CUSTOMER FEEDBACK REPORT *for*
American Restoration Water and Fire LLC

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albuquerque , NM 87107
(505) 821-7900
americanrestorationnm.com

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, American Restoration Water and Fire LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of American Restoration Water and Fire LLC in Albuquerque, NM; Roswell, NM; Artesia, NM; Hobbs, NM; Carlsbad, NM; Lovington, NM; Los Alamos, NM; Santa Fe, NM; Los Lunas, NM; Rio Rancho, NM; and 23 other cities in South Dakota, New Mexico, Virginia, Illinois, Texas, and 1 other state.

REVIEW
DAVID C.
CARLSBAD, NM
Jan 27, 2020
★★★★☆

At least one of the technicians was more concerned with google ratings then getting the job done. Overall, they did a good job, but when I did the google rating, the same technician complained that we didn't mention him by name.

REVIEW
Michael B.
Box Elder, SD
Jun 12, 2019
★★★★★

Jessie is the upmost professional to get the job done.

REVIEW
Debbie H.
Hobbs, NM
Jun 12, 2019
★☆☆☆☆

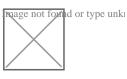I just didn't think they really did any good for me. There was nothing really to be done when they came.

REVIEW
Jeff S.
Albuquerque, NM
Mar 07, 2018
★★★★★

They had great response time. They were very sympathetic to our situation. They also explained everything well. We are 100 percent happy.

REVIEW
Elena R.
Artesia, NM
Mar 07, 2018
★★★★★

They were great all around.

REVIEW
Damon F.
Albuquerque, NM
Jan 03, 2018
★★★★★

American Resto was highly professional. They assessed damage and were seemingly effortless in the damage control, remediation and after-care. I can't speak highly enough about them.

REVIEW
R.A.A.
Hobbs, NM
Sep 10, 2017
★☆☆☆☆

The guy who came out to help was soooooo excited and eager. His ethic was on point. The others in the office had no reflection of same. Too bad

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit americanrestorationnm.com for more about American Restoration Water and Fire LLC.

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