

CUSTOMER FEEDBACK REPORT *for* EVOKE



Customer Feedback Summary

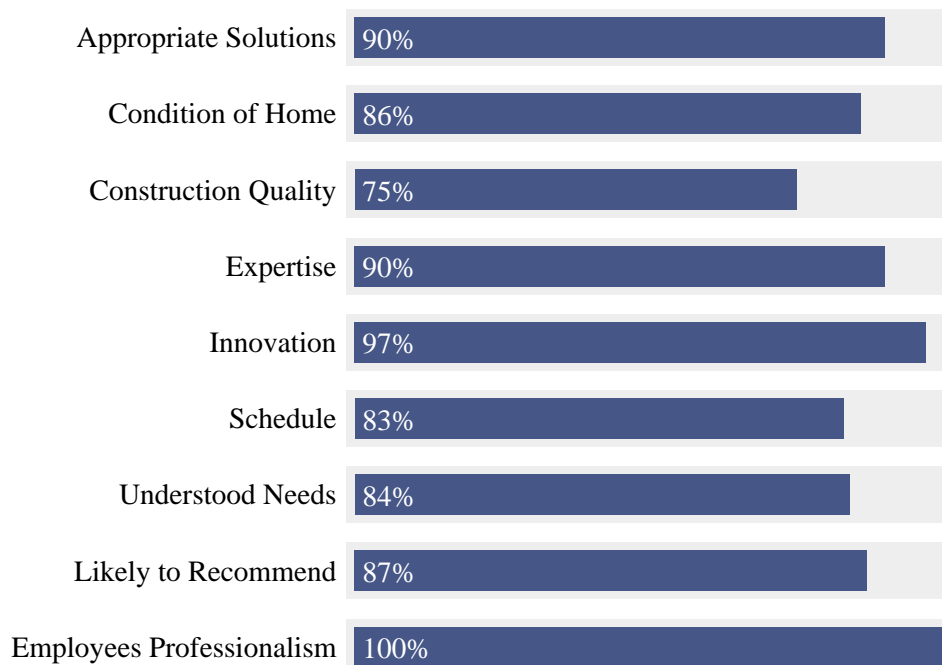
Of 83 customers surveyed, 57 responded

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www.evokemodern.com

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, EVOKE relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of EVOKE in Kirkland, WA; Sammamish, WA; and Issaquah, WA.



Recent Reviews & Published Comments

COMMENT

Additional Comment
May 31, 2014

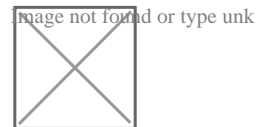
I would expect that Evoke has sustaining and differentiated high customer satisfaction due to their commitment to the customer experience, a streamlined process, high quality materials and a team who truly CARES.

COMMENT

Additional Comment
May 15, 2014

It's really difficult to point to one single individual because the team is terrific. Jen, Shana, Tina, Rich, Diana, Yang He are all so very professional and helpful. They truly believe and embody high quality customer service.

CUSTOMER FEEDBACK REPORT *for* **EVOKE**



COMMENT

Additional Comment
May 15, 2014

Shana is amazing! She knows the home like the back of her hand and is constantly thinking on her feet since new things come up that weren't planned/expected. We are so very impressed with her and have confidence that she'll make sure our home is well constructed.

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COMMENT

Additional Comment
May 08, 2014

Absolutely! The entire team has been very good at answering questions, requests, and other updates in a timely manner.

GUILDMEMBER SINCE 2014

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COMMENT

Additional Comment
Feb 03, 2014

I like to recognize Rich, Tina and Shana for their exceptional service. They all went out of their way to do each of their jobs to the highest level. Tina was always in touch and communicating very well and she was a strong advocate of our needs. Shana was meticulous in building the house perfectly. Rich worked hard to try to understand our needs and match those needs against Evoke and find the best compromise. The service was excellent.