#### FEEDBACK REPORT for

## Happe Homes

COMMENT

Additional Comment Aug 22, 2016 I was most satisfied with the people, they were a pleasure to work with. Troy Bushnell and Jim Myers, did excellent work and kept me informed. They made building a pleasant experience.

COMMENT

Additional Comment May 05, 2016

COMMENT

Additional Comment May 05, 2016

COMMENT

Additional Comment May 03, 2016

COMMENT

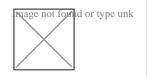
Additional Comment Feb 26, 2016

We are getting a ton of compliments and a lot of lookers on the home.

The subcontractors were fantastic and the workmanship was great.

I was most satisfied with how easy they were to get in touch with and that they answered our questions.

I am so impressed with the workmanship and professionalism of your contractors and how quickly they completed their work. Thank you Sharon for guiding Guy and I and being there through the whole process. Your support meant so much to me. Kudos to Desi for helping us with the selection process, the courteousness of the office manager and making Guy and I feel so welcome at your beautiful facility, Bill (you amaze me!) with your expertise with moving walls and understanding how to make efficient and best use of space, Jeff the framer and his team, Ryan the electrician and his team, Jeff the finish carpenter and his team, Molly the painter and her team, the plumbers, the HVAC team, the floor installers, the cleaning crew, Heath who has already assisted us in minor repairs, and anyone else who had a hand in making our dream home a reality. A HUGE KUDOS to TJ for managing it all! I thank you :-)



2575 N. Ankeny Blvd Ankeny , IA 50023 (515) 963-0842 happehomes.com

#### **GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, Happe Homes relies on our customer surveying to help them deliver an exceptional customer experience.



### FEEDBACK REPORT for

## Happe Homes

COMMENT

Additional Comment Dec 23, 2015

The team at Happe Homes and their subcontractors are always approachable and courteous and will answer any questions you may have.

COMMENT

Additional Comment Dec 23, 2015

The main reason we selected Happe Homes was for the level of finishes that we received as part of the 'base-house price' that would be additional with other builders.

COMMENT

Additional Comment Dec 23, 2015

Have already recommended Happe Homes to a coworker and offered to have him walk through our home at Otter Creek so they can see our floor plan and the standard level of finishes.

COMMENT

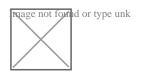
Additional Comment Oct 24, 2015 I could go on and on about Happe Homes. The ideas from the designers and architects were amazing. We never encountered any roadblocks. All responses were positive and worked to satisfy our wants and needs. We are thrilled with our experience and cannot say enough good things about it!

COMMENT

Additional Comment Oct 24, 2015 I enjoyed meeting the owner of Happe Homes. The chain of command within the company is excellent. We are beyond satisfied with the quality of the workmanship and materials used. We got many suprises that we didn't know or expect. Generally, surprises in home building are not good, but these were. This is my 4th custom home. The other building experiences were nightmares. This is by far the best experience I have ever had.

COMMENT

Additional Comment Sep 28, 2015 They did a good job and met their timelines. It was good.



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COMMENT

Additional Comment Sep 17, 2015 I am very satisfied with the way Happe Homes built my home. They were flexible builders and tight on the budget. I was very satisfied to work with those guys and build a Happe Home for myself. I appreciate them for their guidance and their building capabilities.

COMMENT

Additional Comment Jul 30, 2015 Thank you for a beautiful home and for caring about our process and not just the end product.

COMMENT

Additional Comment Jul 30, 2015 We loved working with Happe! We felt like we were taken care of. We appreciated the design help with Dessi and the design center! We felt like we were heard and that there was follow through with clarity. We were treated with respect.

COMMENT

Additional Comment Jul 30, 2015 I was most satisfied with Happe Homes' willingness to make sure everything got taken care of as quickly as possible.

COMMENT

Additional Comment May 27, 2015 They were great at communication.

COMMENT

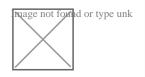
Additional Comment May 14, 2015 The Happe Homes employees are great to deal with, and seem to care about the satisfaction of the buyer.

COMMENT

Additional Comment May 11, 2015 We can't thank JD enough. He listened to what we wanted and gave us what we asked for. We really feel that our new home represents our style and taste. He really went the extra mile and continues to support us even after closing. We are so proud of our final product.

COMMENT

Additional Comment May 11, 2015 Our final product. We feel like we have a showroom home. JD did a great job really getting us what we wanted. Chris helped get our vision on paper. They were both very helpful and their good customer service was appreciated.



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# Happe Homes

COMMENT

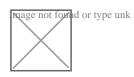
The group in the field was awesome to work with

Additional Comment May 08, 2015

COMMENT

**Additional Comment** May 08, 2015

The house turned out to be exactly what we wanted. End product is great!



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