

Bo Lacey Construction



Customer Feedback Summary

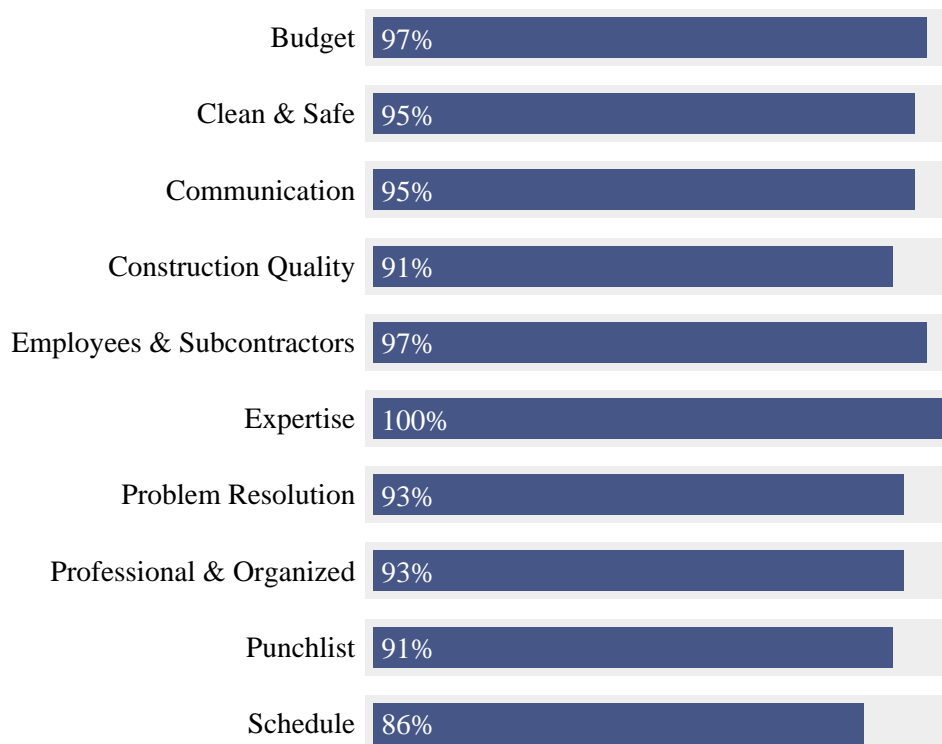
Of 84 surveys sent, 46 were responded to

1472 US 42
Mansfield , OH 44903
(800) 266-9916
bolaceyconstruction.com

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Bo Lacey Construction relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Bo Lacey Construction in Ashland, OH; Marion, OH; Mansfield, OH; Greenwich, OH; Bellevue, OH; New London, OH; West Salem, OH; Loudonville, OH; Medina, OH; Dalton, OH; and 18 other cities in Ohio.



Recent Reviews & Published Comments

REVIEW

Ben C.
Mansfield, OH
Oct 02, 2017



They worked with me through each step of the process and the crew they sent out was professional and well mannered. I am just a 100% well satisfied customer!

REVIEW

Nancy B.
Medina, OH
Sep 26, 2017



We were very happy with the job that Bo Lacey did for us!

FEEDBACK REPORT *for*

Bo Lacey Construction



COMMENT

Additional Comment
Nov 12, 2013

They went over our expectations. I was hesitant when we were first approached, but then I thought about it for a few months and called them. We talked, and then they showed up. I was amazed at the quality of the job and with the people who work there. We got home before the job was finished, and everything was spic and span as well as if I was going the job myself.

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COMMENT

Additional Comment
Nov 12, 2013

I was really pleased with how the foreman handled everything in an orderly fashion. Everyone on the crew had a certain job.

COMMENT

Additional Comment
Nov 12, 2013

Bo Lacey made everything right. They made sure that I was satisfied with everything before they were done.

COMMENT

Additional Comment
Nov 12, 2013

Mike, the contractor, stayed in touch and followed up, and I was very satisfied with the communication.

COMMENT

Additional Comment
Oct 31, 2013

Jason was GREAT the guys did a great job

COMMENT

Additional Comment
Oct 31, 2013

I am very happy with the work and follow through provided by Bo Lacey Construction. They worked well with the insurance company, as well. I just want to make sure that they know that them being the mediator with the insurance company made me feel a lot more comfortable with the project.

COMMENT

Additional Comment
Oct 31, 2013

Rick did an excellent job of keeping us informed and letting us know when the project would be starting.

COMMENT

Additional Comment
Oct 31, 2013

I was most satisfied with the siding on the house and the painting of the barn provided by Bo Lacey Construction.

COMMENT

Additional Comment
Oct 30, 2013

Jason the salesperson, was on top of it the whole time and did a great job.

FEEDBACK REPORT *for*

Bo Lacey Construction



COMMENT

Additional Comment
Oct 30, 2013

I was most satisfied with the efficiency of the workers.

COMMENT

Additional Comment
Oct 30, 2013

I was happy with the quality of the work that they did.
I was expecting a quality job and they fulfilled my expectations.

COMMENT

Additional Comment
Oct 30, 2013

I was very satisfied with the entire project.

COMMENT

Additional Comment
Oct 30, 2013

I was satisfied with their ability to resolve any issues that arose.

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