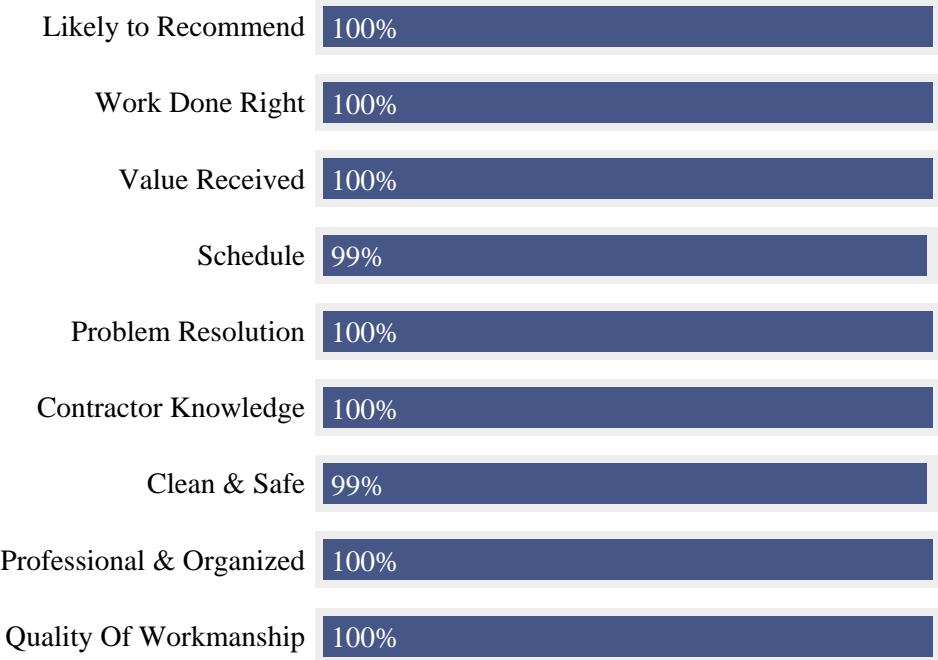


Beantown Home Improvements

Customer Feedback Summary

Of 774 surveys sent, 406 were responded to



P.O. Box 67
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(781) 293-1417
www.beantownhi.com

GUILDMEMBER SINCE 2017

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Recent Reviews & Published Comments

REVIEW

James-Sharon B.
Carver, MA
Dec 09, 2023
★★★★★

From start to finish just complete outstanding service.

REVIEW

Mark S.
Abington, MA
Dec 01, 2023
★★★★★

Beantown did an excellent job! Elias the sales rep was very knowledgeable, and he had excellent communication. The proposal he provided was very detailed and pricing was fair. The PM Derek also did a great job. Everything was done on time and the done correctly. He also had excellent communication and follow through. I highly recommend Beantown !

FEEDBACK REPORT *for* Beantown Home Improvements

REVIEW

Janet-Kenneth A.
Hanover, MA
Nov 28, 2023



So impressed that our roof was completely done in one day and it was finished within 3 weeks of signing contract. They brought a double crew because rain was forecasted for the next day. The old shingles were off before 9am. New shingles on by 2 including the flashing. We hardly knew they were there after the fact except we had a new roof and a dumpster to be picked up. Team leader was very responsive by phone and text. Price was very competitive. We picked Beantown because of they offered recommendations, replaced bathroom vents and price was competitive. I highly recommend.

REVIEW

Tim H.
Plympton, MA
Nov 27, 2023



From the quoting to material delivery and execution of the job, the entire process with Beantown Home Improvements was smooth and effortless. There were no surprises. It was delivered as advertised.

REVIEW

Philip L.
Lakeville, MA
Nov 19, 2023



Great Professional group to deal with!

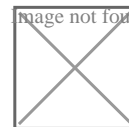
REVIEW

Donna K.
North Weymouth, MA
Nov 06, 2023



Beantown was just wonderful they had done my sons home and my daughters. Excellent job.

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Beantown Home Improvements



REVIEW

Tony-Stephanie M.
South Yarmouth, MA
Oct 31, 2023



Beantown Home Improvements were great. Very thorough providing an estimate and making it clear what was included and what might result in additional cost. They came as scheduled and installed our new roof in a very professional manner. They did an excellent, efficient job and cleaned up our property afterward so that it looked like they were never there. The crew leader communicated very well and made it clear what to expect. I'd strongly recommend them.

REVIEW

Ben-Tori R.
Marshfield, MA
Oct 17, 2023



Beantown Home Improvements is extremely easy to work with and extremely professional. I couldn't recommend them more.

REVIEW

Catherine-David B.
Plympton, MA
Oct 12, 2023



I was super impressed with the efficiency, quality, and the communication. I would strongly recommend them.

REVIEW

Steve-Susan G.
Raynham, MA
Sep 22, 2023



We have used Beantown Home Improvements for pretty much the entire exterior of our house. They replaced seventeen windows, new trim, new siding, and now we had them do the roof. In every aspect of the project, no matter what we were doing, they were highly professional and they were reasonably priced. The peace of mind they provided was worth every penny that we spent.

REVIEW

Kristen L.
Bridgewater, MA
Aug 31, 2023



Thank you to Beantown Home Improvements for an awesome job. They were professional, on time, and did great work. I would recommend them to friends and neighbors.

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FEEDBACK REPORT *for* Beantown Home Improvements



REVIEW

Kimberly H.
Plymouth, MA
Aug 24, 2023



Elias and Tyler were excellent!

REVIEW

Beth R.
Stoughton, MA
Aug 17, 2023



I am very impressed with the whole process from the time of the estimate to the roof installation. I left to go out of town, but they continued to communicate with me and send pictures. They found a colony of bats underneath a rake board, notified me to call an exterminator, and sent me pictures. Beantown Home Improvements was thorough and communicative.

REVIEW

Joe-Mary E.
Plympton, MA
Aug 09, 2023



Crew was very professional, I got four estimates from other companies Beantown was the only company that checked my attic and let us know of where all the problems were. Job was done in one day They took pictures of where problems were and then when they were fixed. Roof looks fantastic excellent job their price was very competitive feel good knowing the roof was done properly

REVIEW

John-Elizabeth D.
Braintree, MA
Jul 12, 2023



We badly needed to replace our roof . These people at Beantown gave a reasonable price . The process was simple . The workmanship was outstanding. They got it done in 1 day and we have a big roof . I could not believe it . They cleaned up everything . I already recommended them to my son . Their staff is very knowledgeable and polite. they improved my quality of life no more leaks!!!

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REVIEW

Tom G.
Norwell, MA
Jul 12, 2023



Beantown was great from start to finish, estimate to execution to wrap up. Highly recommended.

REVIEW

Gregg-Julie L.
Halifax, MA
Jun 29, 2023



They answered every question I had. They got back to me on every call I made with any questions. They contacted me numerous times, to make sure everything was okay and going well. I was very happy with them.

REVIEW

Paul S.
Rockland, MA
Jun 27, 2023



Beantown H. I. is the kind of company there used to be more of in the past. Stand-up, knowledgeable and very well organized. Old-fashioned kind of care to impress and back it all up with top notch work and staff. Highly recommend.

REVIEW

Paul F.
East Bridgewater, MA
Jun 15, 2023



They were very professional and did quality work.

REVIEW

Meghan-Ian R.
Plymouth, MA
Jun 14, 2023



They were great to work with. We had a very good experience with Beantown Home Improvements.

REVIEW

Lori-Kim C.
Middleboro, MA
Jun 13, 2023



Everything was perfect from beginning to end . We love our new roof and would use Beantown again in future for other projects .

FEEDBACK REPORT *for* Beantown Home Improvements



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REVIEW

James T.
Rockland, MA
May 17, 2023
★★★★★

Had Beantown home improvement put new roof on my house. Couldn't be happier with the quality of work done. from getting excellent fair pricing from Elias to Derek keeping me updated throughout the entire process. Elias gave me a start date and they were here the day before with all materials needed and the next day(Saturday) Derek and his crew showed up at 7am and got right to work. Derek kept me updated throughout with text and pictures of how the job was going and when they would be done. The new roof looks great and they left with my yard being cleaner than before they they started

REVIEW

Bradley B.
Kingston, MA
May 02, 2023
★★★★★

They provided excellent communication and customer service.

REVIEW

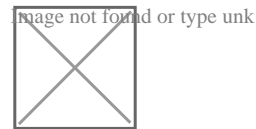
Wayne E.
Carver, MA
Apr 11, 2023
★★★★★

They did a great job.

REVIEW

Ann L.
South Yarmouth, MA
Mar 31, 2023
★★★★★

Job well done!!



FEEDBACK REPORT *for*
**Beantown Home
Improvements**

REVIEW

Shannon T.
Mar 15, 2023
★★★★★

I highly recommend this company. They were great to work with from start to finish. Dan came out to quote for cement board siding for my 1850s farmhouse. He was patient in answering all of my questions and explaining how the entire process would go, what materials would be used, how they would be installed and did not try to upsell me on extras I didn't need. When I emailed him asking if we could change the color of the siding, it was a quick, smooth process. They were actually able to start the job a month earlier than originally thought, which was great. Jim Ewell the PM, was always available for questions, responded to texts and emails right away and was friendly & professional. He helped me find a painter to paint the trim on my house as well. Jim, the owner was also at our house a couple times to check on the job and was also friendly and responsive. The crew was fantastic. They completed the project in less than a week and did an amazing job, never cutting corners and working through frigid temps and even snow flurries. I am thrilled with the results. I even asked somewhat last minute if the electrician could install a new light post and lantern for me and they did it the next day for a very reasonable price. This is the best company I've worked with. I hired them to reside the rest of my house and replace all the gutters.

REVIEW

Eric-Elizabeth S.
Lakeville, MA
Mar 14, 2023
★★★★★

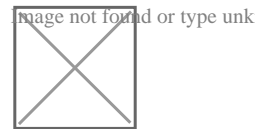
They were professional, on time, and worked so hard. They did a great job. They came in and got the job done. It was fantastic.

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FEEDBACK REPORT *for*
**Beantown Home
Improvements**

REVIEW

Chris M.
Marlborough, MA
Feb 07, 2023



They are professional. They had a schedule for February or March this year, but they were able to do the job in December. The quality of work is good. They came and took care of issues immediately, and my house is a couple of hours from them. I only found a few nails when they used hundreds. Very satisfied.

REVIEW

Cathy C.
Carver, MA
Jan 25, 2023



Excellent service from a great company with an excellent product!

REVIEW

Kathy S.
Rockland, MA
Jan 24, 2023



Beantown Home Improvements was so professional. We were really happy with the results.

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