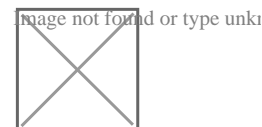


CUSTOMER FEEDBACK REPORT *for* Jon R. Crase Construction, Inc.



REVIEW

Eugene F.
San Jose, CA
May 04, 2019



This is our third time using Jon Crase Construction. We are always pleased with their service and quality of work from beginning to end. A special thanks to Gregg Moeller and Jeff Sr and Jr

164 Gilman Avenue
Campbell , CA 95008
(408) 370-1485
www.craseconstruction.com

REVIEW

Sue B.
San Jose, CA
Mar 23, 2018



John Conti was great to work with. he came to check every step of the repair process. He always was quick to respond to any emails/calls I had. I am very pleased with Crase Construction because of how quickly Rene came out to give us a quote and what customer service from John. The quality of work, along with the communication every step of the way, made this an exceptional experience for my family and I. I have already recommended Crase Construction to friends/neighbors.

Comment from Jon R. Crase Construction, Inc.

Thank you for your fine review and recommendations. We look forward to be of service to you in the future if the need arises. Our best to you and thank you for your business.

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Jon R. Crase Construction, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Jon R. Crase Construction, Inc. in San Jose, CA; Saratoga, CA; San Mateo, CA; Menlo Park, CA; Mountain View, CA; Foster City, CA; Los Altos, CA; Belmont, CA; Cupertino, CA; Half Moon Bay, CA; and 10 other cities in California and Utah.

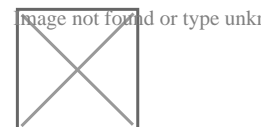
REVIEW

Cynthia B.
San Jose, CA
Mar 14, 2018



Just the thought of having so many workmen in my house makes me nervous, wondering what will be broken in the process, but the professionalism and expertise of the Crase team diminished that feeling.

CUSTOMER FEEDBACK REPORT *for* Jon R. Crase Construction, Inc.



REVIEW

Mrs D.
San Jose, CA
Mar 10, 2018



I have used lots of contractors over the past 30 years and Jon R. Crase Construction, Inc. is the best by far! They are exceptional in every way. The quality, service, responsiveness, friendliness and attitude are the best I have ever experienced. Two of my favorite things are 1. The home owner is always "the boss" (so refreshing). If something isn't right (which rarely happens) they fix it immediately with a smile and positive attitude. And 2. The response time to texts/phone messages is super fast...usually in less than an hour. Wonderful experience all the way around.

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REVIEW

Ms G.
Mountain View, CA
Feb 16, 2018



My house was remodeled swiftly, fairly and beautifully! It was a pleasure to have Crase Construction handle everything in a professional manner, and very well priced. The end result was perfect!

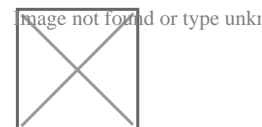
REVIEW

Jamie S.
Belmont, CA
Oct 04, 2017



We cannot thank Jon, Scott and John (and the exceptional staff) enough for the determination and hard work of moving through a complicated insurance claim to delivering on budget and schedule with exceptional workmanship. They worked hard to be the bright spot in 16 months of frustration. I cant imagine what we would have done without having them on the project. The Bay Area economy makes good contractors delivering great value almost non existent. Crase is the exception to that situation. At the end of the project, we were practically family.

CUSTOMER FEEDBACK REPORT *for* Jon R. Crase Construction, Inc.



REVIEW

Robert J.
San Jose, CA
Jan 05, 2017



I am very pleased with the quality and professional personnel Jon R. Crase Construction sent to my house. I was very pleased with everything really. Brian, the project manager, was really good and made sure everything was running smoothly.

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REVIEW

Paul I.
Palo Alto , CA
Apr 03, 2016



Jon Crase handled the replacement of our wood floor and repair of drywall on the walls. They were tremendous in being very responsive whenever I had questions and were perfectionists in making sure everything was done properly. They checked in frequently to let me know what was happening. Eric Sullivan led the team and he was professional, approachable and right on the mark! He also helped us in communicating with and keeping the insurance adjuster informed.

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REVIEW

Sandra .
Saratoga , CA
Mar 24, 2016



I had a positive experience in working with this company.

REVIEW

Doug A.
Foster City , CA
Mar 23, 2016



Jon R Crase Construction, Inc., helped me and my wife through a very difficult period, as we dealt with a house fire. I would definitely hire them again.

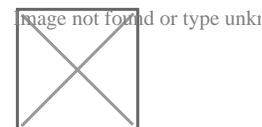
REVIEW

James D.
Woodside, CA
Feb 16, 2016



They did a good job!

CUSTOMER FEEDBACK REPORT *for* Jon R. Crase Construction, Inc.



REVIEW

Dave .
Cupertino , CA
Nov 12, 2015



I was very pleased with the company as they work on time and on schedule. They are also very professional and clean with the work that they do and if something goes wrong they do not hesitate to fix the problem.

REVIEW

Bill R.
Santa Clara , CA
Nov 01, 2015



They were quick to show up, quick to respond with a reasonable and detailed quote. They were very easy to work with, adjusting the contract to save us money by letting me do some of the prep work.

REVIEW

Christine L.
Los Altos, CA
Aug 07, 2015



Crise is my go-to contractor for jobs big and small. Highly recommend!!! A truly professional outfit in every respect. They give good advice, answer every question, provide very detailed bids so you know exactly what to expect. They respond quickly and efficiently should you change your mind or add a thing or two. I am 200% satisfied (and that is not a typo).

REVIEW

Edward B.
San Jose , CA
Aug 07, 2015



Jon's people have been with us through two arson fires, a new ceiling in our shop, adding a second floor bath, rebuilding a leaking roof, restoring the foundation plate to our home after a termite attack and rebuilding our back deck. Our relationship has lasted longer than most California marriages! I recommend him and his crew without reservation to all of my friends.

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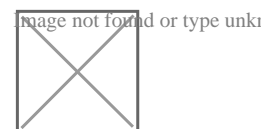
CUSTOMER FEEDBACK REPORT *for* Jon R. Crase Construction, Inc.

REVIEW

Bill B.
San Jose, CA
Aug 03, 2015



Our first experience with Jon R. Crase Construction was to reconstruct our Eichler after a fire took out our laundry, kitchen, and all electrical infrastructure. As such, it was a very complex job and there was no way to know at the beginning exactly what the job might entail. Crase's employees were courteous, showed great attention to detail, and responded to the inevitable unexpected issues in a timely fashion. With such a complex project, there were many sub-contractors involved. All but one were extremely professional and produced excellent quality work. The one who did not, a painter, was immediately replaced and Crase brought in a new crew that completely fixed the issues caused by the original sub-contractor without any impact on schedule. We have no hesitation in recommending Jon R Crase Construction to our friends and we will be hiring Crase for some future repair work.



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