### CUSTOMER FEEDBACK REPORT for

# Bella Home Builders Inc.

REVIEW

Vladimir Wilton, NY Nov 13, 2018

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When I first entered the home building process I have heard many stories from friends about how challenging and tough building a new home was. I was pleasantly surprised at how smooth and painless it was building with Bella home builders. Everyone is very accommodating and responsive to all my request. Bella home builders are very flexible and tried really hard to accommodate all my needs. This is made building a true custom home a very pleasant experience and I was able to build a home that I truly wanted with all the little details that I expected. I would highly recommend them to anyone looking to build a custom home.

REVIEW

Matt Z. Wilton, NY Mar 09, 2018

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Had a terrific experience with Tyler, Dave and all the staff at Bella who built us a wonderful home for our family.

REVIEW

Donna T. Wilton, NY Dec 15, 2017

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We could not be any happier with this amazing building process. Everyone has been both extremely professional and personal throughout this whole process. Thank you Bella builders for our dream home.

REVIEW

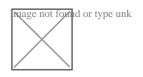
Dave T. Wilton, NY Mar 24, 2017

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All things considered, building a home with Bella Home Builders was a very positive experience. We have built two other homes prior to our new home. This was the most enjoyable experience of the three. Would definitely work with Bella again if we were to build another home in the future.

REVIEW

Denise B. Wilton, NY Mar 23, 2017 Tyler and Sue went above and beyond to make sure that we were happy and satisfied. From day one to the finished product.



228 Church St. Saratoga Springs , NY 12866 (518) 583-1833

### **GUILDMEMBER SINCE 2017**

As a GuildQuality Guildmember, Bella Home Builders Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Bella Home Builders Inc. in Wilton, NY; Saratoga Springs, NY; Malta, NY; Stillwater, NY; Albany, NY; and Ballston Spa, NY.

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# Bella Home Builders Inc.

REVIEW

Allison L. Wilton, NY Mar 10, 2017

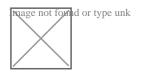
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The quality of materials was exceptional. We know we got a really well built home and it exceeded out expectations.

REVIEW

Robert C. Saratoga Springs, NY Mar 08, 2017 Dave Depalo, Tanner, Sula, and everyone else in the office including the subcontractors are very easy and accommodating in their work relationship with us and having a home built for the first time. The website was very easy and you can see the progress. They send out weekly communications via email. You can see the work being done at the house. They are real accommodating when working with my wife. They are willing to share their expertise but also open to our preferences and wishes. They have on the cover binder, a quote which is absolutely true. More than you expect and more than you deserve. I am very happy with them.



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