

# FEEDBACK REPORT *for* Executive Exteriors & Remodeling



## Customer Feedback Summary

*Of 55 surveys sent, 19 were responded to*

Clean & Safe **89%**

9909 South Shore Drive  
#2020  
Plymouth , MN 55441  
(612) 598-0780

### GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Executive Exteriors & Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Executive Exteriors & Remodeling in Minneapolis, MN; Maple Grove, MN; St. Paul, MN; Minnetonka, MN; Crystal, MN; Roseville, MN; Tyler, MN; Marshall, MN; Forest Lake, MN; Eden Prairie, MN; and 12 other cities in Minnesota.

## Recent Reviews & Published Comments

### COMMENT

Additional Comment  
Feb 21, 2012

We liked the fact that we could hire one company to do all of the work we wanted done.

### COMMENT

Additional Comment  
Feb 16, 2012

The response you gave to little items that needed to be fixed. You were quick and agreeable.

### COMMENT

Additional Comment  
Feb 16, 2012

No, not right now. But I will be happy to recommend you to friends.

### COMMENT

Additional Comment  
Feb 15, 2012

I would recognize Mike, the one who came around right after the storm.

### COMMENT

Additional Comment  
Feb 13, 2012

We're satisfied with the services Executive Exteriors & Remodeling performed for us.

### COMMENT

Additional Comment  
Feb 10, 2012

I think the roof is fine now.

### COMMENT

Additional Comment  
Feb 10, 2012

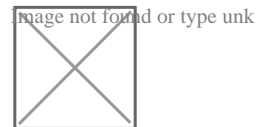
The work that they did. It was all exceptional.

### COMMENT

Additional Comment  
Feb 10, 2012

I had questions regarding the finished job and Mike was very willing to work with me as we discussed my concerns, even offering to bring in the shingle company's representative.

FEEDBACK REPORT *for*  
**Executive Exteriors & Remodeling**



COMMENT

Additional Comment  
Feb 10, 2012

I mostly appreciated Mike's knowledge about the roofing projects, his recommendations for preventing future ice dam damage and his follow-up. In contrast, the rep from the "big" local re-roofing company didn't offer suggestions, didn't follow up with questions concerning my bid, etc. As a result, I ended up going with Mike, despite the fact that his bid was more expensive than the competition.

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