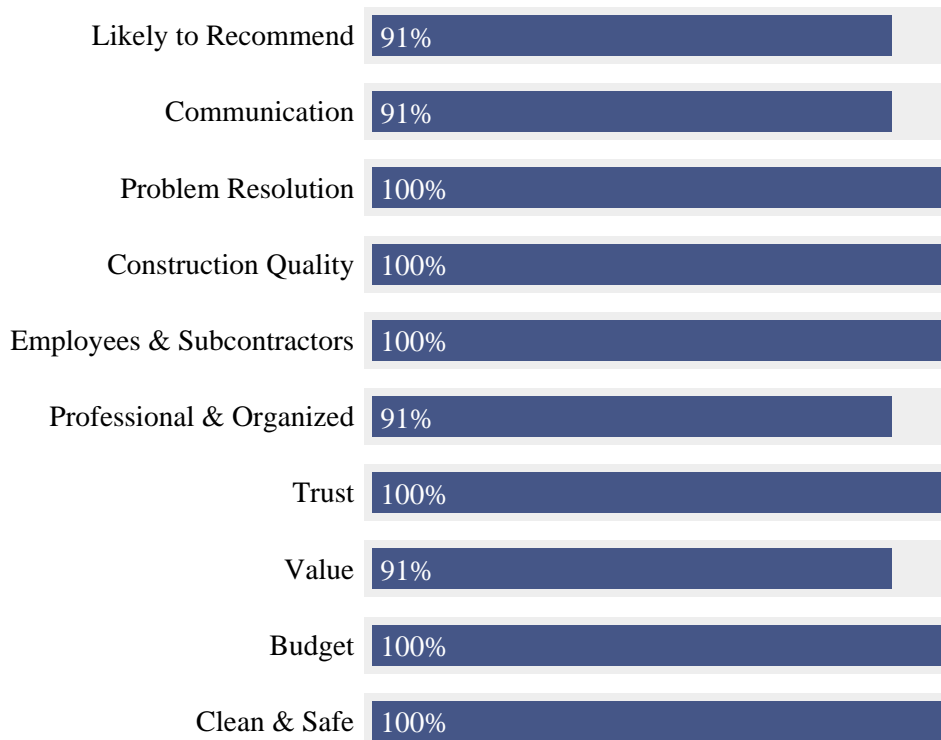


# FEEDBACK REPORT for Epic Homes LLC



## Customer Feedback Summary

*Of 30 surveys sent, 11 were responded to*



703 N Lake Dr.  
Lexington, SC 29072  
(803) 900-3742  
epichomessc.com

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Epic Homes LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Epic Homes LLC in Lexington, SC; Gilbert, SC; Chapin, SC; Leesville, SC; Columbia, SC; Little Mountain, SC; Wagener, SC; Winnsboro, SC; Swansea, SC; Batesburg, SC; and 1 other city in South Carolina.

## Recent Reviews & Published Comments

### REVIEW

Kyle T.  
Swansea, SC  
Mar 26, 2018



Jenny and JJ were great! From the beginning they helped us with every decision on our home and provided great insight making selections. Anytime we had a question or concern they were quick to address it and come up with a solution.

### REVIEW

Kevin N.  
Leesville, SC  
Oct 09, 2017



They value their customers completely.

FEEDBACK REPORT *for*

# Epic Homes LLC



REVIEW

Matthew R.  
Lexington, SC  
Dec 21, 2016



Great family owned business ! Most affordable  
Custom Built Green homes ! Very proud to be a Epic  
Homes Customer 150% !

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Lexington , SC 29072  
(803) 900-3742  
epichomessc.com

COMMENT

Additional Comment  
Dec 19, 2016

J.J. and Jenny Nettles are two of the greatest people I  
ever met.

**GUILDMEMBER SINCE 2017**

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Homes LLC relies on our customer  
surveying to help them deliver an  
exceptional customer experience.

COMMENT

Additional Comment  
Dec 19, 2016

There hasn't been anything that I haven't been  
satisfied with. Their personability towards their  
customers would be their best attribute.

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behalf of Epic Homes LLC in  
Lexington, SC; Gilbert, SC; Chapin,  
SC; Leesville, SC; Columbia, SC;  
Little Mountain, SC; Wagener, SC;  
Winnsboro, SC; Swansea, SC;  
Batesburg, SC; and 1 other city in  
South Carolina.

REVIEW

Dwayne T.  
Gilbert, SC  
Dec 19, 2016



Best contractor I have ever dealt with! Trustworthy  
and hard-working!

COMMENT

Additional Comment  
Dec 19, 2016

I was most satisfied that they were personable and  
with the final product.

COMMENT

Additional Comment  
Dec 17, 2016

We just want to thank Epic Homes for building our  
first custom green house. Our home is truly Epic and  
we could not be more happy with the outcome !!! I  
would refer Epic Homes to anyone that is looking to  
build a custom green home.

COMMENT

Additional Comment  
Dec 17, 2016

I was extremely satisfied with the speed, production  
and quality of our home.

FEEDBACK REPORT *for*

# Epic Homes LLC



REVIEW

C.R.J.  
Lexington, SC  
Dec 17, 2016



Epic Homes built us an amazing house and we are so happy that we chose Epic Homes to build our very first custom green home. Jenny and JJ are wonderful people to work with and they have a great staff behind them that will do anything to make sure you are satisfied. The project manager David is extremely knowledgeable about the entire process and he worked very hard to make sure our home was built to our satisfaction and on time. I could go on and on about how wonderful this company is. Thank you Epic Homes for building us an Epic house !!!

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COMMENT

Additional Comment  
Dec 17, 2016

They went above and beyond my expectations! They saw things to correct that I didn't notice. I highly recommend them as builders. The fact that they build government rated Energy Star rated homes is a bonus. This rating played a big part in our loan appraisal to say nothing about the wonderful efficiency of our house HVAC.

COMMENT

Additional Comment  
Dec 17, 2016

Details. Jenny is so organized. Every item is discussed and signed off. When there are changes she writes them up and we sign off. Everyone has a notebook and all pages are added. No guessing games or ". He said she said"