# FEEDBACK REPORT for Creative Glass

# Customer Feedback Summary

Of 50 surveys sent, 13 were responded to

Clean & Safe	100%
Installation Crew	100%
Schedule	100%
Likely to Recommend	100%

# Recent Reviews & Published Comments

## REVIEW

Terry A. Elliot Lake, ON Apr 20, 2018

COMMENT Additional Comment

# Apr 02, 2018

COMMENT Additional Comment Mar 28, 2018

## REVIEW

Manon B. Elliot Lake, ON Mar 28, 2018

### COMMENT

Additional Comment Mar 28, 2018

## REVIEW

Bill B. Elliot Lake, ON Mar 28, 2018 They did good job.

I was most satisfied in that they ordered everything and did the job. I was satisfied with everything.

I would like to recognize the owner because he was very knowledgeable. I was very impressive with him.

I was satisfied with everything.

They were all great.

They did an excellent job. Great job with installation and done on time. Excellent service and excellent quality.



26 Ontario Ave Elliot Lake , ON P5A 1X9 (705) 848-2278 creativeglass.com

# **GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, Creative Glass relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Creative Glass in Elliot Lake, ON; Spanish, ON; Serpent River, ON; Espanola, ON; Mckerrow, ON; Cutler, ON; Ajax, ON; and Maple, ON.



Visit www.guildquality.com to learn more about the customer feedback in this report. Visit creativeglass.com for more about Creative Glass.



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#### COMMENT

Additional Comment Mar 26, 2018

#### COMMENT

Additional Comment Mar 26, 2018

#### COMMENT

Additional Comment Mar 26, 2018

#### REVIEW

Sylvia C. Elliot Lake, ON Mar 26, 2018 I would like to recognize Amin Bashir for his exceptional service.

I was most satisfied with how through they are and explain what they are going to do, so there are no questions. They tell you what they are going to do and what you are going to get. If they ask for something they tell you how it would be better so you get quality work.

You can send information to Algoma Condo 14. 2 Veteran's Way Elliot Lake P58 1Z6

Creative Glass is always prompt to answer your questions, they are very professional. They know their job and not just glass, but they have a wide range of skills. They are local which is great, so we can keep the local economy afloat.

## Comment from Creative Glass

Thank you, Sylvia. Patricia keeps a similar record of each customer satisfaction level. Reading your opinion on guildquality.com gives me total peace of mind that Creative Glass is striving to meet or exceed your satisfaction on every level. I wish to set standards high enough for the local industry to follow those standards some day.



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