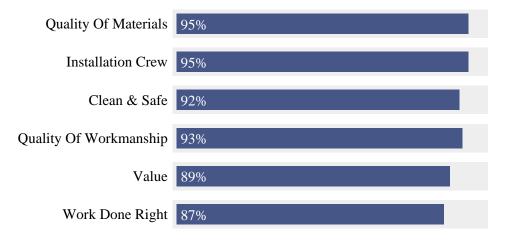
# Ecotech Windows & Doors

# Customer Feedback Summary

Of 124 surveys sent, 61 were responded to



# Recent Reviews & Published Comments

REVIEW

Steve F. Cambridge, ON Mar 23, 2020

#### REVIEW

Mackenzie S. Oshawa, ON Mar 23, 2020

## REVIEW

Victor F. Barrie, ON Mar 21, 2020

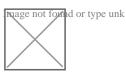
## REVIEW

Barry B. Paris, ON Mar 21, 2020 We are very satisfied with the workmanship and the service.

They were a great company to work with and I would use them again!

There was one small hitch. One window was delivered, wrong size.was resolved very well. Thank you.

Quality product, Excellent installers. Well mannered, Knowledgeable, well organized, great workmanship.



34 Futurity Gate #7 Concord , ON L4K 1S6 (888) 880-6827 www.ecotechwindows.ca

## **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Ecotech Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Ecotech Windows & Doors in Mississauga, ON; Brampton, ON; Whitby, ON; Toronto, ON; Cambridge, ON; Kitchener, ON; Scarborough, ON; Oshawa, ON; Richmond Hill, ON; Hamilton, ON; and 42 other cities in Ontario.





# Ecotech Windows & Doors

## REVIEW

Ian U. Paris, ON Mar 21, 2020

## REVIEW

RHONDA W. OSHAWA, ON Apr 24, 2017

## REVIEW

Dave V. Ariss, ON Apr 18, 2017

## COMMENT

Additional Comment Apr 10, 2017

## REVIEW

Cindy N. Brampton, ON Apr 10, 2017

## COMMENT

Additional Comment Apr 10, 2017

COMMENT Additional Comment Apr 10, 2017

COMMENT

Additional Comment Apr 10, 2017

REVIEW

# JOE D. Welland, ON Apr 04, 2017

Friendly, considerate, respectful, helpful at every stage of my window replacement.thank you.

I was very happy with everything, overall, and with the speedy expedition of correcting anything that was wrong.

The installers were great, but the head office is a problem.

Everything was pretty good.

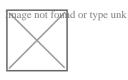
They really need to get their customer service together.

I was most satisfied with the initial sales pitch.

The installer was really good.

I was most satisfied with the workers. They were organized, professional, and clean.

You get what you paid for.



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# Ecotech Windows & Doors

#### REVIEW

Loraine M. scarborough, ON Apr 04, 2017

## REVIEW

Albert G. Richmond Hill, ON Apr 19, 2016

REVIEW

DAN B.

CALEDON, ON Apr 06, 2016

## COMMENT

Additional Comment Apr 06, 2016

COMMENT

Additional Comment Apr 04, 2016

### REVIEW

Eardley A. Markham, ON Apr 04, 2016

### REVIEW

Barbara A. Mississauga, ON Apr 02, 2016

COMMENT

Additional Comment Apr 02, 2016 We are pleased with the windows. No complaints. The installer did a good job.

They were great!

Good quality windows at a good price.

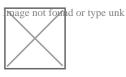
I would like to recognize their installer. He did a good job. Mark did a good job selling.

Alex provided exceptional service.

I am generally satisfied with the product, service, and installation of my windows.

I would highly recommend their windows and doors to anyone interested in upgrading their home.

I was most satisfied with the final product simply because it met my expectations and it worked well. We had no problems at all.



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# FEEDBACK REPORT for Ecotech Windows & Doors

#### REVIEW

Jordan K. Toronto, ON Apr 02, 2016

#### COMMENT

COMMENT

Apr 02, 2016

Apr 02, 2016

COMMENT

Additional Comment Apr 02, 2016

Additional Comment

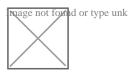
Additional Comment

I was most satisfied with the quality of the window, the staff was very good, and the installers were very polite and professional.

They did a fabulous job and the house looks better!

I was most satisfied with the overall quality of the product.

Installation crew was good and fast



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