

# ARS Flood & Fire Cleanup



REVIEW

Calvin C.  
Lewiston, UT  
Sep 17, 2019  
★★★★★

ARS representatives provided great service. If something wasn't done right the first time, it was immediately fixed. They followed through until the job was done right. They were also very accommodating to our shifting schedule.

3120 North Main  
Logan , UT 84341  
(435) 753-9600  
[www.arscleanup.com](http://www.arscleanup.com)

REVIEW

Robin C.  
Layton, UT  
May 23, 2017  
★★★★★

The work was done very well and it looked exactly as it did before everything happened.

**GUILDMEMBER SINCE 2015**

As a GuildQuality Guildmember, ARS Flood & Fire Cleanup relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Mark S.  
Pleasant View, UT  
May 17, 2017  
★★★★★

They were professional.

We have surveyed customers on behalf of ARS Flood & Fire Cleanup in Logan, UT; Rock Springs, WY; Ogden, UT; North Logan, UT; Layton, UT; Roy, UT; Providence, UT; Smithfield, UT; Wellsville, UT; North Ogden, UT; and 95 other cities in Utah, Wyoming and Idaho.

REVIEW

Alan S.  
Lewiston, UT  
May 10, 2017  
★★★★★

They were there when I needed them, that's all that mattered.

REVIEW

Thomas C.  
Farmington, UT  
May 10, 2017  
★★★★★

They were great to come out, and give us an initial impression. However; the initial impression was not very accurate. They were wrong about their assessment, they did not see all of the damages, and I've since had to have a reassessment to cover further damages that they didn't see. I am not happy that they did not call me back when I was ready to move forward with repairs. I had to use another vendor. I would not recommend the, I'm very dissatisfied.

REVIEW

Michael D.  
Ogden, UT  
May 10, 2017  
★★★★★

I was satisfied with the work. It took a little longer than I wanted. With restoration work, other issues come up. Overall, I was happy.

CUSTOMER FEEDBACK REPORT *for*  
**ARS Flood & Fire Cleanup**



REVIEW

Ryan I.  
Logan, UT  
May 09, 2017



They were professional. They got here quickly and got the job done fast without any worries.

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REVIEW

Landon T.  
North Ogden, UT  
May 03, 2017



They provided quick and great service from a friendly staff.

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REVIEW

Current P.  
Rock Springs, WY  
Apr 26, 2017



Excellent service, excellent company.

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REVIEW

Lacey A.  
Rock Springs, WY  
Apr 26, 2017



They did a good job and were super helpful.

REVIEW

Matt L.  
Honeyville, UT  
Apr 22, 2017



Way to much money for what they did! Every contractor that has come out to rebuild what they tore out comments on what a horrible job ARS did. They cleared out the baseboards and carpets from two rooms and the baseboards and linoleum from a tiny bathroom and charged me close to \$8000.00

REVIEW

Kim N.  
Mendon, UT  
Apr 20, 2017



These guys are fantastic. They went above and beyond to correct my issues and I highly recommend them.

REVIEW

Sue L.  
Logan, UT  
Apr 20, 2017



They are superb to work with.

# ARS Flood & Fire Cleanup



REVIEW

Joseph M.  
Roy, UT  
Apr 14, 2017



They did good work. They were very helpful and worked with our schedule. They were professional. They were out within a hour to take care of it.

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REVIEW

Kathy V.  
Hyrum, UT  
Apr 12, 2017



I am thankful they were available to help me when I needed it.

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REVIEW

Karen F.  
Rock Springs, WY  
Apr 11, 2017



ARS was very sympathetic when I had my flood. They did everything they could to make the experience easier to deal with. The staff was very professional, dependable and easy to easy to work with.

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REVIEW

Doug P.  
Franklin, ID  
Apr 10, 2017



I appreciate their promptness and resolving it quickly and effciently. Thank You

REVIEW

Doug L.  
Perry, UT  
Apr 07, 2017



They were very professional.

REVIEW

Juan L.  
Mendon, UT  
Apr 06, 2017



They excel at what they do!

REVIEW

Cale W.  
Ogden, UT  
Apr 06, 2017



They exceeded every expectation I had. They were done ahead of schedule. They are a great company to work with.

# CUSTOMER FEEDBACK REPORT *for* ARS Flood & Fire Cleanup



## REVIEW

Eric C.  
Logan, UT  
Apr 06, 2017



They exceeded our expectations and did quality work!

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## REVIEW

Lynn F.  
Eden, UT  
Apr 05, 2017



ARS has been great. Clean, hard working, polite, considerate, and knowledgeable. The flooring sub laid the vinyl laminate in the wrong direction in one of the three rooms. We are redoing it.

## GUILDMEMBER SINCE 2015

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## REVIEW

Scott M.  
Slaterville, UT  
Mar 22, 2017



ARS is the worst company I have ever done business with. Saying they were incompetent would be a step up from their performance and services. ARS was sent out to our house by our insurance company. We have filed a complaint against them with the insurance company and recommended they go with someone else other than ARS.

## REVIEW

LDS B.  
Bountiful, UT  
Mar 15, 2017



They were great.

## REVIEW

Frank P.  
North Logan, UT  
Mar 14, 2017



Fantastic company!

## REVIEW

Ronnie R.  
Rock Springs, WY  
Mar 09, 2017



They do really good work.

## REVIEW

Patricia M.  
Logan, UT  
Mar 09, 2017



They did a wonderful job and they worked with us.

# ARS Flood & Fire Cleanup



REVIEW

Gary S.  
Ogden, UT  
Sep 26, 2016



Quick, professional and nice.

REVIEW

Justin B.  
Riverdale, UT  
Sep 19, 2016



I did not like that they seem as if they were friends with the adjustor. They said it was against the law for me to do the job myself. Then I found out that it was not illegal to do so. It seemed as if they were sneaky with the insurance company. For that reason I would not recommend the company.

REVIEW

David B.  
Riverdale, UT  
Aug 31, 2016



They were professional and helped us out with the water damage.

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