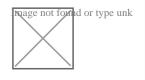
Istueta Roofing

Customer Feedback Summary

Of 115 surveys sent, 57 were responded to





7501 NW 7th Street Miami, FL 33126 (305) 266-1011 www.istuetaroofing.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Istueta Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Istueta Roofing in Miami, FL; Coral Gables, FL; Miami Beach, FL; Pinecrest, FL; Miami Springs, FL; Surfside, FL; Miami Lakes, FL; Coconut Grove, FL; Key Biscayne, FL; Miami, Beach, FL; and 6 other cities in Florida and Nebraska.

Recent Reviews & Published Comments

REVIEW

Ray F. Coral Gables, FL Jul 27, 2016 After years of procrastination I finally got around to fixing my roof. The workmanship was outstanding. The carpentry the roof repair every step of the utmost quality. Schedule was kept too. No surprises. I would definitely recommend this company to anyone who needs a roof repair. The estimate was fair and reasonable the work was amazing.

COMMENT

Additional Comment Feb 26, 2016

I'd like to recognize Omar Santana and the installation

crew.



Istueta Roofing

COMMENT

Additional Comment Feb 26, 2016

I was most satisfied with Istueta Roofing's professionalism. Omar Santana arrived on time, explained things well, and told me what to expect. There was a little miscommunication at one point, but

it was minor.

COMMENT

Additional Comment Feb 16, 2016

All managment and workers meet if not exceded my

expectatuion.

COMMENT

Additional Comment Feb 16, 2016

I was most satisfied with the end product.

COMMENT

Omar

Additional Comment Feb 15, 2016

COMMENT The salespersons attention to detail and promptness.

Additional Comment Feb 15, 2016

REVIEW Albert A. Miami, FL

Feb 15, 2016

I called for an appointment, they returned my call and came out in a timely manner for the estimate. I had an issue with the work so I called and they came out the next day and got it fixed. Highly recommend to family and friends who want to use Istueta Roofing.

REVIEW

Lynn C. Miami, FL Feb 15, 2016

COMMENT

They were nice people.

Additional Comment Feb 09, 2016

COMMENT **Additional Comment**

Jan 23, 2010

I was most satisfied with the sales presentation and estimate process. It was very good and very well

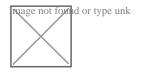
explained.

COMMENT

Additional Comment Jan 13, 2010

Overall everything went very well.

They were good and professional.



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Istueta Roofing

COMMENT They were doing work in the neighborhood.

Additional Comment

Jan 12, 2010

COMMENT They were overall very good to work with!

Additional Comment Dec 17, 2009

COMMENT Nowhere

Additional Comment Dec 17, 2009

COMMENT They were good

Additional Comment Dec 17, 2009

COMMENT They got the job done.

Additional Comment

Dec 02, 2009

COMMENT I would recommend Istueta Roofing to anyone that I

Additional Comment have the opportunity to. I am very pleased. Nov 13, 2009

COMMENT Very efficient and courteous.

Additional Comment Nov 13, 2009

COMMENT No. Everything is good.

Additional Comment Nov 12, 2009

COMMENT Everything.

Additional Comment

Nov 12, 2009

COMMENT Quality.

Additional Comment

Nov 12, 2009

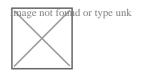
COMMENT They were easy to contact via the phone. If I couldn't Additional Comment get in touch with them immediately they called back

Nov 06, 2009 very quickly.

COMMENT

Additional Comment Oct 27, 2009

Excellent service from start to finish.



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Istueta Roofing

COMMENT

Additional Comment Oct 16, 2009 The salesperson was very knowledgeable and professional. Overall, everything was excellent.

COMMENT

Additional Comment Oct 13, 2009 Workmanship was very clean and very good. When people pay their final balance, they should prepare for the client a notice of termination signed by them.

COMMENT

Additional Comment Oct 13, 2009 Our entire family uses Istueta for roofing needs because of their quality and service.

COMMENT

Additional Comment Oct 05, 2009 They were recommended to me.

COMMENT

Additional Comment Sep 23, 2009 The overall process went smoothly. They did an outstanding job.

COMMENT

Additional Comment Sep 18, 2009 recommendation of a friend



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