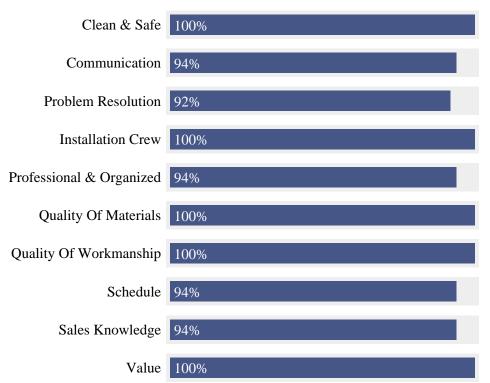
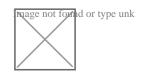
FEEDBACK REPORT for

## Advantage Window and Door

## Customer Feedback Summary

Of 45 surveys sent, 18 were responded to





1900 polaris Parkway Columbus , OH 43240 (614) 499-9903

### **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Advantage Window and Door relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Advantage Window and Door in Columbus, OH; Dublin, OH; Westerville, OH; Delaware, OH; Powell, OH; Johnstown, OH; Lewis Center, OH; Whitehall, OH; Reynoldsburg, OH; Worthington, OH; and 5 other cities in Ohio.

### Recent Reviews & Published Comments

Dave M.
Marysville, OH
Dec 31, 2016

\*\*\*\*

David Bryan would not call me back when I left messages on his cell phone or his answering service

Diane S. Columbus, OH Dec 27, 2016 I think Advantage Window and Door is a very professional company, especially Dave. I've been satisfied with their work and I've ordered from them

twice.



FEEDBACK REPORT for

# Advantage Window and Door

REVIEW

Kimberly B. Galloway, OH Dec 27, 2016

\*\*\*\*

I have been in customer service all my life and everyone I encountered provided above and beyond customer service. Even when things weren't perfect, they were able to approach the situation in a polite, professional manner to resolve any concerns and questions that I had!

REVIEW

Jeff S. Dublin, OH Dec 27, 2016

\*\*\*\*

Dave basically helped us in a very difficult situation. He pulled through in several different ways for us and we appreciate it very much!



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