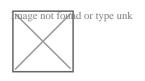
Allterra Solar

Customer Feedback Summary

Of 47 surveys sent, 32 were responded to





207-B McPherson Street Santa Cruz, CA 95060 (831) 425-2608 allterrasolar.com

GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Allterra Solar relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Allterra Solar in Santa Cruz, CA; Aptos, CA; Scotts Valley, CA; Watsonville, CA; Soquel, CA; Saratoga, CA; Los Altos, CA; Berekely, CA; Pacifica, CA; San Jose, CA; and 2 other cities in Georgia and California.

Recent Reviews & Published Comments

REVIEW

Fantastic company A+

LJ G.

Santa Cruz, CA Feb 19, 2017

REVIEW
Tutti H.

From start to finish, everything went incredibly

smoothly!

Santa Cruz, CA Dec 21, 2016

REVIEW Suzanne P.

They made it really easy for me. They took care of all the permits and grunt work.

Santa Cruz, CA Sep 02, 2016



Allterra Solar

REVIEW

George P. Santa Cruz, CA Aug 31, 2016

Everybody from the salesman to the office staff to the installers was professional, courteous and knowledgeable. The installation itself was awesome. I highly recommend this company.

COMMENT

Additional Comment Mar 10, 2014

The entire project was very positive. I only wish the rest of the planet could be as positive and professional to work with.

COMMENT

Additional Comment Mar 10, 2014

All personnel involved were superb. The installation crew caused the Berkeley inspector to say it was the best installation he'd ever inspected.

COMMENT

Additional Comment Mar 10, 2014

None.

COMMENT **Additional Comment**

In every aspect of the process.

Perhaps our neighbors.

Mar 10, 2014

COMMENT **Additional Comment**

Mar 10, 2014

Additional Comment

Feb 25, 2014

COMMENT

The job was completed quickly and efficiently.

COMMENT Additional Comment

Feb 21, 2014

I would like to recognize David Stearns for his exceptional service on my project.

COMMENT Additional Comment

Feb 21, 2014

I was most satisfied with David Stearns for his excellent follow-up.

COMMENT Additional Comment

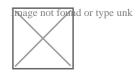
Feb 21, 2014

I chose Allterra because they are a local company.

COMMENT Additional Comment

Feb 21, 2014

I met them at an Earth Day event.



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Allterra Solar

COMMENT

Rep and install crew

Additional Comment Feb 18, 2014

COMMENT

Clean install, rep was very knowledgable

Additional Comment Feb 18, 2014

COMMENT Additional Comment Great local company. First introduction to Allterra was at event at King Insurance.

Feb 13, 2014

Additional Comment Feb 13, 2014

Andrew Lezin was very proactive and followed up quickly on questions and issues.

COMMENT

COMMENT

Additional Comment Feb 13, 2014

Allterra committed to complete the installation in December 2013 in time to take the tax credit in 2013. Work was completed near the end of December, but not in time to complete the inspection process. So the

credit could not be taken until 2014.

None. They did a fantastic job.

COMMENT

Flexible about panel layout and system Additional Comment configuration. Flexible about working with the roofer

Feb 13, 2014 to complete posts.

COMMENT

Thank you!

Additional Comment

Feb 13, 2014

COMMENT The whole team did a great job.

Additional Comment Feb 13, 2014

COMMENT

Additional Comment

Feb 13, 2014

COMMENT

Additional Comment

Feb 13, 2014

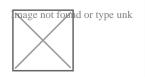
The whole project was a pleasure. The inspector was impressed with their work. The system is working as promised and we are very pleased. Thank you.

COMMENT

Additional Comment Feb 13, 2014

Our next door neighbor has said that he wants to install solar at some point. Probably others too. I

haven't asked. I will.



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Allterra Solar

COMMENT

COMMENT

On budget, on schedule.

Additional Comment

Feb 13, 2014

None

Additional Comment Jan 11, 2014

COMMENT

Additional Comment Jan 11, 2014

Very professional, did what they said they would when they said they would do it. They followed up just the right amount without being pushy.

COMMENT

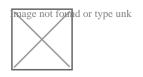
Yes. I have provided these referrals to Alterra already.

Additional Comment Jan 11, 2014

COMMENT

Additional Comment Dec 21, 2013

Everything was taken care of nicely and smoothly.



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