

# FEEDBACK REPORT *for* GJK Building & Remodeling LLC



## Customer Feedback Summary

*Of 23 surveys sent, 18 were responded to*



9307 Monroe Rd, Suite E  
Charlotte , NC 28270  
(704) 845-6036  
[www remodelwithgjk.com](http://www remodelwithgjk.com)

### GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, GJK Building & Remodeling LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of GJK Building & Remodeling LLC in Charlotte, NC; Huntersville, NC; Matthews, NC; and Waxhaw, NC.

## Recent Reviews & Published Comments

### REVIEW

Mindy M.  
Charlotte, NC  
Jul 14, 2015



I found GJK's subcontractors to be of top quality in terms of craftsmanship and expertise. GJK definitely has access to the best people available.

### REVIEW

Sherri H.  
Charlotte, NC  
Jul 07, 2015



Gary Knowles and the GJK team were great to work with from start to finish! They were always professional, skillful and courteous. We love our newly renovated hall and master bathroom/bedroom! We will be calling on GJK for future projects!

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#### COMMENT

Additional Comment  
Apr 07, 2015

I was satisfied with the quality and the professionalism. We were very pleased.

#### COMMENT

Additional Comment  
Mar 31, 2015

We were satisfied with all areas.

#### REVIEW

Kim L.  
Charlotte, NC  
Mar 25, 2015



They gave me a fair price with excellent work from people that really care about the end result. I think that Gary is really good and truly cares that the job is done really well. If there's anything he should focus on it's just having project management in place and clear communications on a more consistent basis.

#### COMMENT

Additional Comment  
Mar 23, 2015

I was most satisfied with GJK Building & Remodeling's communication, cost, and just quality of work.

#### REVIEW

Ben C.  
Charlotte, NC  
Mar 23, 2015



My experience with GJK Building & Remodeling was excellent. They kept to budget, were professional and courteous, and produced outstanding results. Garry is an architect as well as a builder so if you don't know what you want, he is willing to engage.

#### COMMENT

Additional Comment  
Mar 20, 2015

Very satisfied with overall construction.

#### COMMENT

Additional Comment  
Mar 20, 2015

Quality of work

#### COMMENT

Additional Comment  
Mar 14, 2015

The overall experience was what any home owner would want. They were confident in the job and performed!