

CUSTOMER FEEDBACK REPORT *for* Gavigan Construction



REVIEW

Darren H.
Beaufort, SC
Oct 17, 2019



Very poor quality work performed. The rear patio is not built to code, posts on the front and rear porch are twisted and low grade posts, the A/C ductwork is completely incorrect, they didn't finish putting siding on the exterior of the house, and this is just barely scratching the surface! I've been trying to get warranty work performed by them for nearly a year now with no answer on when it would get accomplished. All these reviews are done as soon as the home is bought instead of waiting to see the true quality of the work. Believe the reviews if you want, but I warn you to buy with caution if you choose to continue down that path. Before you purchase a home built by this company, do your homework. Walk around the neighborhood and ask the other homeowners their honest opinion on the quality of the work. That will give you your answer.

202 Admiration Blvd
Beaufort , SC 29906
(843) 701-5051
www.gaviganhomes.com

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REVIEW

Kevin B.
Beaufort, SC
May 31, 2019



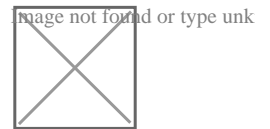
The community of townhomes constructed by Gavigan Construction at Azalea Square are top-notch. Quality materials and solid construction make these townhouses an excellent value.

Comment from Gavigan Construction

Thank you and welcome to Azalea Square!

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REVIEW

Carol .

Beaufort, SC

Jan 07, 2018



I've enjoyed the business/personal experience with Gavigan Group Customer Service Representative Stacey. You ask a question and she'll give you an answer expeditiously or asap. The work force needs MORE Stacey's. The builders are no joke. They WORK hard to get the job done. Mr. Gavigan who I do not know, has great quality workers. Good job Mr. Gavigan and staff? Out of Good work comes Good Blessings.

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REVIEW

Katherine N.

beaufort, SC

May 07, 2017



The entire experience with Gavigan homes has been great! They have been with us every step of the way. All of our questions were answered promptly and we never felt as though we were intruding. Customer service at Gavigan Homes is the best we have experienced anywhere! They operate on the principles of honesty, integrity and hard work that is refreshing to see. We look forward to being a part of the Gavigan Homes family for many years.

Comment from Gavigan Construction

The Torres family is an amazing family and True American Story

REVIEW

The F.

Beaufort, SC

Mar 21, 2017

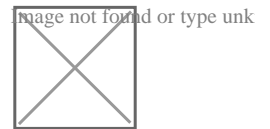


I would not have any other builder build my home! They were excellent!!

Comment from Gavigan Construction

Thank you for the kind word. It's appreciated truly

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REVIEW

Nicolas A.
Beaufort, SC
Jan 17, 2017



Gavigan Homes service was amazing. Staff is very professional every step of the way. They helped me and my family into a new home that we love.

Comment from Gavigan Construction

Thank You so Much. We value you as an Owner and friend

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REVIEW

Jayne S.
Beaufort, SC
Jan 10, 2017



This group has bent over backwards throughout the build. They make you feel extremely comfortable in their environment. I was treated not just as a buyer but as a friend. My new townhome was built with the highest of standards and I couldn't be happier. I would say Gavigan Homes is extremely lucky to have the awesome team they have. That I think is the key to his success.

Comment from Gavigan Construction

It was an honor being chosen to provide a new lowcountry home for such a noteworthy Lowcountry Icon. We would like to wish You a warm welcome home.

REVIEW

Katherine N.
beaufort, SC
Jan 10, 2017



They have been exceptionally helpful amenable to our budget. Everyone has been very friendly. It has been a great experience so far.

Comment from Gavigan Construction

The Neff family has been amazing to work with. From the start to the finish.

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REVIEW

Dustin K.
beaufort, SC
Oct 21, 2016



Gavigan Construction, is a very highly qualified and professional company to work with. They were very responsive to my questions and concerns; they addressed them effectively and promptly. Any issues that came up, were handled it promptly. Mr. Gavigan is very professional and he treats his customers like family. We are very pleased with everything that Gavigan Construction has done for us in building our new home.

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REVIEW

Dustin K.
beaufort, SC
Aug 15, 2016



It's absolutely insane how easy this process has been with Gavigan Construction. Their team is fast, efficient and masters at what they do. I would enthusiastically recommend them to any one !

Comment from Gavigan Construction

The Koonts family has been nothing less than awesome. A great family and truly an amazing Team.. were so proud to have them choose Gavigan.

REVIEW

William J.
Beaufort, SC
Aug 05, 2016



Why try the rest when you can have the best at GAVIGAN HOMES

REVIEW

Ken P.
Hardeeville, SC
Jul 25, 2016



Gavigan construction did an excellent job, they were professional, punctual and kept me up to date with all the requirements with the city and state. would highly recommend them for any commercial/residential construction.

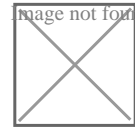
Comment from Gavigan Construction

This was a great hotel project and came out amazing. Thank you for the opportunity to be a part of the achievement.

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Gavigan Construction

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REVIEW

Tony P.
Beaufort, SC
Jul 10, 2016



Gavigan construction goes above and beyond to ensure the customer is happy with the product they are buying. I Highly recommend them to anyone looking to purchase a home and they made the experience great for a first time home buyer. After move in, they addressed any problems we may have had in a very timely manner. Overall I would definitely use them as our builder again!

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REVIEW

William J.
Beaufort, SC
Jun 09, 2016



With God blessing and Gavigan Construction building, we are in good hands

Comment from Gavigan Construction
we love You Mrs Johnson

REVIEW

William J.
Beaufort, SC
May 30, 2016



If you want to get value,respect and a family felling as you go through buying a home, go to GAVIGAN CONSTRUCTION

Comment from Gavigan Construction
William and Debra thank you for allowing the us to have the opportunity to help you reach your goals and dreams in your home.

REVIEW

Edward C.
Beaufort, SC
May 10, 2016



We are so pleased and impressed with the service we have received from Gavigan Construction. Billy Gavigan and his team delivers five star service like no other. If you want it done right and right on time, then you want Gavigan Construction to build it. They will build it bigger, better and greater because they specialize in exceeding expectations!

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REVIEW

Nick K.
Beaufort, SC
Mar 26, 2016



Gavigan is by far, hands down the best builder in the region.

Comment from Gavigan Construction

we are honored to have Nick and Lindsey as an owner

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REVIEW

Byron S.
Beaufort, SC
Mar 26, 2016



I recommend them to anyone, Cory and the group are amazing. The whole team really reaches out to people to make sure you understand everything going on.

Comment from Gavigan Construction

thank You so Much Byron and K we truly enjoyed the process

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REVIEW

Nick G.
Beaufort, SC
Feb 21, 2016

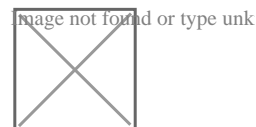


As a first time home buyer I cannot express the enjoyment that my wife and I have gotten out of this whole experience so far. We were reluctant to make such a huge commitment but after meeting with Cory and Billy for the first time we knew that we would be taken care of. The Gavigan Group have made it their priority to now only provide us with incredible service and the home of our dreams but to also mentor us throughout the home buying process. Billy's vast experience in the real estate and construction business combined with Cory's customer care makes for an incredible team. We could not be happier!

Comment from Gavigan Construction

its truly an honor to have the ability to part of the process and accomplishments of the family

CUSTOMER FEEDBACK REPORT *for* Gavigan Construction



REVIEW

Mr B.

Beaufort, SC

Feb 18, 2016



We don't feel there was a better person to build our home. They took care of us and took into consideration of exactly what I wanted.

Comment from Gavigan Construction

An Amazing Team, the American Dream! Boy Joins the Military and leaves Ohio to marry His Beautiful bride and have 2 amazing kids. One princess and One future Solider. Both Work hard and live Happily Ever After.. Special restrictions apply. OCD Buyers will always feel the coaster. Watch out for crazy Property reps, LOWES GM will come to your home. Warning trips to the store will be overwhelming although fun. Husbands and Wives will talk more and remember Happy Wife Happy Life, builder, reps, painters, staff!! Happily Ever After The New Beginning

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REVIEW

Todd D.

Beaufort, SC

Feb 12, 2016

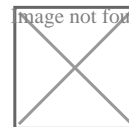


Love the Gavigan team!!! Exceptional group of individuals...all of them!! Hard work, dedication, and loyalty to their home owners!! It was a great experience! We love our home and I couldn't imagine sharing this experience with anyone other than the Gavigan team/family!!! Truly the BEST from start to finish! Great memories watching our children "watch" and share the experience of building our home from start to finish! Everything we could have imagined was completely fulfilled from the Gavigan team!!!

Comment from Gavigan Construction

the Davis Family is truly amazing. Beaufort is home for them now and we are honored they choose Gavigan

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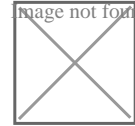
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REVIEW

John P.
Beaufort, SC
Jan 21, 2016



We came in on a Monday afternoon just looking for some information and answers to some questions but we were instantly won over by the beauty of our soon to be house! We cannot believe how fast & easy this whole process has been! We fully recommend any Gavigan home & are thankful for having Cory to help this all be like a piece of cake. Buying a house is one of the biggest steps you'll take in life, but as long as you have Cory & Gavigan Construction you'll never feel like your falling over the edge!

Comment from Gavigan Construction

2nd Bn 5th Marines and A long line of Situations brought The Owners and Our company together. We are honored to have a great Family Select Gavigan as their New home Builder. No Mold, No Sacrifice. Every Owner has a story at Gavigan. Congrats and BZ

REVIEW

Latoya G.
Beaufort, SC
Jan 11, 2016



I can not express enough how much the staff at Gavigan construction made me feel like I had 10 million dollars spend. They treated me the same from the beginning to the end. It was a pleasure to work with them. There are no words to express how happy I am with them.

Comment from Gavigan Construction

Ms G. is the Purpose for all we do. The family bond she has with the love Shared lights the entire room up. The fact that You assist so many families get a chance to turn a dream into a reality. You Inspire and put yourself after all others and that is Is what we love #beaufort

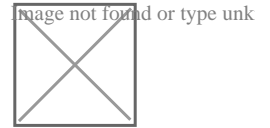
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REVIEW

Todd D.

Beaufort, SC

Jan 06, 2016



Just a few weeks away from our home being completed, I have had the privilege of working with different faces at this point. Cory who has yet to give nothing less of 120% of dedication to us. He is always eager to help, encouraging, optimistic and ALWAYS a phone call away. Geri, just seems to have all the answers when we ask them. Her friendly demeanor, determination to help, and knowledge of her job is absolutely a tremendous attribute to her surroundings. I couldn't forget Mr. Gavigan, who has taken much personal time on many occasions getting to know us and making sure we are always 100% satisfied. He loves what he does (and it's amazing) and seeks great joy in his customers satisfaction. One huge thing I have noticed is, each Gavigan team member truly thrive off each other making it a all around success for everyone! I have thoroughly enjoyed the whole process and couldn't imagine a better team to share it with. These people are like family! My home is stunning!

Comment from Gavigan Construction

Cory is the work horse and driver of the client care team. We truly value the feedback and love your home. Looking forward to hanging out and enjoying the low country with you guys... Gavigan Team

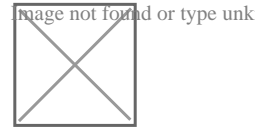
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REVIEW

Natahan W.
Beaufort, SC
Dec 23, 2015



Everything that a Gavigan home comes with is industry leading and is a lot of value for what you are paying for. Not only is the product that Gavigan construction puts out amazing there care for there customer has passed all of my expectations when they say it is a family it truley is. Thank you Geri, Sara, Corey and Billy for making all of this possible most all thank you for your continued support.

Comment from Gavigan Construction

Thank you so much. The organization of your family and the design guide you provided makes to achieve your house into a home

REVIEW

Natahan W.
Beaufort, SC
Dec 23, 2015



Gavigan construction not only gave my wife and a beautiful home they added us to the gavigan family. Thank you Gavigan group for all your hard work and dedication.

Comment from Gavigan Construction

The bond we form with our owners is pure and through the process of learning the WHY and being able to make a home not a house truly inspires us. From the Team! A- thank you

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REVIEW

Todd D.

Beaufort, SC

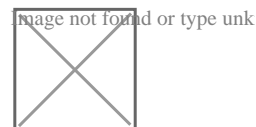
Dec 20, 2015



The "Gavigan team" has provided a amazing experience for our family! I have truly never experienced such heart felt dedication to customers. Their professionalism, dedication, and determination to provide 100% of perfection in all aspects is indescribable. Each employee is confident yet determined to seek complete satisfaction for their customers. The Gavigan team is like a family that continues to grow with excellence in all aspects. Cory has truly been a blessing to our family, working endlessly on our behalf. I never could have imagined building a home would be such a wonderful experience. The Gavian team and homes was just what we needed in our life at this time! What a blessing!!! Forever Thankful for our experience!

Comment from Gavigan Construction

The D. Family has been nothing than amazing to work with. Every Family we have the pleasure to work with and They become part of our Culture and Histroy that molds our future. The experience makes us grow snd reflect on THE WHY in what we do. The ability to ensure the care and education of Our Owners drives Us as a team to innovate and leave the family, now friends, in a Smart Life home built for and designed with Each individual member of the family with a positive part that comes together at the completion and the new owners turning the key into their new HOME! Thank You D. Team from the Gavigan Team



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REVIEW

Jodi H.
Beaufort, SC
Dec 17, 2015



I love Gavigan Construction. The entire team has been so helpful and they really go above and beyond to make this home buying process fun and easy.

Comment from Gavigan Construction

The Experiences we are able to share with our Owners are truly friendship making at its finest. Thank you for the choice to Have a Gavigan Home!! We take it

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REVIEW

Carpenter F.
Beaufort, SC
Dec 11, 2015



Absolutely fantastic ! The whole team has just been a dream to work with !

Comment from Gavigan Construction

Although not Perfect we strive for the best every day and working with your family and our team has been inspiring - The Gavigan Team. Home is where the heart is