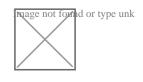
Johnson Roofing LLC

Customer Feedback Summary

Of 170 surveys sent, 85 were responded to





1635 N Greenfield Rd Suit 108 Mesa , AZ 85205 (480) 869-0272 johnsonroofingaz.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Johnson Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Johnson Roofing LLC in Mesa, AZ; Scottsdale, AZ; Phoenix, AZ; Tempe, AZ; Chandler, AZ; Gilbert, AZ; Apache Junction, AZ; Az City, AZ; Peoria, AZ; Pheonix, AZ; and 13 other cities in Arizona.

Recent Reviews & Published Comments

Larry J.

Mesa, AZ Nov 09, 2023 Everything with one exception went smoothly. Due to my handicap situation (I use a walker to move around) I didn't park my car at the curb during the job. I made arrangements to have my car in the garage on the west side so I could load my walker into the car for my medical appts. They agreed to park their debris trailer on the east side of the driveway. The first time I had to leave for a medical appt I had to clean up some nails on the driveway.



Johnson Roofing LLC

REVIEW

Wesley W. Scottsdale, AZ Feb 14, 2023

I got my new roof from them around 2 months ago and I am very satisfied as of this moment.

REVIEW Rod M.

Tempe, AZ Jan 15, 2021 **** They did an outstanding job. They are a responsive

company.

REVIEW

Clifford S. Oct 10, 2019 **** I would definitely recommend if roofing work is

needed

REVIEW

Chip M. Oct 10, 2019 **** Awesome company!

REVIEW

Michael D. Oct 10, 2019 **** Johnson Roofing is a well ran business you can count

on.

REVIEW

Susan D. Oct 08, 2019 **** Kameron was professional and responsive. There was a delay after demolition, longer than we anticipated. I contacted Kameron and he responded right away. The

roof was completed and looks great.

The whole crew is awesome.

COMMENT

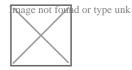
Additional Comment

Oct 07, 2019

COMMENT

I was most satisfied with their timely manner.

Additional Comment Oct 07, 2019



1635 N Greenfield Rd Suit 108 Mesa, AZ 85205 (480) 869-0272 johnsonroofingaz.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Johnson Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.



Johnson Roofing LLC

REVIEW They are a righteous company.

Adam R. Oct 07, 2019 ****

COMMENT They had excellent service.

Additional Comment Oct 07, 2019

COMMENT I would give them a 5!

Additional Comment Oct 07, 2019

COMMENT Karina and Bianca were great.

Additional Comment Oct 07, 2019

COMMENT I was satisfied with their customer service.

Additional Comment Oct 07, 2019

COMMENT They arrived ahead of schedule.

Additional Comment Oct 07, 2019

COMMENT I didn't have any problems.

Additional Comment Oct 07, 2019

COMMENT They all seemed uniformly good.

Additional Comment Oct 07, 2019

COMMENT I was most satisfied with the timely response from

Additional Comment Johnson Roofing. Oct 07, 2019

COMMENT

Everyone I dealt with were exceptional. A special Additional Comment shout out to the roofers, it was so hot and they did an Oct 06, 2019

amazing job.

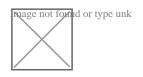
COMMENT In no area did Johnson Roofing fall short.

Additional Comment Oct 06, 2019

COMMENT Honesty, quality of work and the staff are wonderful.

Additional Comment Oct 06, 2019

Thank you.



1635 N Greenfield Rd Suit 108 Mesa, AZ 85205 (480) 869-0272

johnsonroofingaz.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Johnson Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.



Johnson Roofing LLC

REVIEW

Wendy Y. Oct 05, 2019

I was surprised at how professionally and quickly they came in and redid my entire roof. They initially advised me it would take four days to remove three layers of old shingles (!!) and replace them. They only took two and a half days and would never know that they had been here. There was no trash, nails, or old shingles left on the property at all. They were excellent and I have recommended them to a number of my neighbors.

COMMENT

Additional Comment Oct 05, 2019

We are very pleased with the office staff and the workers who installed and completed the roof

COMMENT

Additional Comment Oct 05, 2019

Danny Wilkins is very thorough and knowledgeable. He went out of his way to meet me at both Eagle and Boral to choose the best matching tile. Manny the superintendent was friendly, knowledgeable and communicated where they were at with the roof and timeline. Office staff was always great and attentive (Brianna (?) & Corvina (?) spelling sorry!)

COMMENT

Additional Comment Oct 05, 2019

Joe Kim did a great job. I think it was Manny who came out to our house on a Sunday evening to help out with sky light problems - he also did a great job.

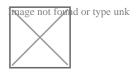
REVIEW

Christian S. Tempe, AZ Jan 07, 2019 I am very satisfied with them and have already recommended them to a friend.

REVIEW

Walter H. AZ City, AZ Jan 02, 2019

I am very satisfied with Johnson Roofing.



1635 N Greenfield Rd Suit 108 Mesa , AZ 85205 (480) 869-0272 johnsonroofingaz.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Johnson Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.

Johnson Roofing LLC

REVIEW

Domingo S. AZ City, AZ Dec 27, 2018

The workers knew what they were doing, worked hard and finished the whole roof the same day. The did a good job.

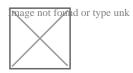
REVIEW

Kristin J. Mesa, AZ Dec 21, 2018

Very knowledgeable and professional. I would strongly recommend to friends and family.

REVIEW

Shawna C. Apache Junction, AZ Dec 17, 2018 We were more than reasonable and there was zero communication from the office staff. Their foreman was ridiculous with communication. I would never recommend them to anyone I know. The owner never reached out to us to make things right or acknowledge anything which is frustrating to me.



1635 N Greenfield Rd Suit 108 Mesa , AZ 85205 (480) 869-0272 johnsonroofingaz.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Johnson Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.