 17, 2016



The quality of work provided is exceptional and staff members take great care in providing high degree of customer satisfaction, I would refer to them for any future home restoration needs.

### REVIEW

Josh F.  
Duluth, GA  
Sep 19, 2016



Buyer beware!

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## REVIEW

John F.  
Social Circle, GA  
Sep 14, 2016



Quality guys and Quality work. Their work is very efficient and fairly priced.

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## COMMENT

Additional Comment  
Sep 10, 2016

I am very pleased with my overall experience.

## COMMENT

Additional Comment  
Sep 10, 2016

I was satisfied with the overall project.

## COMMENT

Additional Comment  
Sep 09, 2016

I would like to recognize Kelly Long and Andy Mason.

## COMMENT

Additional Comment  
Sep 08, 2016

I was impressed with fact that there was a guarantee on any work that did because I found that very comforting to know.

## COMMENT

Additional Comment  
Sep 08, 2016

Savage Ellis was absolutely wonderful to deal with, and Michael Heardon was superb. The Safeco leader was also great.

## REVIEW

Virginia K.  
Gainesville, GA  
Sep 08, 2016



From the very beginning of the hole in the roof from the tree, to the final signed statement of the completed job, it was a wonderful satisfactory experience. If there was anything else to happen, I would defiantly give them a call back to take care of it.

## COMMENT

Additional Comment  
Jul 14, 2016

Everyone who came gets 5 stars! They were all top quality.

## COMMENT

Additional Comment  
Jul 14, 2016

I was most satisfied they were very courteous and friendly. I felt very comfortable with all the people who came into the house.

## COMMENT

Additional Comment  
Jun 14, 2016

Kelly Long is a great G.C. He and his team took me through a very stressful time with assurance that everything would be taken care of and even better than before the flood. Thank you!

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# Level Creek Construction



REVIEW

Charles W.  
Sugar Hill, GA  
Jun 14, 2016



Level Creek Construction and Kelly Long provided an excellent GC service in the repair and renovation of my hardwood floors, carpeting, and kitchen cabinetry resulting from a leak from the hot water line of my dishwasher. I made the call, having never experienced anything like this before, and Kelly and his team came in and took charge. I am very grateful for their quality of work coupled with an impressive work ethic of keeping on schedule and always being there when they said they would!

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REVIEW

Tracie B.  
Loganville, GA  
Jun 07, 2016



Quality of work was very good. Communication from the construction crew could have been better, but overall did a great job.

COMMENT

Additional Comment  
May 03, 2016

Their painters did an excellent job. Michael was very professional. I liked that he stopped by almost everyday to make sure everything was done right.

REVIEW

Iliana G.  
Stone Mountain, GA  
May 03, 2016



They were very professional. They did an excellent job and they followed through with everything they said they would do. I was extremely pleased with the workmanship and their professionalism.

COMMENT

Additional Comment  
Apr 21, 2016

Eddie Traylor. He was very thorough in describing the entire process.

COMMENT

Additional Comment  
Apr 21, 2016

I was most satisfied with the job being completed within one day.

REVIEW

Charles W.  
Sugar Hill, GA  
Apr 21, 2016



They are refreshingly dependable and professional. In construction that is rare. They arrive when they say they will. They did the work and cleaned up, and they do not waste your time.

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## COMMENT

Additional Comment  
Mar 25, 2016

The company was very professional.

## COMMENT

Additional Comment  
Mar 22, 2016

I was very happy with their service, they were very accommodating. I made some changes and they were happy to do them.

## COMMENT

Additional Comment  
Mar 22, 2016

Quick response and clean up

## COMMENT

Additional Comment  
Mar 22, 2016

I think it's good that this work was done probably about a year ago and I am still thinking highly of them. I would certainly use them again.

## COMMENT

Additional Comment  
Mar 22, 2016

I would like to recognize Steve Norris for exceptional service. He came out, gave a good fast estimate, and stayed on top of it the whole time. He got everything done quickly.

## COMMENT

Additional Comment  
Mar 02, 2016

Professional team that delivered an outstanding result on a timely basis.

## COMMENT

Additional Comment  
Mar 01, 2016

I was most satisfied with the end quality.

## COMMENT

Additional Comment  
Feb 29, 2016

Eddie provided exceptional service.

## COMMENT

Additional Comment  
Feb 29, 2016

I was most satisfied in their keeping me abreast of what was going on. They did work while I was on vacation and they kept me in the loop.

## REVIEW

Vernell K.  
Stone Mountain, GA  
Feb 29, 2016

They did a great job and I would recommend them to anyone!



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