

FEEDBACK REPORT *for* LandCrafters, Inc.



Customer Feedback Summary

Of 65 surveys sent, 33 were responded to

2145 S 162Nd St
New Berlin , WI 53151
(262) 827-1604

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, LandCrafters, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of LandCrafters, Inc. in Wauwatosa, WI; Mequon, WI; Elm Grove, WI; Whitefish Bay, WI; Milwaukee, WI; Brookfield, WI; Waukesha, WI; Oconomowoc, WI; Delafield, WI; New Berlin, WI; and 11 other cities in Wisconsin.



Recent Reviews & Published Comments

COMMENT

Additional Comment
Sep 16, 2015

Planning, Design, Planting Recommendations, Construction, Interface with Pond Builders, interface with other trades i had at the house performing other work, communication, responsiveness, quality of crew doing the labor. Felt like old friends by the midway point of build. Loved every bit of it

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REVIEW

Pep S.
Brookfield, WI
Sep 16, 2015



David Guthery is a genius and a walking google (nee encyclopedia) of information on plant types, selection, organization, and consummate design. He was very collaborative with me on my major backyard renovation and developed a fantastic plan which his crew implemented with great care and attention to detail. Cannot conceive a better landscape firm, designer, or crew out there. Our healing garden motif and the "rooms" that were created throughout the yard has been a major positive effect on me and my family. Thanks, LandCrafters!

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COMMENT

Additional Comment
Sep 09, 2015

I was very impressed with the work ethic of the crew who worked steadily through 90 degree temperatures without complaint or slowing. The job site was left clean and tools and equipment stored out of the way so we had no trouble getting in and out while they worked.

REVIEW

Pat C.
Waukesha, WI
Sep 09, 2015



I was impressed with LandCrafters from the visit with Mike Manke. He listened and answered my questions. He had been with another company when I got acquainted with him. He again demonstrated his skill in creating a design that took my choices, general desire to complete a project that harmonizes with the style and size of our house and our budget into consideration. The crew were skilled and completed the job without delay or problem.

COMMENT

Additional Comment
Sep 08, 2015

Start to finish they were top notch.

COMMENT

Additional Comment
Jun 20, 2015

They were way ahead of schedule, which was great.

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COMMENT

Additional Comment
Jun 20, 2015

I think David is an artist, so his design exceeded our expectations. We were very happy with all of the workers and the work that was done.

COMMENT

Additional Comment
Jun 05, 2015

We very much enjoyed working with Scott. Also like to thank all his staff, who worked very hard to finish our job the way we wanted.

COMMENT

Additional Comment
Jun 05, 2015

We loved the design presented to us. In addition, the look of the patio was just what we were looking for and the quality of materials was excellent.

REVIEW

Wally S.
Shorewood, WI
Jun 05, 2015
★★★★★

We had a small patio installed in front of our property. We are very satisfied with the quality of the work that was done. LandCrafters provided great guidance as to the design and how we should landscape around it. Scott was very helpful and very easy to work with. We made several changes to the initial design that Scott provided and LandCrafters made the changes without any issues. I would wholeheartedly recommend LandCrafters to anyone.

COMMENT

Additional Comment
Jun 03, 2015

We will likely be at this house for a while but, will definitely return when we move (hopefully build) to our next house!

COMMENT

Additional Comment
Jun 03, 2015

David was very knowledgeable & helpful. He always seemed happy to work with us and open to our ideas.

COMMENT

Additional Comment
Jun 03, 2015

I would recommend Land Crafters to anyone and will likely use them again on future homes!

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REVIEW

Suzie R.
West Milwaukee, WI
Jun 03, 2015



We had been trying to have a nice but small patio installed at our home for about 3 years and had contacted over 10 landscapers. Only about 1/3 of them even returned our calls and the ones who did essentially told us due to the size we weren't worth their time or they just stopped returning calls and emails. We then heard about LandCrafters through my husband's co-worker. When I contacted them they were so attentive and seemed enthusiastic to work with us. We had an appointment set up with David shortly thereafter and he was excited about our job and really made us feel like we were an important customer even though the job was rather small due to us having a city sized lot. They did such a quick & professional job, I couldn't believe it. Our patio is beautiful and we've already used our yard more than we have in the last 3 years and it's only June 1st! Thank you!

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COMMENT

Additional Comment
Jan 19, 2015

Dave and crew goes beyond what you would expect and often experience elsewhere. Proactively asking about potential issues, very clean work site and care for personal property.

REVIEW

A.A.T.
Oconomowoc, WI
Jan 19, 2015



A great experience - from initial planning through to job execution!

COMMENT

Additional Comment
Jan 14, 2015

David and the crew were wonderful. Their work is exceptional and attention to detail is very much appreciated.

COMMENT

Additional Comment
Jan 13, 2015

Great listening! Creativity! Great sense of esthetics! Fun to work with! Exceeded my expectations!

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COMMENT

Additional Comment
Dec 17, 2014

All team members were pleasant to work with.

COMMENT

Additional Comment
Dec 17, 2014

None

COMMENT

Additional Comment
Dec 17, 2014

Attention to detailed plans laid out by designer.

COMMENT

Additional Comment
Dec 15, 2014

I was most satisfied of the quality of workmanship.

REVIEW

Sue R.
Elm Grove, WI
Dec 15, 2014



The staff is extremely personable and took excellent care of my property.

COMMENT

Additional Comment
Dec 15, 2014

I was most satisfied with the overall turnout of the project. I also appreciated their knowledge of plants and trees.

COMMENT

Additional Comment
Dec 15, 2014

The garden is beautiful. They did a nice job.

REVIEW

Jeff J.
Wauwatosa, WI
Dec 14, 2014



Dave Guthery is great to work with - knows his stuff, thinks through so many issues I would have never even thought of, and is easily reachable/willing to communicate. Mario and his crew were great as well - very personable, hard-working, and dependable. Overall very happy with Landcrafters - we had a very, very big project and they pulled it off without a hitch.

REVIEW

Andreas K.
Elm Grove, WI
Dec 12, 2014



Mike Manke is an expert. He understands clients needs, does a great job listening to clients, and delivers on those needs.

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COMMENT

Additional Comment
Dec 08, 2014

Maintenance work has been excellent.

REVIEW

Debbie M.
Mequon, WI
Dec 08, 2014



Excellent work and communication. Sensitive to your concerns re timing, weather, mess, cleanup etc.

COMMENT

Additional Comment
Dec 04, 2014

I was most satisfied with the design.

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