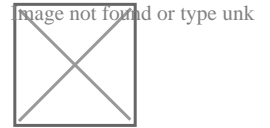
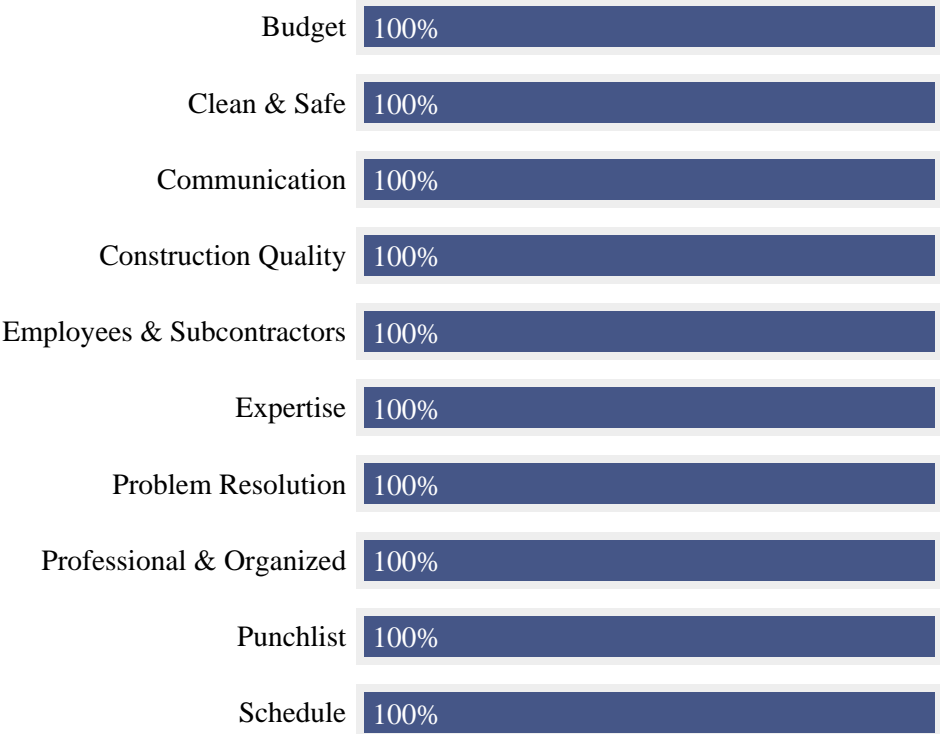


FEEDBACK REPORT *for*  
**Coleman-Dias<sup>3</sup> Construction Inc.**



## Customer Feedback Summary

*Of 14 surveys sent, 13 were responded to*



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### **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Coleman-Dias<sup>3</sup> Construction Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Coleman-Dias<sup>3</sup> Construction Inc. in Toronto, ON.

## Recent Reviews & Published Comments

## FEEDBACK REPORT *for* Coleman-Dias<sup>3</sup> Construction Inc.

### REVIEW

Cory R.

Dec 23, 2016



I can't say enough about John, Stefanie and the crew. We had them take on a complex reno project that ended up having many twists and turns, and they knew how to handle every single one of them. Their attention to detail to our wishes was incredible. You can tell that they even pick their subcontractors with care. We had never heard of Coleman-Dias<sup>3</sup> prior, and took a chance on them after simply finding them on the internet, and having a real good vibe after the first meeting. The experience was so wonderful we had them back the next year for a full kitchen reno. Both times, they stuck to the timeline and budget with no surprises. John is a perfectionist in his workmanship and Stef is wonderful to deal with and responds to communication very quickly. They are not the cheapest out there. But they ARE the best value. We have recommended them and will definitely have them back. Thanks John and Stef!

### REVIEW

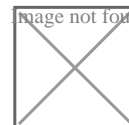
JoAnne M.

Dec 22, 2016



From the designs that Stefanie created to the work that John and his crew did....it was an excellent experience. It's very hard to live through a large renovation, and with their help they made it less painless. We were always kept in the loop and knew when things were happening. And any time we had questions or changes to make, Stef was right there with answers, options and advice. We will definitely use them again. You cannot put a price tag on peace of mind. We are loving our new space. It turned out even better than we dreamed.

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## FEEDBACK REPORT *for* Coleman-Dias<sup>3</sup> Construction Inc.



### COMMENT

Additional Comment  
Dec 22, 2016

They were really great to work with.

### COMMENT

Additional Comment  
Dec 22, 2016

I am most satisfied with the scheduling and the cost.

### COMMENT

Additional Comment  
Dec 20, 2016

They did not fall short at all, they always surpass my expectations. They come up with things I don't even think about.

### COMMENT

Additional Comment  
Dec 20, 2016

I was most satisfied with their knowledge, expertise, thoroughness, and craftsmanship.

### COMMENT

Additional Comment  
Dec 20, 2016

We met at a magazine trade show and it's been an amazing relationship, I am so happy.

### REVIEW

Melissa S.  
Dec 20, 2016  
★★★★★

Coleman-Dias Construction always surpasses my expectations.

### COMMENT

Additional Comment  
Dec 20, 2016

They were able to take our ideas and fulfill the project to completion.

### REVIEW

Pete C.  
Dec 20, 2016  
★★★★★

We were very satisfied with the work they did and highly recommend to others.

### COMMENT

Additional Comment  
Dec 13, 2016

I was most satisfied with the overall job. They've done several jobs for us and have always done a good job. They are straight forward and honest and always work well together.

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## FEEDBACK REPORT *for* Coleman-Dias<sup>3</sup> Construction Inc.



### COMMENT

Additional Comment  
Dec 13, 2016

I think that the plan that we wanted to be carried out, and the way they approached the system of setting it up, worked out really well. It was really well done, and we are very happy with how it turned out.

### COMMENT

Additional Comment  
Dec 13, 2016

I was most satisfied in terms of the planning and tidiness of the job.

### REVIEW

Bob B.  
Dec 13, 2016



They exceeded our expectations on what they were going to do.

### COMMENT

Additional Comment  
Dec 13, 2016

We were most impressed by CD3's timeliness and coordination of work schedule. We were never left wondering about who was coming or when things would be completed. Their work ethic is exemplary.

### REVIEW

Gwen O.  
Dec 13, 2016



We have had CD3 do 3 bathrooms and our laundry room reno. They never disappoint! John's workmanship is excellent and he completes each job as though it was his own home. Stephanie keeps the trades scheduled and oversees the project in a professional manner. Her good taste and creative ideas contribute to the spectacular results. We look forward to having them work on our next dream project.

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