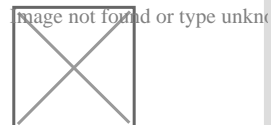


CUSTOMER FEEDBACK REPORT *for*

Epcon Communities Columbus



REVIEW

Mira W.
New Albany, OH
Apr 06, 2020



Epcon Communities Columbus was awesome, they were responsive they were professional and courteous.

REVIEW

Carole S.
Dublin, OH
Mar 20, 2020



We are very new here but so far I like it. This is the place we picked and will stay. We like it a lot.

REVIEW

Xuelel Y.
Dublin, OH
Jan 04, 2020



Our home is beautiful. The work was completed in a reasonable time. The employees were very professional. We hope to live here, in this beautiful community, for a very long time.

REVIEW

S.P.N.
Dublin, OH
Oct 22, 2019



A great company. All expectations met. Knowledgeable and friendly team all throughout. I highly recommend Epcon to anyone looking for a high quality built Courtyard Community home.

REVIEW

Jeffrey J.
Plain City, OH
Jul 23, 2019



REVIEW

Gary B.
Delaware, OH
Jun 14, 2019



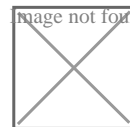
Epcon was very professional and our home is well built. Would recommend Epcon to other without hesitation.

500 Stonehenge Pkwy
Dublin , OH 43017
(614) 761-1010
www.epconcommunities.com/

GUILDMEMBER SINCE 2007

As a GuildQuality Guildmember, Epcon Communities Columbus relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Epcon Communities Columbus in Westerville, OH; Powell, OH; Grove City, OH; Plain City, OH; Delaware, OH; Dublin, OH; Lewis Center, OH; Hilliard, OH; New Albany, OH; Columbus, OH; and 32 other cities in North Carolina, Ohio, Illinois and South Carolina.



CUSTOMER FEEDBACK REPORT *for* Epcon Communities Columbus

REVIEW

Michael W.
Plain City, OH
Apr 03, 2019



If you are looking for a quality forever home then the Epcon product is a great alternative. Not having built a home before this was the easiest process I believe it could have been. These homes are well built, well appointed and the communities are so well planned. We are looking forward to many happy years in our new home.

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REVIEW

Bob H.
Delaware, OH
Jan 07, 2019



Pleasant experience from beginning to end!

REVIEW

Stephen N.
Delaware, OH
Nov 10, 2018



The workmanship is not in line with the value of the home. We are very disappointed.

REVIEW

Kathleen B.
Delaware, OH
Nov 02, 2018



Make sure the communication is there but the house at the end will be fabulous. We couldn't be happier with our home. We wish the communication would have been better up front.

REVIEW

Anthony F.
Plain City, OH
Sep 20, 2018



Wonderful people to work with, beautiful homes.

REVIEW

Brent R.
Plain City, OH
Sep 14, 2018



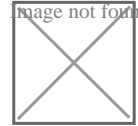
It was a great experience.

REVIEW

A.S.S.
Plain City, OH
Sep 04, 2018



Mark and Derrick were excellent! Mark came out to help me when things were not completed.



CUSTOMER FEEDBACK REPORT *for* Epcon Communities Columbus

REVIEW

Melanie H.
Delaware, OH
Jul 06, 2018



They are very courteous and helpful!

REVIEW

Mark C.
Lewis Center, OH
Jun 03, 2018



Epcon has poor quality craftsmanship. Design of kitchen cabinets was not well thought out.

REVIEW

Matthew P.
Plain City, OH
May 30, 2018



The sales and the lead guy was good but the closing communication fell short. The lack of flexibility when it came to issues.

REVIEW

James J.
Delaware, OH
May 17, 2018



So far, so good!

REVIEW

Sharon V.
Delaware, OH
May 07, 2018



Where are you getting Bellbrook, OH from?? I lived in Lewis Center, OH.

REVIEW

Joseph R.
Lewis Center, OH
Mar 08, 2018



We never expected to build. We have built before and it was a trying time. This time it was not and we were just so pleased with the whole process.

REVIEW

Kenneth L.
Plain City, OH
Feb 27, 2018



We are really going to enjoy our new condo and the Epcon community.

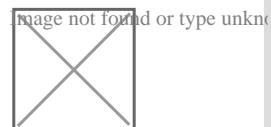
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CUSTOMER FEEDBACK REPORT *for* Epcon Communities Columbus



REVIEW

Paul J.
Columbus, OH
Dec 15, 2017



My wife and I have built four custom homes and we have been most pleased with Epcon over any other company we have built with.

REVIEW

Larry K.
Plain City, OH
Dec 07, 2017



We are very happy with what we have purchased. The follow up has been very good.

REVIEW

Stephen S.
Grove City, OH
Dec 05, 2017



Love our new Epcon condo , was able to stop by all through out the building process and it was done exactly on the day they promised. It is absolutely gorgeous we have had so many compliments on it and people haven't even seen the final product yet with furniture and our wood shutters we added its absolutely stunning. We will love it for years to come.

REVIEW

Philip D.
Powell, OH
Nov 09, 2017



We are extremely pleased with our condo and the community. The Professionalism and Communication has been outstanding throughout our year long process.

REVIEW

Gerald Z.
Grove City, OH
Oct 21, 2017



Overall happy, but still waiting for some work to be completed. When we were selling our house, we were told we would most likely be able to close by the 3rd week of September so we took a contract based on that belief, however, later upon following up, we were told we wouldn't be able to close until October, consequently, we ended up having to stay in hotels for about 2-3 weeks.

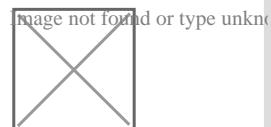
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CUSTOMER FEEDBACK REPORT *for* Epcon Communities Columbus



REVIEW

Carl S.
Grove City, OH
Oct 02, 2017



Jonathan was over and above. He was fantastic. He knows how to deal with people and work with them. He knows how to calm their fears.

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REVIEW

Sally D.
Columbus, OH
Sep 04, 2017



I lived in an Epcon community for 13 years, and that is why I am in another Epcon community. I had other choices, but I went with Epcon again without hesitation.

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REVIEW

Larzell H.
Lewis Center, OH
Jul 13, 2017



I appreciate the process and the delivery of our new home. Its a joy to be in our new community.

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