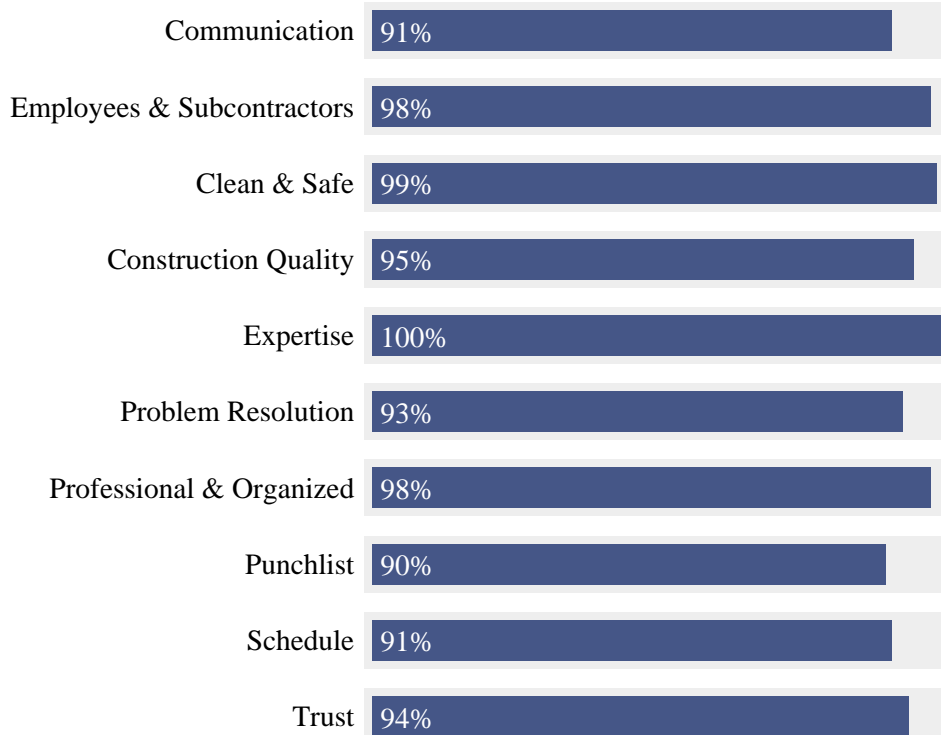


# FEEDBACK REPORT for Design Builders & Remodeling, Inc



## Customer Feedback Summary

*Of 149 surveys sent, 89 were responded to*



904 Ethan Allen Highway  
Ridgefield , CT 06877  
(203) 431-9104  
[www.dbarinc.com](http://www.dbarinc.com)

### GUILDMEMBER SINCE 2013

As a GuildQuality Guildmember, Design Builders & Remodeling, Inc relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Design Builders & Remodeling, Inc in Ridgefield, CT; Wilton, CT; Stamford, CT; Norwalk, CT; Darien, CT; Danbury, CT; Redding, CT; Pound Ridge, NY; Greenwich, CT; New Canaan, CT; and 24 other cities in Connecticut and New York.

## Recent Reviews & Published Comments

### COMMENT

Additional Comment  
May 14, 2016

Quality - design, craftsmanship, materials... Helpful advice... We had fun working with everyone!

### COMMENT

Additional Comment  
May 14, 2016

This is the third project Design Builders has done for us. We didn't consider using anyone else.

### COMMENT

Additional Comment  
Apr 05, 2016

Scheduling, design, quality.

### COMMENT

Additional Comment  
Feb 09, 2016

I am the most satisfied with the fact that they were creative enough to make the most of the space that we had available.

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COMMENT Additional Comment Dec 03, 2015	all employees and subcontractors were excellent everything went smoothly
COMMENT Additional Comment Sep 23, 2015	Overall very well satisfied with the remodeling. Appreciate budget and options staying on course, and having things all under one roof from design to completion.
COMMENT Additional Comment Jul 07, 2015	They followed through on their promises and came back to fix a few minor issues without hesitation.
COMMENT Additional Comment Jul 06, 2015	Keith, Dan, Bill and Ray were all excellent. I would also to acknowledge Juan. His work was fantastic.
COMMENT Additional Comment Jul 06, 2015	I was most satisfied with their design skills. They had great ideas, things we didn't think of. The project management support was outstanding.
COMMENT Additional Comment May 20, 2015	I was satisfied with all aspects of the company because of their expertise and their promptness getting the job done at a high level.
COMMENT Additional Comment May 20, 2015	They are located in town. We have friends in town who had used them. Basically I heard about them from word of mouth and social media. Also, I wanted to support our town.
COMMENT Additional Comment Feb 09, 2015	We would do another project with them, and we would definitely recommend them.
COMMENT Additional Comment Feb 09, 2015	I was most satisfied in that everyone was very nice, and the quality of the work is excellent.
COMMENT Additional Comment Oct 08, 2014	We will and have recommended you to other people. You have made the renovation process stress free (as possible) and we are very happy with the results- we love the space!

## FEEDBACK REPORT *for* Design Builders & Remodeling, Inc



### COMMENT

Additional Comment  
Oct 08, 2014

All the employees were great! Phil especially was a VIP through this whole project. All the workers were personable and helpful. Very important when opening up your house for so long!

### COMMENT

Additional Comment  
Oct 08, 2014

Can't think of one! You were very straight forward at communicating expectations so there were no misunderstandings.

### COMMENT

Additional Comment  
Oct 03, 2014

I'm really, really pleased and I would use them again and wouldn't even get any estimates. It was perfect. They really made it as comfortable as possible, and the price was right around the same as others.

### COMMENT

Additional Comment  
Oct 03, 2014

Give this a 4-plus. It was kind of tricky working with a small area, but they had a lot of patience. There was no pressure, and they were very professional and very kind.

### COMMENT

Additional Comment  
Oct 03, 2014

They exceeded my expectations.

### COMMENT

Additional Comment  
Oct 03, 2014

We were working with a small space and they made it work. It took a lot of time to figure out how to do the project, and they had the patience to work with us. It was fabulous!

### COMMENT

Additional Comment  
Oct 03, 2014

I already have recommended them.

### COMMENT

Additional Comment  
Oct 03, 2014

We'll be calling Design Build for our next project!

### COMMENT

Additional Comment  
Oct 03, 2014

The completed project looks exactly as we hoped. We're thrilled with the outcome.

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## FEEDBACK REPORT *for* Design Builders & Remodeling, Inc



### COMMENT

Additional Comment  
Sep 22, 2014

Everything was perfect. I didn't have to be too involved. All I had to do was make design choices. They were great. They did a perfect job and were very helpful. I trusted them completely and everyone was very professional and courteous.

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### COMMENT

Additional Comment  
Jul 22, 2014

I was most satisfied with their responsiveness.

### COMMENT

Additional Comment  
Jul 18, 2014

Design Builders were a joy to work with from start to finish and have now completed several stages of construction and renovation jobs for us. We might need to do something else now as we miss them...!

### COMMENT

Additional Comment  
Jul 18, 2014

Design Builders understood both the specifics of the jobs and our overall taste and goals so often anticipated when we might want to rethink something and were able to make suggestions we ultimately loved but would never have thought of ourselves.

### COMMENT

Additional Comment  
Jun 17, 2014

Excellent and efficient work. Very pleased with the end product. A big thanks to Ray!!!!

### COMMENT

Additional Comment  
Jun 17, 2014

Ray's level of professionalism, communication and follow thru was fantastic. He was a pleasure to work with and a key reason we would consider using Design Builders again.

### COMMENT

Additional Comment  
Mar 13, 2014

The Design Builders team did a great job cleaning up each evening. Mess is inevitable, but was kept to a minimum. Much appreciated.

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