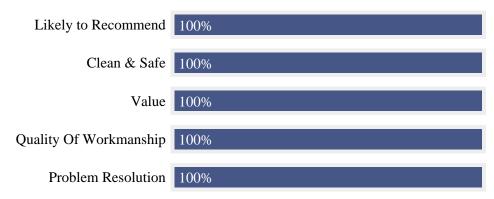
FEEDBACK REPORT for

# Dillman Brothers

## **Customer Feedback Summary**

Of 22 surveys sent, 7 were responded to





COMMENT

Additional Comment

May 12, 2017

REVIEW

Rochelle F. Champaign, IL May 04, 2017

\*\*\*\*

Weiner C. Urbana, IL

May 03, 2017

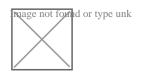
COMMENT

Additional Comment Apr 29, 2017 I believe Mr. Dillman is a man of integrity and is very fair with his customers.

Dillman Brothers did a great job installing a new roof. It was quick and they kept the job site immaculate.

We are impressed with the work but the communication is the biggest downfall. We wished Dillman Brothers would improve in that area.

I am 100 satisfied with all areas



3509 North Cunningham Avenue Urbana, IL 61802 (217) 344-8290 www.dillmanbrothers.com

### **GUILDMEMBER SINCE 2017**

As a GuildQuality Guildmember, Dillman Brothers relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Dillman Brothers in Champaign, IL; Urbana, IL; Mahomet, IL; St Joseph, IL; Tolono, IL; Sidney, IL; Longview, IL; and Bloomington, IL.



### FEEDBACK REPORT for

# Dillman Brothers

REVIEW

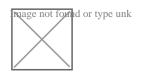
Gregory L. Champaign, IL Apr 29, 2017 All the installers that worked on my house did an outstanding job. They were polite professional and I answered all my questions

Comment from Dillman Brothers

We appreciate the opportunity to work with you, and hope you enjoy your bay window! Humbly, The Dillman Brothers Team

COMMENT

Additional Comment Apr 29, 2017 The work that the installer did on my bay window was outstanding. I am 100% satisfied with the job that he did. The bay window looks outstanding. I have had many compliments on how the bay window looks



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