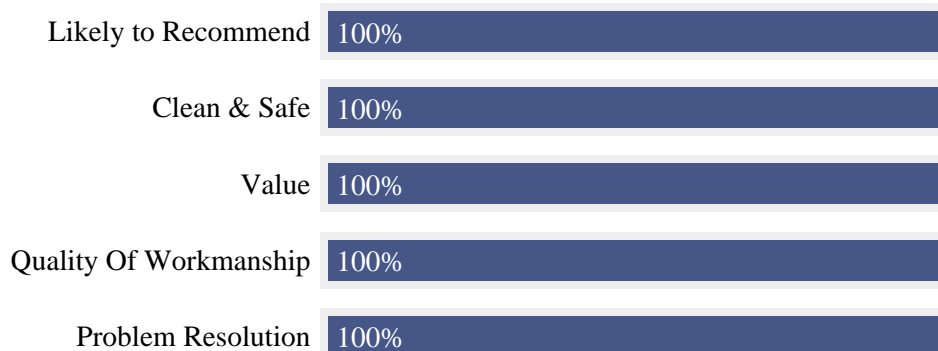


# FEEDBACK REPORT *for* Dillman Brothers



## Customer Feedback Summary

*Of 22 surveys sent, 7 were responded to*



3509 North Cunningham  
Avenue  
Urbana , IL 61802  
(217) 344-8290  
[www.dillmanbrothers.com](http://www.dillmanbrothers.com)

### GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Dillman Brothers relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Dillman Brothers in Champaign, IL; Urbana, IL; Mahomet, IL; St Joseph, IL; Tolono, IL; Sidney, IL; Longview, IL; and Bloomington, IL.

## Recent Reviews & Published Comments

### COMMENT

Additional Comment  
May 12, 2017

I believe Mr. Dillman is a man of integrity and is very fair with his customers.

### REVIEW

Rochelle F.  
Champaign, IL  
May 04, 2017



Dillman Brothers did a great job installing a new roof. It was quick and they kept the job site immaculate.

### REVIEW

Weiner C.  
Urbana, IL  
May 03, 2017



We are impressed with the work but the communication is the biggest downfall. We wished Dillman Brothers would improve in that area.

### COMMENT

Additional Comment  
Apr 29, 2017

I am 100 satisfied with all areas

## FEEDBACK REPORT *for* Dillman Brothers



### REVIEW

Gregory L.  
Champaign, IL  
Apr 29, 2017



All the installers that worked on my house did an outstanding job. They were polite professional and I answered all my questions

*Comment from Dillman Brothers*

We appreciate the opportunity to work with you, and hope you enjoy your bay window! Humbly, The Dillman Brothers Team

### COMMENT

Additional Comment  
Apr 29, 2017

The work that the installer did on my bay window was outstanding. I am 100% satisfied with the job that he did. The bay window looks outstanding. I have had many compliments on how the bay window looks

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