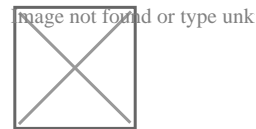
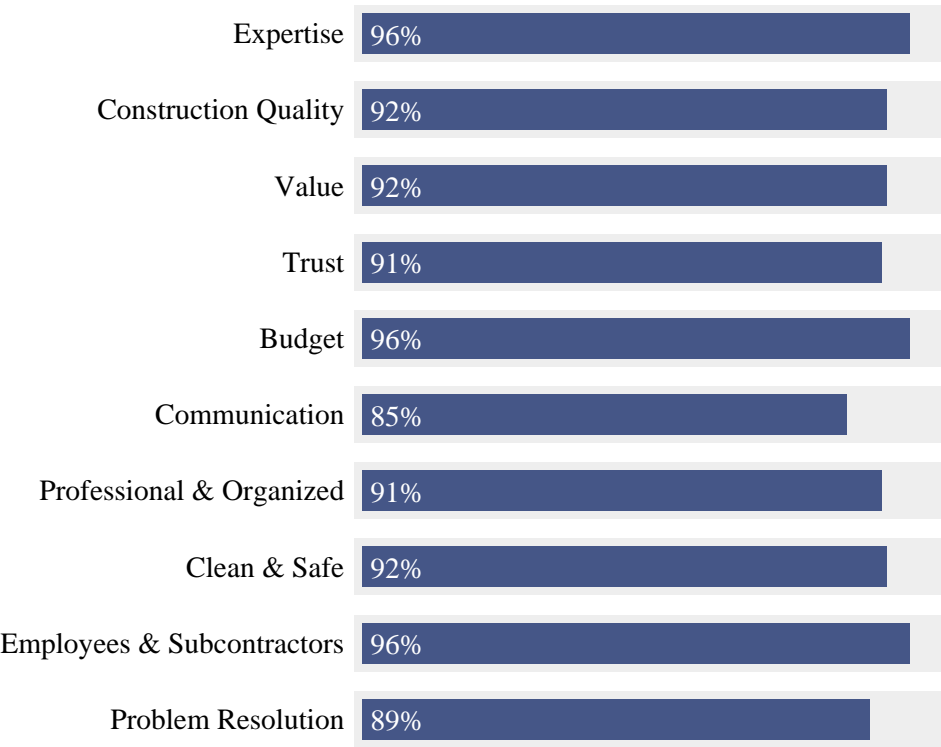


FEEDBACK REPORT for  
**Bordner**



## Customer Feedback Summary

*Of 2,431 surveys sent, 1,180 were responded to*



11950 Missouri 350  
Raytown , MO 64138  
(816) 358-2102

**GUILDMEMBER SINCE 2014**

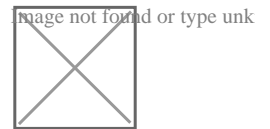
As a GuildQuality Guildmember, Bordner relies on our customer surveying to help them deliver an exceptional customer experience.

## Recent Reviews & Published Comments

REVIEW	
Dave F. Blue Springs, MO Dec 06, 2023 ★★★★★	Profession installation and quality material. First class job for sure!
REVIEW	
Vincent C. Excelsior Springs, MO Nov 28, 2023 ★★★★★	Bordner has the potential for quality workmanship and product, but they rush the end of the project and don't always deliver.

## FEEDBACK REPORT *for*

# Bordner



### REVIEW

Jean D.  
Kansas City, MO  
Nov 12, 2023



The craftsmen worked well as an efficient team, a family of a father (with Bordner for 28 years), his sons and nephews.

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### REVIEW

Jason W.  
Kansas City, MO  
Nov 02, 2023



They did a great job and I am happy.

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### REVIEW

Stuart T.  
Independence, MO  
Oct 11, 2023



Absolutely First Rate in every respect. Fantastic!!!

### REVIEW

John N.  
Kansas City, MO  
Sep 28, 2023



beautiful roof color and wonderful workers.

### REVIEW

Rick L.  
Lenexa, KS  
Jul 12, 2023



One of the things I give them a lot of credit for, and this is a second time I have used them, is that I have a koi pond, and they took extreme measures to keep it safe, and I greatly appreciate that. It is quite a large size pond and comes next to the house. They had to use ladders, plywood, tarps, and scaffolding, and that was awesome.

### REVIEW

Julie W.  
Raytown, MO  
Jun 07, 2023



We have been over the top pleased with this company and their value system. They have been wonderful people to work with . Very genuine. I love how respectful they are and caring. I don't have any negatives so far that I've experienced.

FEEDBACK REPORT *for*

# Bordner



REVIEW

Shirley H.  
Excelsior Springs, MO  
May 11, 2023



From beginning to end everyone we had contact with We're very knowledgeable and professional. If you have a project you need done, call Boardner you won't be disappointed

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REVIEW

Judy M.  
Dawsonville, GA  
Apr 28, 2023



I was very happy with the service that was provided. The crew was on time and professional.

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REVIEW

Thurman J.  
Kansas City, MO  
Apr 26, 2023



The number one thing is communication with the customers, just like writing down the subject that's being fix, and then before leaving, go over the project that was discussed. That way the work will be done the first time instead of waiting for another week to finish up the project.

REVIEW

Bill H.  
Overland Park, KS  
Jan 19, 2023



Excellent company, excellent work and finished without any challenges.

REVIEW

David C.  
Overland Park, KS  
Dec 01, 2022



Bordner is a great company to work with. We would definitely use them again. They took the time to make sure I understood what they were doing and when they were going to do it.

REVIEW

Kirby M.  
Parkville, MO  
Nov 30, 2022



Bordner was easy to work with on all fronts, met all of their timeline commitments, did what they said they would do, and addressed any concerns/feedback/punchlist items promptly and professionally. In comparison with past "major house project" experiences, this is one of the smoothest we have completed, which is why I am comfortable recommending Bordner for future projects.

## FEEDBACK REPORT *for*

# Bordner



### REVIEW

Lauren P.  
Hoschton, GA  
Nov 14, 2022



I worked with Jackson from Bordner. He is extremely prompt, professional, and made the whole process very easy for us. We would definitely recommend and use Bordner again. Jackson has done a lot of work for my clients also. He has been awesome.

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### REVIEW

Gavin B.  
Duluth, GA  
Nov 08, 2022



Fantastic quality of work and unbeatable communication through every step of the job's process. We will absolutely be using Bordner again for future home projects.

### REVIEW

William S.  
Bates City, MO  
Oct 31, 2022



The Bordner staff and crew did an outstanding job. They showed up early on the day scheduled and stayed late working, not wasting any time throughout the process. They did exactly what they said they would do and answered my questions in a friendly and professional manner.

### REVIEW

James P.  
Kansas City, MO  
Oct 13, 2022



Make sure they know what you..... want and check any and all papers before signing

### REVIEW

Bruce P.  
Atlanta, GA  
Sep 20, 2022



Jackso, the sales representative, was great to work with.

### REVIEW

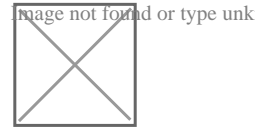
Charles H.  
Kansas City, MO  
Sep 05, 2022



The Bordner service experience is polished. Sales conversations are informative. Materials and workers show up on time. Everyone is pleasant, skilled and hard-working. At least, that was my experience. I love my new windows and siding.

## FEEDBACK REPORT *for*

# Bordner



### REVIEW

Elizabeth V.  
Kansas City, MO  
Sep 02, 2022



I picked Bordner because of positive ratings and reviews. My experience was consistent with what I read.

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### REVIEW

Bernard T.  
Sunrise Beach, MO  
Aug 30, 2022



I think they are a very professional company.

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### REVIEW

Laura M.  
Grain Valley, MO  
Aug 25, 2022



Everyone was wonderful. There were no tarps to protect the outside of the house.

### REVIEW

Gloria H.  
Shawnee, KS  
Aug 25, 2022



It was a flawless operation, with everything going according to plan. It went above and beyond my expectations.

### REVIEW

Saber P.  
Olathe, KS  
Jul 11, 2022



Jacob was awesome.

### REVIEW

Stephanie M.  
Suwanee, GA  
Jun 13, 2022



Everything was fantastic.

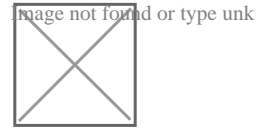
### REVIEW

Charles R.  
Independence, MO  
May 10, 2022



All the folks we dealt with at Bordner were friendly and efficient. The sales person explained our options for materials and didn't pressure us to select anyone product. The work crew arrived on time, worked quickly and cleaned up after themselves each day. No trash in yard. at the end of each workday.

FEEDBACK REPORT *for*  
**Bordner**



REVIEW

MARK L.

NULL, KS

Feb 28, 2022



Take pictures prior to work being done

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REVIEW

Bruce D.

NULL, KS

Feb 28, 2022



Long time customer, multiple projects & Bordner has always followed through to correct product / material failure issues & warranty repairs. No construction project is without unanticipated issues & Bordner has always provided management, skilled trades & financial support to "make it right".

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REVIEW

Belinda P.

Belton, MO

Feb 24, 2022



Overall, I am really pleased with the transformation of my house and what the project did. It looks like a new house. I am really pleased with the final product. I called Brian one night and he actually answered my call. I was expecting to leave a message. They were always really good about taking my calls and getting right back to me. Most companies don't do that.