

CUSTOMER FEEDBACK REPORT *for* Classic Roofing & Siding Limited



Customer Feedback Summary

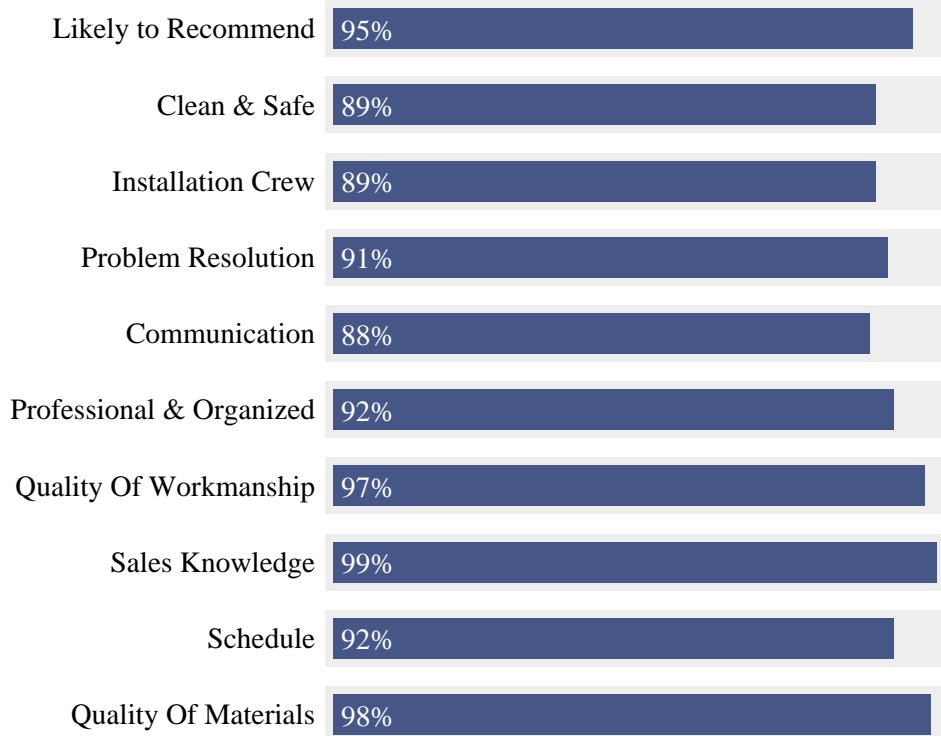
Of 179 customers surveyed, 93 responded

11 Cleary Drive
Dartmouth, NS B2Y 3X3
(902) 293-4500

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Classic Roofing & Siding Limited relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Classic Roofing & Siding Limited in Dartmouth, NS; Halifax, NS; Bedford, NS; Eastern Passage, NS; Lower Sackville, NS; Cole Harbour, NS; Hammonds Plains, NS; Musquodoboit Harbour, NS; Fall River, NS; Head Of Chezzetcook, NS; and 25 other cities in Nova Scotia.



Recent Reviews & Published Comments

REVIEW

Ann K.
Hammonds Plains, NS
Mar 21, 2020



The quality and workmanship were top notch. Scott was always helpful and friendly. They should put more emphasis on communication.

REVIEW

Desylvia D.
Dartmouth, NS
Mar 19, 2020



They treated my project as a priority as other companies were putting it off for a few months.

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REVIEW

Mike K.
Eastern Passage, NS
Mar 18, 2020



Very professional and friendly! Would recommend to anyone!

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REVIEW

Doug P.
Fergusons Cove, NS
Apr 14, 2018



They did excellent work, as far as I'm concerned, and I had no problems with them. They came, did the work, finished it and left.

GUILDMEMBER SINCE 2016

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REVIEW

Bob D.
Dartmouth, NS
Apr 04, 2018



we felt we received good value for our money and excellent workmanship.

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REVIEW

Peter M.
Musquodoboit Harbour, NS
Apr 04, 2018



Roof replaced in early Fall, in Dec & Jan we had 3 terrible wind storms. Altho friends lost shingles, we did not.

REVIEW

Barbara C.
Dartmouth, NS
Apr 02, 2018



The estimator provided me with a cost-efficient solution to a problem. Everything was explained well. The installers also did a good job and I have recommended the company to others.

REVIEW

Greg H.
Halifax, NS
Mar 30, 2018



Very organized, on time and under budget. I recommend them very highly.

REVIEW

Suzanne F.
Dartmouth, NS
Mar 30, 2018



Couldn't be more pleased with the entire experience!

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COMMENT

Additional Comment
Apr 18, 2017

They were all great, especially the gentleman that gave us the quote. I believe he was the owner, but I am not sure.

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COMMENT

Additional Comment
Apr 18, 2017

I was most satisfied with the workmanship.

COMMENT

Additional Comment
Apr 18, 2017

Not at this time, but I have certainly spoken to people about it.

REVIEW

John N.
Lake Charlotte, NS
Apr 18, 2017



We were more than satisfied with their work!

REVIEW

Joe D.
Halifax, NS
Apr 04, 2017



They were very responsive to my problem and they performed to my expectations.

REVIEW

Rakesh K.
Halifax, NS
Mar 29, 2017



They are a fairly good company. They do a good job. Their prices are reasonable. Some other company quoted me \$14,000 for the same job and Classic was able to complete it for about half the price.

REVIEW

Carol B.
Halifax, NS
Mar 29, 2017



I was really happy with them. I have recommended them to other people already.

REVIEW

Sam C.
Halifax, NS
May 12, 2016



They were great from start to finish.

COMMENT

Additional Comment
Apr 29, 2016

I want to recognize the guy that the did the work, Henry.

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COMMENT

Additional Comment
Apr 29, 2016

I was satisfied by the workmanship.

REVIEW

Reno B.
Bedford, NS
Apr 29, 2016



The workers and their workmanship were great. They were very clean. They were very professional. They stay and finish until the job is done right.

COMMENT

Additional Comment
Apr 26, 2016

None.

COMMENT

Additional Comment
Apr 26, 2016

I was most satisfied with the professionalism.

COMMENT

Additional Comment
Apr 26, 2016

Bill Hay did a great job.

COMMENT

Additional Comment
Apr 26, 2016

The front end sales was fantastic and the speed was great.

REVIEW

Andy H.
Dartmouth, NS
Apr 26, 2016



Bill Hay was fantastic.

COMMENT

Additional Comment
Apr 26, 2016

We didn't have any problems.

COMMENT

Additional Comment
Apr 26, 2016

Bill Hay provided exceptional service.

COMMENT

Additional Comment
Apr 26, 2016

It was done on a very timely basis and done as I had expected.

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REVIEW

Steve H.
Dartmouth, NS
Apr 26, 2016



Overall, it was a good experience.

COMMENT

Additional Comment
Apr 26, 2016

I would say the owner provides exceptional service,
but everyone knows that!

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