

FEEDBACK REPORT *for* DiGiacomo Homes

11655 Ridgemount Ave W,
Hopkins, MN 55305
Hopkins , MN 55305
(612) 710-7900

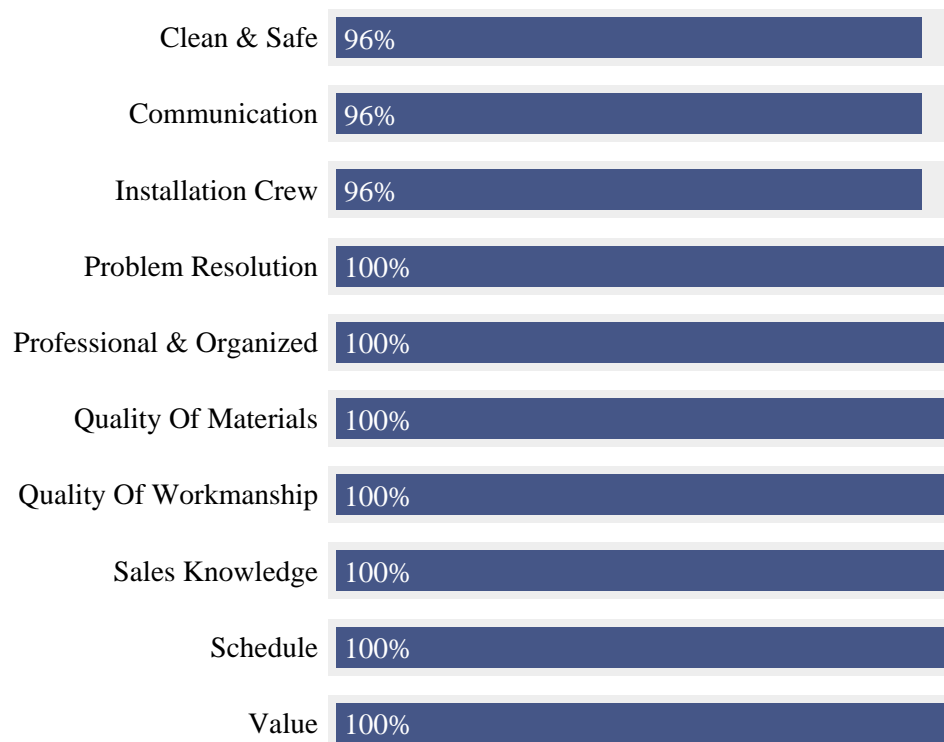
GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, DiGiacomo Homes relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of DiGiacomo Homes in Minneapolis, MN; Minnetonka, MN; Golden Valley, MN; Edina, MN; Eden Prairie, MN; W. Lakeland, MN; Chanhassen, MN; Plymouth, MN; Savage, MN; Hopkins, MN; and 2 other cities in Minnesota.

Customer Feedback Summary

Of 40 surveys sent, 27 were responded to



Recent Reviews & Published Comments

COMMENT

Additional Comment
Sep 26, 2018

The design is beautiful. Creative use of space, color, and texture.

REVIEW

Rob Y.
Godlen Valley, MN
Sep 20, 2018

I think this is an excellent company, and I highly recommend them.



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COMMENT

Additional Comment
Sep 13, 2018

The communication was top notch. This included speaking about our choices up front, updates on the progress daily along the way, as well as full transparency about any issues or additional decisions that needed to be discussed after the start of the project.

REVIEW

Nancy F.
Minneapolis, MN
Sep 13, 2018



We can't say enough about the professionalism and quality of DiGiacomo Homes. Rocky and Gigi were wonderful to work with and the final results are spectacular.

COMMENT

Additional Comment
Sep 13, 2018

They worked as a team (husband and wife), and where one was lacking, the other was strong. By combining the two of them, you really got a lot of value - design value as well as construction. It was fantastic!

COMMENT

Additional Comment
Sep 13, 2018

Good communication, very responsive, attention to detail. I felt like they were almost as excited about the job as I was.

COMMENT

Additional Comment
Sep 12, 2018

I was most satisfied with their creativity, the budget and the finished product.

COMMENT

Additional Comment
Sep 11, 2018

I am most satisfied with the level of communication. Things were completed on time and they were always pointing us to cost effective solutions.

COMMENT

Additional Comment
Sep 11, 2018

I would like to commend Rocky for his exceptional design, all of the sub-contractors for their craftsmanship, and to Gigi for her beautiful finishing touches. I was kept in-the-loop throughout the process, but never once felt overwhelmed with details. Thank you for the best possible remodeling experience we could have ever wanted!

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REVIEW

Renee G.
Plymouth, MN
Sep 11, 2018



Everything about our remodel project with Rocky & Gigi DiGiacomo was top-notch and beyond our expectations. From the very beginning, Rocky & Gigi listened to our ideas, came up with really cool design options for us, and were very cooperative in tweaking the designs until we all felt comfortable and excited. What I appreciated most, beyond the gorgeous design, was how Rocky & Gigi took care of all of the details for us, with such professionalism. I really appreciated knowing someone was watching over every aspect of this project, moving it along, and never once did I doubt that everything would be handled perfectly. They included us when important decisions needed to be made, and took care of all the little details along the way for us. Bottom line: Our project finished on budget, ahead of schedule, and was a completely positive & respectful experience throughout the entire process. We love our remodeled kitchen and family room space, and this is where we now "hang out" as a family!

Comment from DiGiacomo Homes

Thank you Renee - it was such a pleasure to work for you and Paul. We are thrilled that you are still enjoying the new space and felt good about the entire remodel experience. Very Best Wishes, Gigi and Rocky DiGiacomo

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COMMENT

Additional Comment
Sep 11, 2018

The entire remodel finished ahead of schedule and was only slightly disruptive to our home in the process. Every single person working with this team was respectful of our space and our family. And every person was committed to the highest level of craftsmanship in every detail.

COMMENT

Additional Comment
Sep 10, 2018

Their attention to detail and understanding of what I was looking for was satisfying. They exceeded out expectations. They really paid attention to what look I was trying to achieve.

COMMENT

Additional Comment
Sep 10, 2018

I would like to recognize both Rocky and Gigi they are both extraordinary people to work with.

COMMENT

Additional Comment
Sep 10, 2018

I would like to recognize Rocky and Chichi DiGiacomo for their exceptional service. They are a great team.

REVIEW

Keri S.
Minnetonka, MN
Sep 10, 2018



DiGiacomo Homes & Renovation has quality designs and craftsmanship by using the best materials and skilled labor. They are very accommodating to requests and changes during the job. The builder was on the site every day assessing the progress and the installations.

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REVIEW

Dave V.
Minnetonka, MN
Sep 10, 2018



We are absolutely thrilled with our newly remodeled lake home! DiGiacomo Homes embraced the challenges of keeping within the original footprint, while dealing with additional complexities of relocating the staircase and incorporating a geothermal heating system. They created a warm welcoming aesthetic while using beautiful, sophisticated materials. We are experienced remodelers who have worked with other accomplished design professionals. Gigi and Rocky not only met, but exceeded our expectations of the service and professionalism a design/build firm should offer their clients. We will definitely be using DiGiacomo homes for future projects and can't wait to work with them again.

REVIEW

David E.
Minneapolis, MN
Sep 09, 2018



Years after they completed my kitchen, bathroom, mudroom and breakfast nook renovations, I'm still thrilled with the quality and attention to detail DiGiacomo gave me. I have to say they spoiled me. I had my garage rebuilt by another company (thought I'd save money) but it ended up costing more than what DiGiacomo bid and more than a year after the other firm said they'd be done, I'm still trying to get them to finish some of the work. I've learned my lesson and in the future am sticking with honest, reliable people like DiGiacomo, who make an effort to please their clients.

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