FEEDBACK REPORT for Alexandria Windows & Doors

Customer Feedback Summary

Of 20 surveys sent, 8 were responded to



nage not four

24293 Telegraph Rd #180 Southfield , MI 48033 (248) 809-3214 www.alexandriawd.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Alexandria Windows & Doors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Alexandria Windows & Doors in Shelby Township, MI; Livonia, MI; Northville, MI; West Bloomfield, MI; Hartland, MI; Detroit, MI; Farmington Hills, MI; White Lake, MI; Macomb, MI; Rochester Hills, MI; and 4 other cities in Michigan.

Recent Reviews & Published Comments

family and friends!

COMMENT

Additional Comment Aug 02, 2017

COMMENT

Additional Comment Aug 02, 2017 Joe is amazing. Always available and really does make you feel like family and that they strive to be the best.Denis and Vaseli also did great job. Always willing to pay attention to detail and make sure their customer is happy.

Great to see that this type of honest, reliable and

caring company is STILL around. I am very satisfied

with their work and will highly recommend them to

COMMENT

Additional Comment Aug 01, 2017 I would like to recognize Jason for exceptional service. He was absolutely wonderful with following up.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.alexandriawd.com for more about Alexandria Windows & Doors.



FEEDBACK REPORT for Alexandria Windows & Doors

COMMENT

Additional Comment Aug 01, 2017

REVIEW

Joyce G. Macomb, MI Aug 01, 2017

REVIEW

Brandon H. Shelby Township, MI Aug 01, 2017

COMMENT

Additional Comment Jul 29, 2017

COMMENT

Additional Comment Jul 29, 2017

COMMENT

Additional Comment Jul 29, 2017

COMMENT Additional Comment Jul 29. 2017

COMMENT

Additional Comment Jul 29, 2017

COMMENT

Additional Comment Jul 29, 2017 I am most satisfied with the windows! They are absolutely beautiful! Alexandria Windows & Doors helped me pick out gorgeous windows.

I would like to recommend that they follow up with window washing. I'm getting on ladders to clean glue and hand prints from them. Also, if they could put drop cloths over the furniture because its a mess that would be nice. But I love my windows! They are gorgeous!

Work was done on-time and right the first time. Price was exceptional compared to the competition and the product is much higher quality. I would highly recommend that you at least give them a call to quote your house; you may end up using them like I did!

Everything was good. I have no complaints.

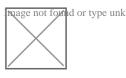
I was most satisfied with their service.

Cody was very organized and had good responsibility.

Everything was quite good. I was very satisfied.

The quality and the professional installation was quite good. They exceeded my expectations.

My friend may be interested and will call them when needed.



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Page 2 of 3

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COMMENT

Additional Comment Jul 29, 2017

COMMENT

Additional Comment Jul 27, 2017

COMMENT

Additional Comment Jul 27, 2017

COMMENT

Additional Comment Jul 27, 2017

COMMENT

Additional Comment Jul 27, 2017

COMMENT

Additional Comment Jul 27, 2017

COMMENT Additional Comment Jul 27, 2017

REVIEW

Rick G. Hartland, MI Jul 27, 2017 I'm very happy with the quality.

Thanks for transforming my house and the time you spent with me. You were very helpful.

Everyone that I had contact with.

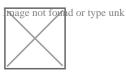
I cant think of any.

Workmanship, Quality of windows, how they look and function.

If I build a home in the future I will be using Alexandria Windows and Doors.

I have already referred a couple of people. One had their windows done by you. The otherone will probably have them done this year yet.

Excellent experience. They were wonderful to work with and they kept their promises. I would recommend them to purchase and install your windows. The price was right. The windows are good quality and they look great.



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