

# Dry Patrol



REVIEW

K.F.D.  
Dayton, OH  
Mar 23, 2021



Jeremy Hollow with Dry Patrol is extremely professional and helpful. I really liked him a lot.

711 Business Parkway  
Carlisle , OH 45005  
(513) 705-9730  
[www.drypatrol.com](http://www.drypatrol.com)

REVIEW

Laura M.  
Norwood, OH  
Jan 08, 2021



My initial experience with Dry Patrol and their contractors was awful. However, after the first project manager left and I voiced my concerns, the team did what they could to make it right.

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Dry Patrol relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Eliza J.  
DAYTON, OH  
Jul 29, 2020



I would like for the contractor and Dry Patrol to have more communication, because there were some time where there was miscommunication on what things had been done. Other than that, everything was good and professional quality.

We have surveyed customers on behalf of Dry Patrol in Dayton, OH; Cincinnati, OH; Middletown, OH; Hamilton, OH; West Chester, OH; Mason, OH; Springboro, OH; Franklin, OH; Lebanon, OH; Fairfield, OH; and 94 other cities in Ohio, Indiana and Kentucky.

REVIEW

S.M.-.  
CINCINNATI, OH  
Oct 15, 2019



Todd Petri, their supervisor, was really great to work with.

REVIEW

Gladys B.  
Fairfield, OH  
Jul 18, 2019



I did not have any complaints about any of the workers or the salesman. The skilled workers were excellent and did a great job. The process did not work well for me though. I felt as if a lot of things were not completed. The unpacking and bringing my belongings back in, they fell short with. Things did not get connected back the right way.

REVIEW

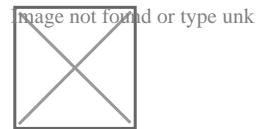
Don H.  
Loveland, OH  
Oct 17, 2018



I was disappointed that I was not compensated based on the lack of communication and the long wait I went through to have my project complete.

CUSTOMER FEEDBACK REPORT *for*

# Dry Patrol



REVIEW

Pamela N.  
Yellow Springs, OH  
Oct 09, 2018



This is the worst company I have ever worked with. They did not communicate, follow a schedule, or finish the work that was agreed upon.

REVIEW

Joanne N.  
West Alexandria, OH  
Sep 12, 2018



Dry Patrol did a fantastic drying up our basement after a well pump issue flooded it. Would highly recommend. Thank you

REVIEW

Crystal D.  
Lebanon, OH  
Jul 03, 2018



I wasn't here when they did the roof. When I came home, there was black stuff on my deck and chairs. I had to scrub it and hose everything down. They need to cover stuff up when they do the roof work.

REVIEW

Bob N.  
Cincinnati, OH  
Jun 25, 2018



Pleasant professional staff.

REVIEW

Donald H.  
Miamisburg, OH  
May 03, 2018



Awesome company to work with!!!

REVIEW

Karen G.  
Hamilton, OH  
Apr 12, 2018



Dry Patrol treats you like family members!

REVIEW

Jeff S.  
Dayton, OH  
Mar 26, 2018



We were very satisfied with Dry Patrol!

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CUSTOMER FEEDBACK REPORT *for*

# Dry Patrol



REVIEW

Kathy T.  
Liberty Township, OH  
Mar 01, 2018



They were wonderful. They were very easy to work with and honest!

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REVIEW

Barbara B.  
Cincinnati, OH  
Feb 14, 2018



They were very professional! I didn't have to do anything! And I loved it!

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REVIEW

Angela T.  
Epworth Heights, OH  
Feb 06, 2018



They did a really good job. The workers were professional and friendly.

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REVIEW

Eric E.  
Centerville, OH  
Jan 05, 2018



Dry Patrol is great at fixing water damage. I would not recommend them as a general contractor.

REVIEW

Mandy M.  
Loveland, OH  
Dec 20, 2017



They did a great job. They were quick and worked with my on my tight timeline. I was leaving on vacation but they got it done quickly and efficiently.

# Dry Patrol



REVIEW

Janice M.  
Maineville, OH  
Dec 10, 2017



After a pipe connection failed inside our home causing extensive flood damage to two levels, the Dry Patrol team performed an excellent job of drying out our home. Thereafter, Gabe Mills provided excellent reconstruction services. Todd Petri managed all of the contractors that repaired drywall, installed new base trim, replaced floor tile, painted, etc. The only reason I gave a 3 rating, is because the painting team was not as thorough or professional as we expected and needed to return in order to complete the job in a satisfactory manner.

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REVIEW

Donna P.  
Cincinnati, OH  
Sep 07, 2017



Dry Patrol was very professional, courteous and completed the work in a timely manner. I would recommended you using Dry Patrol.

REVIEW

Leroy H.  
Somerville, OH  
Sep 04, 2017



Great job done.

REVIEW

Mrs. G.  
Cleves, OH  
Aug 23, 2017



High quality work. Very professional.

REVIEW

Marilyn B.  
Dayton, OH  
Aug 17, 2017



They were very professional and very pleasant to work with. They did a fantastic job! Dry Patrol worked with us and were very helpful. The staff were very nice.

# Dry Patrol



REVIEW

Anthony M.  
Cincinnati, OH  
Jul 27, 2017



Todd Petri was extremely nice. He was very confident, personable and customer friendly. He's an asset to their company. I was very happy with him.

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REVIEW

Miranda W.  
Batavia, OH  
Jul 24, 2017



My project manager, Todd Petri, was awesome. He kept in touch and explained everything. The whole crew was great. They were all very professional and timely.

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REVIEW

Kathleen K.  
Pleasant Plane, OH  
Jul 24, 2017



They were absolutely wonderful, customer service oriented, explained everything thoroughly, helped me understand what was going on, and had great patience doing so. I would recommend them to anyone!

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REVIEW

Kai V.  
Cincinnati, OH  
Jul 23, 2017



I would not recommend this company to anyone. The employees that come to do the work are very nice and courteous but the company is unethical. They will pad the invoice in order to get as much of your insurance money as possible, so make sure you request a copy of the invoice prior to your insurance company or you paying the bill. Thoroughly go over the invoice!! Additionally, they left nasty wet carpet, carpet padding, and boards with nails on my patio for days. It stayed there until I called them to complain. I also had to have them come back and reclean a few areas because it was not properly cleaned the first time. And they had to clean my patio area because by then it had began to stink from all the wet debris.

REVIEW

Karla W.  
Middletown, OH  
Jul 18, 2017



Dry Patrol was very worth the dollar!

CUSTOMER FEEDBACK REPORT *for*

# Dry Patrol



REVIEW

Rachel E.  
Batavia, OH  
Jul 11, 2017



Dry Patrol did an amazing job! The entire team was super friendly, always explained what they were doing, answered all my questions and worked around my family's busy schedule. Could asked for better service!

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REVIEW

Cindy H.  
Fairborn, OH  
Jul 07, 2017



Dry Patrol is wonderful. I can't say anything bad about it. They kept their work area contained and they didn't make a mess. Their employees are very professional.

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